



EXPLORE MEMPHIS!

RIDE MATA TO POPULAR
MEMPHIS DESTINATIONS

 **MATA**
MEMPHIS AREA TRANSIT AUTHORITY

Learn more online at matatransit.com
or call 901.274.MATA(6282)

updated April 2021



HOW TO RIDE MATA

ABOUT MATA

PLAN YOUR TRIP

Before traveling to your destination, visit matatransit.com for bus and trolley schedules, or plan your trip using the **MATA Trip Planner** that is located on the front page of the website. Transit schedules are also available at the three MATA Transit Centers. To help you plan or navigate your trip while in transit, please call **MATA Customer Service** at 274.MATA (6282).

GET THERE EARLY

Please arrive at your bus or trolley stop at least 10 minutes early, and stay visible by the curb as the MATA vehicle approaches.

HAVE YOUR FARE READY

Please have the exact fare ready to deposit into the fare box. FastPasses are available to avoid the hassle of cash fares and to help you save money on multiple rides. FastPasses can be purchased at any of the three MATA Transit Centers in one-day or seven-day increments. Only one-day FastPasses can be purchased from operators while on board, and new passes will need to be activated the first time they are used and scanned for every ride after the first time.

GO901 MOBILE APP

Customers who download the GO901 app to their smartphone (available in the Google Play and Apple Stores) can purchase standard fare tickets, all day passes, check account balances and more. Once tickets are purchased via the GO901 mobile app, customers will receive a code directly on their smartphone that can be scanned at the entrance to every bus or trolley. For more information, visit go901transit.com (the customer portal that supports the GO901 mobile app) or call 901.274.MATA (6282).

COVID-19 Safety Protocols

Passengers are asked to wear a mask or face covering on board MATA vehicles and at the Transit Centers to help stop the spread of COVID-19. In addition, social distancing is being enforced on board vehicles and at the Transit Centers.

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For information regarding specific bus routes and trolley lines, visit matatransit.com and click on Maps and Schedules.

MATA BUS FARES

Adult Base	\$1.00
Student Base*	\$1.00
Seniors/Individuals with Disabilities*	\$0.50

TROLLEY LINE FARES

Trolley Base Fare	\$1.00
Reduced Trolley Fare	\$0.50

Note: Current fares are reduced due to COVID-19 and subject to change.

**Students in grades K-12, senior citizens, and persons with disabilities must have a valid MATA ID card to receive the reduced price.*

FASTPASSES

FastPasses can be purchased at any of the three MATA Transit Centers in several day increments. Please note that daily FastPasses can be purchased from operators while on board.

Daily FastPass	\$2.00
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For more information about FastPasses, visit matatransit.com, click on Fares, and then FastPasses.

Note: To use MATAplus paratransit service, customers must first receive certification to ride. To complete an application, call 901.322.4080 or TTY (901.523.2817) from 8am - 5pm, Monday - Friday. Once approved, customers will receive information on how to make reservations, fares, etc.

EXPLORE MEMPHIS

WITH MEMPHIS AREA TRANSIT AUTHORITY

Plan your bus or Trolley trip now using the MATA Trip Planner at matatransit.com.

We can take you to some of the most popular city attractions including the following:

