



# EXPLORE MEMPHIS!

RIDE MATA TO POPULAR  
MEMPHIS DESTINATIONS

 **MATA**  
MEMPHIS AREA TRANSIT AUTHORITY

Learn more online at [matatransit.com](http://matatransit.com)  
or call 901.274.MATA(6282)



# HOW TO RIDE MATA ABOUT MATA

## PLAN YOUR TRIP

Before traveling to your destination, go to [matatransit.com](http://matatransit.com) for bus and Trolley schedules, or plan your trip using the **MATA Trip Planner** that is located on the front page of the website. Transit schedules are also available at the three MATA Transit Centers. To help you plan or navigate your trip while in transit, please call **MATA Customer Service** at 274.MATA (6282).

## GET THERE EARLY

Please arrive at your bus or Trolley stop at least 10 minutes early, and stay visible by the curb as the MATA vehicle approaches.

## HAVE YOUR FARE READY

Please have the exact fare ready to deposit into the fare box. FastPasses are available to avoid the hassle of cash fares and to help you save money on multiple rides. FastPasses can be purchased at any of the three MATA Transit Centers in one-day, seven-day or 31-day increments. Only one-day FastPasses can be purchased from operators while on board, and new passes will need to be activated the first time they are used and scanned for every ride after the first time.

## ALLOW SPACE

MATA's policy requires passengers to place and hold any bags, luggage, strollers, and other personal belongings in their lap or on the floor. This allows for clear aisles and vacant seats for passengers.

## EXITING

To request a stop, pull the cord above your seat or by a window. After exiting, step on the curb side of the bus or Trolley. Do not cross in front of it unless it is stopped at a red light.

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For information regarding specific bus routes and Trolley lines, visit [matatransit.com](http://matatransit.com) and click on Maps and Schedules.

## MATA BUS FARES

<b>Adult Base</b> .....	<b>\$1.00</b>
<b>Student Base*</b> .....	<b>\$1.35</b>
<b>Seniors/Individuals with Disabilities*</b> .....	<b>\$0.85</b>
<b>Zone 1 (Base + Additional Zone Fare)</b> .....	<b>\$0.85</b>

## TROLLEY LINE FARES

<b>Trolley Base Fare</b> .....	<b>\$1.75</b>
<b>Reduced Trolley Fare</b> .....	<b>\$0.50</b>

For additional fare information, visit [matatransit.com](http://matatransit.com) and click on Fares.

*\*Students in grades K-12, senior citizens, and persons with disabilities must have a valid MATA ID card to receive the reduced price.*

## FASTPASSES

FastPasses can be purchased at any of the three MATA Transit Centers in several day increments. Please note that daily FastPasses can be purchased from operators while on board.

<b>Daily FastPass</b> .....	<b>\$3.50</b>
<b>7-Day FastPass</b> .....	<b>\$16.00</b>
<b>31-Day FastPass</b> .....	<b>\$50.00</b>

For more information about FastPasses, visit [matatransit.com](http://matatransit.com), click on Fares, and then FastPasses.

**Note:** To use MATAplus paratransit service, customers must first receive certification to ride. To complete an application, call 901.322.4080 or TTY (901.523.2817) from 8am - 5pm, Monday - Friday. Once approved, customers will receive information on how to make reservations, fares, etc.



# EXPLORE MEMPHIS

## WITH MEMPHIS AREA TRANSIT AUTHORITY

Plan your bus or Trolley trip now using the MATA Trip Planner at [matatransit.com](https://matatransit.com).

