



For Immediate Release
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MATA Will Operate Abbreviated Service on Monday, May 27, 2024

Administrative Offices and Transit Center Customer Service Counters Will Be Closed

MEMPHIS, Tenn. – The Memphis Area Transit Authority (MATA) will operate an abbreviated service on Monday, May 27, 2024 for the observance of the Memorial Day holiday. Complete details are as follows:

- Fixed route and MATApplus bus service will operate on a Sunday schedule.
- The Main Street Trolley rail line will operate on a Sunday schedule.
- MATA buses operating on the Riverfront line will operate on a Sunday schedule. The Madison Trolley line will not operate, but fixed route service is available at Madison and Cleveland on Routes 2 and 42.
- MATA's Customer Information automated line (901. 274.MATA) will be available, but live calls to 901. 274.MATA in the MATA Customer Call Center will not be answered since the Call Center will be closed.
- MATA's Customer Relations Department automated line (901.522.9175) will be available, but live calls to 901. 522.9175 will not be answered since the Customer Relations Department will be closed but calls will be returned the next day.
- All live calls to MATApplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- Ready by MATA! will operate from 7a.m-5:30pm. To schedule a trip call 901.322.0466 and follow the
- prompts
- To check on the status of a MATApplus trip, call MATApplus Dispatch at 901.722.7171 (prompt #3) calls will be answered from 7a.m.-7 p.m.
- MATA's Customer Comment Line at 901.274.6282 is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will be closed.
- The MATA Administrative Offices located at 1370 Levee Road will be closed.

About MATA

MATA is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com