



**FOR IMMEDIATE RELEASE**  
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**CONTACT:** Nicole C. Lacey  
Office: 901.722.7156  
Mobile: 901.277.4546  
[nlacey@matatransit.com](mailto:nlacey@matatransit.com)

## **MATA Announces Reduced Levels of Service for November 26 and 27**

MEMPHIS, Tenn. – In observance of the Thanksgiving Day holiday and the day after Thanksgiving, the Memphis Area Transit Authority (MATA) will operate as follows on both days:

### **Thursday, November 26**

- Fixed route and MATAplus bus service will operate on a Sunday schedule.
- Main Street, Riverfront and Madison Trolley lines will not operate.
- MATA's Customer Information automated line (901.274.MATA) will be available, but live calls to 901.274.MATA in the MATA Customer Call Center will not be answered since the Call Center is closed.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered 8 a.m.-4 p.m.
- MATA's Customer Comment Line at 901.522.9175 voicemail is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will be closed.
- The lobby at Airways Transit Center will be open from 12 a.m.-11:59 p.m. and the lobbies at the American Way Transit Center and the William Hudson Transit Center will be open from 9 a.m.-6 p.m. except 1-2 p.m. for daily sanitation. The Airways Transit Center is cleaned hourly.
- The MATA Administrative Offices located at 1370 Levee Road will be closed.

### **Friday, November 27**

- Fixed route and MATAplus bus service will operate on a Saturday schedule.
- Main Street, Riverfront and Madison Trolley lines will also operate on a Saturday schedule.

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- All live calls to 901.274.MATA will be answered from 7:30 a.m.-4:30 p.m.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered 8 a.m.-4 p.m.
- MATA's Customer Comment Line at 901.522.9175 voicemail is available for customers to leave messages.
- The customer service counter at the William Hudson Transit Center (444 North Main Street) will be open from 8 a.m.-4 p.m. But, the counters at Airways Transit Center (3033 Airways Boulevard) and at American Way Transit Center (3921 American Way) will be closed.
- The lobby at Airways Transit Center will be open from 12 a.m.-11:59 p.m. and the lobbies at the American Way Transit Center and the lobby at William Hudson Transit Center will be open from 7 a.m.-9 p.m. except 10-11 a.m. and 4-5 p.m. for daily sanitation. The Airways Transit Center is cleaned hourly.
- The MATA Administrative Offices located at 1370 Levee Road will be closed.

## **About MATA**

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit [www.matatransit.com](http://www.matatransit.com).

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