





Main Street Trolley Line Service Alerts DETOURS AND CLOSURES EFFECTIVE NOVEMBER 14, 2019 – October 28, 2020

See attached map for impacted area and details. As additional information becomes available, MATA will update customers via matatransit.com and on MATA social media platforms.

Trolley Stop Closures and Service Line Detours

- 1. Due to construction on the Renasant Convention Center, service will be impacted on the *Main Street Trolley rail line from November 14, 2019 October 28, 2020.*
- 2. See attached map for impacted area and details.
- **3.** For Trolley rail cars operating both north and southbound on the downtown Main Street pedestrian mall, the *Trolley rail cars will only pick* up passengers on the east side of the tracks at the Trolley stations located between Madison and Exchange Avenues.
- **4.** The following <u>southbound Trolley stations</u> will be temporarily closed between November 14, 2019 October 28, 2020:
 - Convention Center (a temporary station is available at Exchange and Main Streets)
 - Jefferson
 - Court Square
- **5.** Customers who need to embark or disembark at or near the Sheraton Hotel/Convention Center will be able do so at a *temporary stop at Exchange and Main Streets*, located just south of the Sheraton Hotel/Convention Center.
- **6.** Customers who need to travel northbound to the William Hudson Transit Center will be able to use the Trolley Bus Shuttle to travel from Poplar and Main to the William Hudson Transit Center. *Note: The standard one-way*

fare will be collected on the rail Trolley and there will be no fare collection on the Trolley Bus Shuttle.

- 7. Rail Trolley cars and Trolley Bus Shuttles will *run approximately every 20 minutes from November 14, 2019 October 28, 2020.*
- **8.** Directional signage will be available at all active stops to direct customers how to use the rail Trolleys during the detour period from November 14, 2019 October 28, 2020.
- **9.** For questions regarding the detour, call MATA Customer Service at 901.274.MATA (6282) or visit matatransit.com.

General Convention Center Renovation Information

- **1.** The Renasant Convention Center renovation is a \$200M modernization project that will feature major enhancements to the facility.
- 2. The renovation is scheduled to be completed by the Fall of 2020, this game changing project for the tourism industry is being funded through the hotel/motel tax and Tourism Development Zone (TDZ) funds.
- **3.** When complete, the Renasant Convention Center will feature a column-free 118,000-square-foot main exhibit hall, a new exterior concourse and pre-function space and 46 breakout rooms. The renovation will also include public art, and digital wayfinding, and additional loading docks for easier load in and load out for a show.
- **4.** Visit memphisconvention.com for more information on the Memphis Convention Center, explore future floor plans, an architectural rendering gallery and a virtual tour of the renovated facility.

