



FOR IMMEDIATE RELEASE
 MARCH 27, 2020
 5:10 P.M.

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SERVICE UPDATE
MATA Adds Three More Routes to Run During Reduced Levels of Service in Response to COVID-19
All Routes Effective Monday, March 30 until further notice

MEMPHIS, Tenn. – In response to customers who have indicated they will have difficulty reaching certain employers who may provide essential service in Memphis and Shelby County, the Memphis Area Transit Authority (MATA) today announced **three additional routes** that will also run on **Monday, March 30 until further notice: Routes 7 Air Park, 32 East Parkway, and 69 Winchester**. *Note: The actual times that these routes will run has not been finalized yet and will be posted on matatransit.com on the Maps and Schedules page no later than Saturday at 5 p.m.*

“When we first announced reduced levels of service, we were focusing on routes that were considered essential,” said MATA Chief Executive Officer Gary Rosenfeld. “But we heard from some customers today and decided that we needed to add three more routes to try to be as responsive to their needs as possible. However, we want everyone to understand that we’re responding to the reality of our resources. With ridership dropping and knowing that several businesses are not operating at this time per current Executive Orders, we are making decisions with the information that we have at the time. As the COVID-19 pandemic continues to evolve, we will likely make more adjustments of service and we are requesting that employers be as flexible as possible as well.”

The following are the routes that will operate from **Monday, March 30 until further notice**:

BUS SCHEDULE ROUTES THAT WILL BE IN SERVICE OPERATING ON A SUNDAY SCHEDULE

2 Madison	4 Walker	8 Chelsea	11 Frayser Raleigh	26 Hickory Hill
36 Hacks Cross	39 S Third	40 Wolfchase	42 Crosstown	50 Poplar
52 Jackson	53 Summer	56 Lamar	57 Park	64 Airport Shuttle

BUS ROUTES IN SERVICE TO PROVIDE CONNECTIONS TO ESSENTIAL SERVICES

Route 34 Walnut Grove will operate seven days per week as it normally operates Monday-Friday.

Route 500 The Groove Shuttle will operate Monday-Friday as normally scheduled to serve the Memphis Medical District area.

NEWLY ADDED: Route 7 Air Park will operate six days a week from Monday-Saturday on a modified schedule.

NEWLY ADDED: Route 32 East Parkway will operate six days a week from Monday-Saturday on a modified schedule.

NEWLY ADDED: Route 69 Winchester will operate six days a week from Monday-Saturday on a modified schedule.

TROLLEY SERVICE

The **Main Street Rail Line** will operate from 6:45 a.m.-8:30 p.m. Monday-Saturday and from 10 a.m.-6:10 p.m. on Sunday (operating every 20 minutes). The **Riverfront Line** will operate from 10:30 a.m.-6 p.m. Monday-Sunday (operating every 40 minutes). The **Madison Line** will operate 6:45 a.m.-6 p.m. from Monday-Saturday (operating every 30 minutes).

MATAPLUS SERVICE

The MATApplus paratransit service will be available from 4:30 a.m.-6:30 p.m. seven days a week. Until further notice, MATApplus will only transport paratransit customers to work, medical-related destinations (including hospitals, dialysis, doctor appointments, and pharmacies), and to purchase/collect food from grocery stores, restaurants, or food distribution centers at non-profit organizations.

FREE FARES

As a reminder, fare is free on all MATA service vehicles until Thursday, April 30.

About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.

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