We can take you to some of the most popular city attractions including the following:

DESTINATION	MATA ROUTES	LOCATION
AutoZone Park/ Redbirds Stadium	Bus Routes 34, 56, 340	Union Ave. @ Third St.
Bass Pro Shops at the Pyramid	Riverfront Trolley Bus	N. Front St. @ Shadyac Ave. Beale Street
Beale Street	Main Street Trolley (Rail)	@ Main Street
Beale Street Landing	Riverfront Trolley Bus	Riverside Dr. @ Beale Street
Broad Avenue Arts District	Bus Route 32	North Hollywood @ Broad
Brooks Museum	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Cooper Young Entertainment District	Bus Routes 02, 35	Young St. @ Blythe St.
Elvis Presley's Graceland	Bus Route 42,46	Elvis Presley @ Colonial Oak Ln. MLK
FedEx Forum	Bus Routes 5, 46	Blvd. @ Third St.
I Am A Man Plaza	Bus Routes 4, 46	Vance St. @ Hernando
Levitt Shell	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Liberty Bowl Memorial Stadium	Bus Routes 2, 32	Young St. @ East Parkway
Tiger Lane	Bus Routes 2, 32	Young St. @ East Parkway
Memphis Botanic Garden	Bus Routes 21, 57	Park Ave. @ Cherry Rd.
Memphis Convention Center	Main Street Trolley (Rail)	North Main St. @ Poplar Ave.
Memphis Rock 'N' Soul Museum	Bus Routes 5, 46	MLK Blvd. @ Third St.
Memphis International Airport	Bus Route 64	Airways Blvd @ Jim McGhee Pkwy. Poplar
Memphis Zoo	Bus Route 50	Ave. @ Kenilworth Pl.
Mud Island River Park	Riverfront Trolley, 46,4,12,13,39	Front St. @ Adams Ave.
National Civil Rights Museum	Main Street Trolley (Rail)	Butler St. @ Main Street
Bike Arch/Overton Park Conservancy	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Overton Square Entertainment District	Bus Route 2	Cooper St. @ Madison Ave.
Pink Palace Museum	Bus Route 5	Central Ave. @ Lafayette St.
Playhouse on the Square	Bus Routes 2, 34, 340	Cooper St. @ Union Ave.
South Main Arts District	Main Street Trolley (Rail)	Main Street @ G.E. Patterson Ave. North
St. Jude Children's Research Hospital	Bus Routes 19,36,57	Pkwy. @ Danny Thomas Pl.
Soulsville/Stax Museum	Bus Routes 4,17,57	McLemore @ College St.
Sun Studio	Bus Routes 34, 36, 56, 340	Union Ave. @ Marshall Ave.
The Children's Museum of Memphis	Bus Routes 5, 32	Central Ave. @ Hollywood St.
The Orpheum Theatre	Main Street Trolley (Rail)	Beale St. @ Main Street
The Peabody Hotel	Bus Routes 34, 56, 340	Union Ave. @ Third St.
Tom Lee Park	Riverfront Trolley Bus	Riverside Dr. @ Beale St.
Woodruff-Fontaine House Museum	Bus Route 2	Adams Ave. @ N. Orleans St.



# WE HAVE ANSWERS

## Call Customer Service: 274.MATA (6282)

The MATA Call Center can provide information at your convenience. Call center agents are available to help you plan or navigate your public transit trip.

## MATA CALL CENTER HOURS

Monday-Friday: 6 am-6 pm

Saturday: 7:30 am-4 pm

Sunday: Closed

*Holiday hours vary*

## VISIT US ONLINE: MATATRANSIT.COM

You can review or download maps and schedules of all bus routes and trolley lines, review the Riders Guide, and much more by visiting **matatransit.com**. Plus, the **Trip Planner** located on the home page allows you to plan your trip conveniently. It's tied to Google Maps.

## TRANSIT CENTERS

Customer Service Representatives at the MATA Transit Centers are available to sell transit passes and answer questions about bus routes, Trolley lines and more.

## CUSTOMER SERVICE COUNTER HOURS

### Airways Transit Center

3033 Airways Boulevard

Monday-Friday: 8 am-12 pm

Saturday-Sunday: Closed

### American Way Transit Center

3921 American Way

Monday-Friday: 7 am-6 pm

Saturday-Sunday: Closed

### William Hudson Transit Center

444 North Main Street

Monday-Friday: 7 am-6 pm

Saturday: 8 am-4 pm

Sunday: Closed

## TRANSLOC RIDER

Arrival times are predicted for both bus and Trolley service through **TransLoc**. You can download the TransLoc rider app by visiting the App Store (iPhone) or Google Play (Android). For more information about TransLoc, visit **transloc.com**.