



FOR IMMEDIATE RELEASE
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MATA Announces Memorial Day Service: Effective Monday, May 25 Only

MEMPHIS, Tenn. – The Memphis Area Transit Authority will deviate from operating its current COVID-19 related reduced service to operate the following **service on Memorial Day, which is observed on Monday, May 25 only**. *Note: Free fares, rear boarding, and the 10-person maximum capacity on board fixed route buses and Trolley cars (to comply with social distancing practices as outlined by the Health Department and the Centers for Disease Control and Prevention) remain in effect.* The Memorial Day service is listed below:

- Fixed route bus service will operate on a Sunday schedule (apart from Route 34 which will operate on a Monday-Friday schedule).
- MATAplus service will operate on a Sunday schedule.
- The Main Street Trolley rail line will operate on a Sunday schedule from 10 a.m.-6:20 p.m. every 20 minutes.
- MATA buses operating on the Riverfront line will operate on a Sunday schedule. The Madison Trolley line will not operate, but fixed route service is available at Madison and Cleveland on Routes 2 and 42.
- MATA's Customer Information automated line (901.274.MATA) will be available, but live calls to 901.274.MATA in the MATA Customer Call Center will not be answered since the Call Center will be closed.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- To check on the status of a MATAplus trip, calls to MATAplus Dispatch at 901.722.7171 (prompt #3) will be answered from 7a.m.-7 p.m.
- MATA's Customer Comment Line at 901.522.9175 is available for customers to leave messages.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will be closed. (Please note that the lobbies at American Way and the William Hudson Transit Centers will be closed.)
- The MATA Administrative Offices located at 1370 Levee Road will be closed.

About MATA

MATA is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.

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