



**For Immediate Release
August 29, 2024**

Contact: Chundra Smith
csmith@matatransit.com

MATA Will Operate Abbreviated Service on Monday, September 2, 2024

Administrative Offices and Transit Center Customer Service Counters Will Be Closed

MEMPHIS, Tenn. – The Memphis Area Transit Authority (MATA) will operate an abbreviated service on Monday, September 2nd for the observance of the Labor Day holiday. Complete details are as follows:

- Fixed route and MATApplus service will operate on a Sunday schedule.
- All live calls to MATApplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- Ready by MATA! will operate from 7a.m-5:30pm. To schedule a trip call 901.322.0466 and follow the prompts
- To check on the status of a MATApplus trip, call MATApplus Dispatch at 901.722.7171 (prompt #3) calls will be answered from 7a.m.-7 p.m.
- MATA's Customer Comment Line at 901.274.6282 is available for customers to leave messages.
- MATA's Customer Information automated line (901. 274.MATA) will be available, but live calls to the MATA Customer Call Center using the same number will not be answered as the Call Center will be closed.
- MATA's Customer Relations Department automated line (901.522.9175) will be available, but live calls to 901. 522.9175 will not be answered as the Customer Relations Department will be closed. All calls will be returned the next day.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will be closed.
- MATA Administrative Offices (40 S. Main & 1370 Levee Road) will be closed to observe the holiday
- *Please note as a safety measure, the Main Street, Riverfront, and Madison trolley service has been suspended due to ongoing investigation of our break system.*

About MATA

MATA is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com