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MATA Announces Abbreviated Service on Monday, September 7

MEMPHIS, Tenn. – The Memphis Area Transit Authority (MATA) will operate abbreviated service on Monday, September 7 in observance of the Labor Day holiday. Please note the following:

- Fixed route bus and MATAplus service will operate on a Sunday schedule.
- The Main Street Trolley rail line will operate on a Sunday schedule from 10 a.m.-6:20 p.m. running every 20 minutes.
- MATA rubber-tired trolley buses operating on the Riverfront line will operate on a Sunday schedule. Trolley buses will not operate on Madison Avenue, but fixed route service is available at Madison and Cleveland on Route 2 and 42.
- The Groove shuttle service serving Harbor Town and the Medical District will not operate.
- MATA's Customer Information automated line (901.274.MATA) will be available, but live calls to 901.274.MATA in the MATA Customer Call Center will not be answered since the Call Center will be closed. All live operator calls to 901.274.MATA will be answered on the next business day.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- To check on the status of a MATAplus trip, calls to MATAplus Dispatch at 901.722.7171 (prompt #3) will be answered from 7 a.m.-7 p.m.
- MATA's Customer Comment Line at 901.522.9175 is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way) and the William Hudson Transit Center (444 North Main Street) will be closed.
- The lobby at the American Way and the William Hudson Transit Centers will be open 9 a.m.-6 p.m. except from 1-2 p.m. for sanitation. The lobby at the Airways Transit Center will be open 24 hours (sanitation is performed hourly).
- The MATA Administrative Offices located at 1370 Levee Road will be closed.

About MATA

MATA is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit <u>www.matatransit.com</u>.