

FOR IMMEDIATE RELEASE JUNE 11, 2020 CONTACT: Nicole C. Lacey Office: 901.722.7156 Mobile: 901.277.4546 nlacey@matatransit.com

#### MATA Announces A Series of Updates to Current Operations Effective June 21 Until Further Notice Changes Include End to Free Fares and Reopening of Transit Centers

MEMPHIS, Tenn. – The Memphis Area Transit Authority (MATA) today announced a series of changes to current operations <u>effective Sunday, June 21, 2020 until further notice</u> relating to fixed-route service, new temporary fares and the reopening of its three Transit Centers with strict social distancing guidelines enforced. This announcement is a result of the recent reopening measures related to the COVID-19 pandemic.

#### **SERVICE CHANGES**

The following routes will operate on June 21, 2020 until further notice. For specific times, maps and timepoints (the stop that the bus will try to reach at a scheduled time), please visit matatransit.com and click on the specific route that is listed on the Maps and Schedules tab or call the MATA Call Center at 901.274.MATA (6282).

Route 2:	Weekday, Saturday, and Sunday service	Route 4:	Weekday, Saturday, and Sunday service	
Route 7:	Weekday and Saturday service	Route 8:	Weekday, Saturday, and Sunday service	
Route 11:	Weekday, Saturday, and Sunday service	Route 12:	Weekday and Saturday service	
Route 13:	Weekday and Saturday service	Route 18:	Weekday and Saturday service	
Route 19:	Weekday and Saturday service	Route 21:	Weekday and Saturday service	
Route 22:	Weekday and Saturday service	Route 26:	Weekday, Saturday, and Sunday service	
Route 28:	Weekday and Saturday service	Route 30:	Weekday and Saturday service	
Route 32:	Weekday and Saturday service	Route 34:	Weekday, Saturday, and Sunday service	
Route 36:	Weekday, Saturday, and Sunday service	Route 39:	Weekday, Saturday, and Sunday service	
Route 40:	Weekday, Saturday, and Sunday service	Route 42:	Weekday, Saturday, and Sunday service	
Route 50:	Weekday, Saturday, and Sunday service	Route 52:	Weekday, Saturday, and Sunday service	
Route 53:	Weekday, Saturday, and Sunday service	Route 56:	Weekday, Saturday, and Sunday service	
Route 57:	Weekday, Saturday, and Sunday service	Route 64:	Weekday, Saturday, and Sunday service	
Route 69:	Weekday and Saturday service	Route 500:	Weekday service only	

(MORE)

# FREE FARES END AND NEW TEMPORARY FARES GO INTO EFFECT

The free fares – which began on March 25, 2020 – will end on June 20, 2020. The following new temporary fares will go into effect beginning June 21, 2020 until further notice:

Adult Base Fare:	\$1.00	Student Base Fare:	\$1.00
Seniors & Individuals w/Disabilities:	\$0.50*	MATAplus Base Fare:	\$2.00
Daily FastPass:	\$2.00	Student Daily FastPass:	\$2.00

\*Seniors and people with disabilities must show a valid MATA identification card to receive the reduced fare. There are no changes to Trolley fares. Trolley fare remains \$1 each way and \$0.50 for seniors and people with disabilities. In addition, 7-day and 31-day passes will not be sold at this time.

#### SOCIAL DISTANCING ONBOARD

Due to the six-feet social distancing rules that remain as recommended guidance to prevent the spread of the COVID-19 virus, only 10 people will be allowed to board fixed route buses and trolley rail cars and only two people will be allowed onboard MATAplus vehicles. Please note that extra buses will continue to be dispatched on key routes to address the issue of frequency and to serve customers who may have to wait longer at bus stops and bus shelters due to the 10-person limit.

## FACE COVERINGS

In addition, MATA strongly recommends that customers wear masks and face coverings onboard all MATA vehicles and at the MATA Transit Centers.

## **TRANSIT CENTERS**

MATA will reopen the Airways, American Way and William Hudson Transit Centers on June 21 until further notice. Social distancing – adhering to the six feet rule – will be strictly enforced. Special signage has been installed (this includes floor stickers). The restrooms will reopen but will be limited to one person using the restroom at a time. The following new lobby hours will be posted in highly visible locations at each Transit Center. The **American Way Transit Center** will be open 6 a.m.-9 p.m. Monday-Friday, 7 a.m.-9 p.m. on Saturday, and 9 a.m.-6 p.m. on Sunday. The **William Hudson Transit Center** will be open from 6 a.m.-9 p.m. on Monday-Friday, 7 a.m.-9 p.m. on Saturday, and 9 a.m.-6 p.m. on Sunday. The **Airways Transit Center** will be open daily except from 10 p.m.-2 a.m. *Please note that each Transit Center will also be closed during the day for additional sanitation.* 

## TROLLEY SERVICE

The **Main Street Rail Line** will operate from 6:45 a.m.-12:10 a.m. Monday-Friday, from 8 a.m.-12:10 a.m. on Saturday and from 10 a.m.-6:10 p.m. on Sunday (operating every 12 minutes). The **Riverfront Line** will operate from 10:15 a.m.-6 p.m. Monday-Sunday (operating every 40 minutes). The **Madison Line** will operate 6:45 a.m.-6 p.m. from Monday-Friday, from 8:15 a.m.-6 p.m. on Saturday (operating every 30 minutes). There will be no Sunday service.

## **MATAPLUS SERVICE**

The MATAplus paratransit service will be available from 4:45 a.m.-10 p.m. Monday through Saturday and from 7 a.m.-7 p.m. on Sunday. *As a reminder, social distancing will also be enforced onboard MATAplus vehicles so a limited number of people will be allowed onboard.* 

## About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit <u>www.matatransit.com</u>.