APPENDIX G

Memphis MPO
METROPOLITAN PLANNING ORGANIZATION

MATA
MEMPHIS AREA TRANSIT AUTHORITY

Please take a minute to help us plan for your transit needs by filling out this PASSENGER SURVEY. **Return** the completed survey to the surveyor, OR drop it in any mailbox (no postage required). All collected information will be kept confidential and will be used strictly for the **purposes of this survey.**

As **a** thank you for **FULLY COMPLETING all 25 questions, you will be registered for a DRAWING TO WIN** one of ten 31-day **FastPasses** (valued **at $50 each**) **and a GRAND PRIZE of an iPhone 5. To be eligible** to win, you **must accurately** complete and return the questionnaire, including your contact information below. **MATA employees are not eligible.**

Fill in the bubble for each answer → Correct / Wrong / Wrong / Wrong

Can the Memphis MPO or MATA contact you for a follow-up survey?
- ○ Yes
- ○ No

IMPORTANT! Mark here if you completed a survey on another trip & continue. ○

Contact Info

Name ___
Street Number ___ Street Name ___
City ___ St ___ Zip ___
Telephone (please include area code) ___
E-Mail Address ___

Your Origin

1. Where are you COMING FROM NOW? (Mark the one answer that best describes)
- ○ Home
- ○ Work
- ○ Work-Related Business
- ○ University / College (student only)
- ○ Middle / High School (student only)
- ○ Hotel / Motel
- ○ Medical / Hospital
- ○ Shopping
- ○ Social / Recreational / Restaurant
- ○ Personal Errands
- ○ Airport
- ○ Other ___

2. What is the ADDRESS of the place you CAME FROM (in question 1)? Please give as much information as possible
Street Number ___ Street Name ___
Nearest Intersection - Cross Street 1 ___ at ___ Cross Street 2 ___
City ___ State ___ Zip ___
Name of the Place or Building you CAME FROM ___

CONTINUE ON →

10001

Your Trip Details

3. How did you GET FROM THAT PLACE (in question 1 & 2) to the FIRST bus/trolley you used for THIS ONE-WAY TRIP? (The answer CANNOT be from another bus) (Mark the best answer / choose one)
- ○ I drove & parked my car at: ___
- ○ I was dropped off by someone
- ○ I rode my bicycle (# minutes) ___
- ○ I walked (# minutes) ___
- ○ I rode with someone (carpooled)

4. For this ONE-WAY TRIP, how many TOTAL buses/trolleys did you OR will you take to reach the place you are GOING NOW?
Total buses/trolleys (including this one): ___

Which routes/trolleys (in order)?
1st Bus/Trolley	2nd Bus/Trolley	3rd Bus/Trolley	4th Bus/Trolley

5. Did you transfer FROM another bus/trolley, TO GET TO THIS one you are on NOW? (Mark best answer / choose one)
- ○ No, this is my first bus on THIS Trip
- ○ Yes, I transferred from Bus Route # ___
- ○ Yes, I transferred from Trolley Route ___

6. Where did you GET ON THIS BUS you are riding now? (Please give location of bus stop or Transit Center)
Nearest Intersection - Cross Street 1 ___ at ___ Cross Street 2 ___

OR Transit Center/Park & Ride ___

OR Name of Place or Building (give as much info as possible) ___

7. Where will you GET OFF THIS BUS you are riding now? (Please give location of bus stop or Transit Center)
Nearest Intersection - Cross Street 1 ___ at ___ Cross Street 2 ___

OR Transit Center/Park & Ride ___

OR Name of Place or Building (give as much info as possible) ___

8. Will you transfer TO ANOTHER BUS/TROLLEY from this one to get to your FINAL DESTINATION? (Mark best answer / choose one)
- ○ No, this is my last bus on this trip.
- ○ Yes, I will transfer to Bus Route # ___
- ○ Yes, I will transfer to Trolley Route ___

Your Destination

9. Where is the final DESTINATION of this ONE-WAY trip? (Mark best answer / choose one)
- ○ Home
- ○ Work
- ○ Work-Related Business
- ○ University / College (student only)
- ○ Middle / High School (student only)
- ○ Hotel / Motel
- ○ Medical / Hospital
- ○ Shopping
- ○ Social / Recreational / Restaurant
- ○ Personal Errands
- ○ Airport
- ○ Other ___

10. What is the ADDRESS of the place you ARE GOING TO NOW (in question 9)? Please give as much information as possible
Street Number ___ Street Name ___
Nearest Intersection - Cross Street 1 ___ at ___ Cross Street 2 ___
City ___ State ___ Zip ___
Name of the Place or Building you are GOING TO ___