DESTINATION	MATA ROUTES	LOCATION
AutoZone Park/ Redbirds Stadium	Bus Routes 1,4,12,13,34,39,57	B.B. King Blvd. @ Union Ave.
Bass Pro Shops at the Pyramid	Riverfront Trolley Bus	N. Front St. @ Shadyac Ave.
Beale Street	Main Street Trolley (Rail)	Beale Street @ Main Street
Beale Street Landing	Riverfront Trolley Bus	Riverside Dr. @ Beale Street
Broad Avenue Arts District	Bus Route 32	North Hollywood @ Broad
Brooks Museum	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Cooper Young Entertainment District	Bus Route 2	Young St. @ Blythe St.
Elvis Presley's Graceland	Bus Route 42	Elvis Presley @ Colonial Oak Ln.
FedEx Forum	Bus Routes 4,12,13,34,39,57	B.B. King Blvd. @ MLK Ave.
I Am A Man Plaza	Bus Routes 4,34	Vance St. @ Hernando
Levitt Shell	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Liberty Bowl Memorial Stadium	Bus Routes 2,32,34	Young St. @ East Parkway
Tiger Lane	Bus Routes 2,32	Young St. @ East Parkway
Memphis Botanic Garden	Bus Routes 2, 57	Park Ave. @ Cherry Rd.
Memphis Convention Center	Main Street Trolley (Rail)	North Main St. @ Poplar Ave.
Memphis Rock 'N' Soul Museum	Bus Routes 4,12,13,34,39,57	B.B. King Blvd. @ MLK Ave.
Memphis International Airport	Bus Route 28	Airways Blvd @ Jim McGhee Pkwy.
Memphis Zoo	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Mud Island River Park	Riverfront Trolley Bus	Front St. @ Adams Ave.
National Civil Rights Museum	Main Street Trolley (Rail)	Butler St. @ Main Street
Bike Arch/Overton Park Conservancy	Bus Route 50	Poplar Ave. @ Kenilworth Pl.
Overton Square Entertainment District	Bus Route 1	Union Ave. @ Cooper St.
Pink Palace Museum	Bus Route 34	Central Ave. @ Lafayette St.
Playhouse on the Square	Bus Routes 1,2	Union Ave. @ Cooper St.
South Main Arts District	Main Street Trolley (Rail)	Main Street @ G.E. Patterson Ave.
St. Jude Children's Research Hospital	Bus Routes 19,52,53	North Pkwy @ Seventh St.
Soulsville/Stax Museum	Bus Routes 4, 57	McLemore @ College St.
Sun Studio	Bus Route 1	Union Ave. @ Marshall Ave.
The Children's Museum of Memphis	Bus Routes 32,34	Central Ave. @ Hollywood St.
The Orpheum Theatre	Main Street Trolley (Rail)	Beale St. @ Main Street
The Peabody Hotel	Bus Routes 1,4,12,13,34,39,57	Second St or B.B. King Blvd. @ Union Ave
Tom Lee Park	Riverfront Trolley Bus	Riverside Dr. @ Beale St.
Woodruff-Fontaine House Museum	Bus Route 2	Adams Ave. @ N. Orleans St.



WE HAVE ANSWERS

Call Customer Service: 274.MATA (6282)

The MATA Call Center can provide information at your convenience. Call center agents are available to help you plan or navigate your public transit trip.

MATA CALL CENTER HOURS

Monday-Friday: 6 am-6 pm

Saturday: 7:30 am-4:30 pm

Sunday: Closed

Holiday hours vary

VISIT US ONLINE: MATATRANSIT.COM

You can review or download maps and schedules of all bus routes and trolley lines, review the Riders Guide, and much more by visiting matatransit.com. Plus, the **Trip Planner** located on the home page allows you to plan your trip conveniently. It is tied to Google Maps.

TRANSIT CENTERS

Customer Service Representatives at the MATA Transit Centers are available to sell transit passes and answer questions about bus routes, trolley lines and more.

CUSTOMER SERVICE COUNTER HOURS

Airways Transit Center

3033 Airways Boulevard

Monday-Friday: 8 am-12 pm

Saturday-Sunday: Closed

American Way Transit Center

3921 American Way

Monday-Friday: 7 am-5 pm

Saturday-Sunday: Closed

William Hudson Transit Center

444 North Main Street

Monday-Friday: 7 am-5pm

Saturday: 8 am-4 pm

Sunday: Closed

TRANSLOC RIDER

Arrival times are predicted for both bus and trolley service through **TransLoc**. You can download the TransLoc rider app by visiting the App Store (iPhone) or Google Play (Android). For more information about TransLoc, visit transloc.com.