



**FOR IMMEDIATE RELEASE**  
FEBRUARY 8, 2021

**CONTACT:** Nicole C. Lacey  
Office: 901.722.7156  
Mobile: 901.277.4546  
[nlacey@matatransit.com](mailto:nlacey@matatransit.com)

**MATA Will Not Reduce Service on Presidents Day**  
*Administrative Offices Will Be Closed*

MEMPHIS, Tenn. – In observance of the Presidents Day holiday that is being observed on Monday, February 15, the Memphis Area Transit Authority (MATA) will not reduce service for its customers. However, the MATA Administrative Offices located at 1370 Levee Road will be closed. The following is a summary of service:

- Fixed route and MATAplus bus service will operate as normal.
- Main Street, Riverfront and Madison Trolley lines will operate as normal.
- The MATA Customer Information automated line (901.274.MATA) will be available and live calls to 901.274.MATA in the MATA Customer Call Center will be answered during normal operating hours from 6 a.m.-6 p.m.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- MATA's Customer Comment Line at 901.522.9175 voicemail is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will remain open during normal operating hours. The customer service counter at the Airways Transit Center operates from 8 a.m.-noon, while the counters at American Way and the William Hudson Transit Centers operate from 7 a.m.-5 p.m. (Reminder: The lobbies at the Hudson Transit Center and American Way Transit Center will be closed from 10 a.m.-11 a.m. and 4-5 p.m. for daily sanitation.)

**About MATA**

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit [www.matatransit.com](http://www.matatransit.com).

###