



MATAPLUS COVID-19 OPERATIONS ADVISORY

MAY 1, 2020

Attention MATAplus Customers:

Starting Monday, May 4, the City of Memphis and Shelby County Government will begin executing its Back to Business phased approach to reopening the economy in Shelby County.

Some public places such as restaurants, retail stores and places of worship may open with limited capacity during this phase. Before booking a reservation, please verify that the location you want to travel to is still open. Please keep in mind that if you book a trip and the entity is at capacity, you may have to wait until your return trip unless MATAplus has availability.

Your patience and cooperation is appreciated as MATA works to continue to adhere to the local orders that are governing how we are able to provide transportation during the COVID-19 pandemic.

In addition, since the COVID-19 virus is still active in the community, the MATAplus team encourages you to limit your travel as much as possible and stay home in order to limit the spread of the virus. (The current paratransit two passenger maximum will remain in effect until Phase 3 of the Back to Business plan is implemented.) In addition if you decide to travel outside of your home, please wear a mask or face covering as strongly recommended by the Memphis City Council and public health experts.

For more information regarding the Back to Business plan, please visit covid19.memphistn.gov. For more information about COVID-19, visit cdc.gov or shelbytnhealth.com. Thank you for riding MATA.