11. How will you GET from the LAST bus/trolley you will use for THIS ONE-WAY TRIP to your FINAL destination (in question 9 & 10)? (The answer CANNOT be from another bus) (Mark best answer / choose one)
- ○ I will drive my car
- ○ I will be picked up by someone
- ○ I will ride my bicycle (# minutes) ___
- ○ I will walk (# minutes) ___
- ○ I will ride with someone (carpool)

12. Including yourself, how many PEOPLE LIVE in your HOUSEHOLD?
- ○ 1
- ○ 2
- ○ 3
- ○ 4
- ○ 5
- ○ 6
- ○ 7 or more

13. How many working MOTOR VEHICLES (autos, vans, trucks, motorcycles) are AVAILABLE in your household?
- ○ 0
- ○ 1
- ○ 2
- ○ 3
- ○ 4 or more

CONTINUE →

14. How did you PAY your FARE for THIS ONE-WAY TRIP? (Mark best answer / choose one)

- Adult Base Fare
- City Student Base Fare
- County Student Base Fare
- Senior Citizens
- Express Service Base Fare
- Student Daily FastPass
- Student 7-Day FastPass
- Student 31-Day FastPass
- Zone 1 Fare
- Zone 1 Fare for Seniors & Disabled
- Daily FastPass
- 7-Day FastPass
- 31-Day Fast Pass
- 31-Day Express Fast Pass
- Senior/Person with disability Daily FastPass
- Senior/Person with disability 7-Day FastPass
- Senior/Person with disability 31-Day FastPass

15. IF BUS/TROLLEY SERVICE was NOT AVAILABLE, HOW would you MAKE THIS TRIP? (Mark best answer / choose one)

- Drive
- Get a ride
- Bicycle
- Walk
- Taxi
- Would not make trip

16. Was a CAR (or other personal motor vehicle) or BICYCLE AVAILABLE to make this trip? (Mark best answer / choose one)

- Neither a car nor a bicycle
- Car (or another vehicle) ONLY
- Both a car and a bicycle
- Bicycle ONLY

17. Are you a LICENSED DRIVER AND ABLE to drive?

- Yes
- No

18. Are you...? (Mark best answer / choose one)

- Employed full-time
- Employed part-time
- Unemployed/Looking for job
- Unemployed/Not looking for job
- Employed Student
- Unemployed Student
- Homemaker
- Retired

19. Including yourself, HOW MANY people IN your HOUSEHOLD are EMPLOYED?

- 0
- 1
- 2
- 3
- 4 or more

20. Are you...?

- Male
- Female

21. How OLD are you?

- Under 16
- 16-18
- 19-24
- 25-34
- 35-49
- 50-64
- 65 or older

22. Are you of Hispanic, Latino, or Spanish Origin? (Mark best answer / choose one)

- No
- Yes, Cuban
- Yes, Puerto Rican
- Yes, Mexican, Mexican American, Chicano
- Yes, another Hispanic, Latino or Spanish Origin

23. What is your race? (Mark best answer / choose one)

- Black or African American
- American Indian or Alaska Native
- Native Hawaiian or other Pacific Islander
- White
- Asian
- Other _____

24. What was your estimated HOUSEHOLD INCOME in 2012 before taxes (EVERYONE AT HOME)? (Mark best answer / choose one)

- Less than $8,000
- $8,000 - $18,000
- $18,001 - $30,000
- $30,001 - $42,000
- $42,001 - $60,000
- $60,001 - $90,000
- More than $90,000

25. How much do you AGREE or DISAGREE with the following?

	Strongly Agree	Agree	No Opinion	Disagree	Strongly Disagree
Transit services mostly operate on time.	O	O	O	O	O
Customer Service Staff are helpful and friendly.	O	O	O	O	O
Drivers are helpful and friendly.	O	O	O	O	O
Buses are clean and well-maintained.	O	O	O	O	O
Website provides detailed up-to-date information.	O	O	O	O	O
Informational materials are easy to understand	O	O	O	O	O
I use MATA's trip planner or MATA-Traveler to plan my trip or determine the next available transit vehicle	O	O	O	O	O

OFF ← CONTINUE

10001

Route 002

Boardings

Alightings

Route No
002
☐ Show History

Boardings/Alightings

0.0 ──────────────────────── 250.0

Weekday Riders

1,038

Time Period

AM Early	1.27%
AM Peak	31.85%
Midday	45.23%
PM Peak	20.89%
PM Late	0.76%

Trip Purpose

JTW	39.77%
HBO	22.14%
HBU	6.04%
NHBW	10.04%
NHB	9.07%
HBSch	1.58%
HBShop	2.49%
HBSocRec	6.44%
HBAir	2.43%

Fare Payment

Adult Base Fare	30.03%
Trolley Base Fare	
Zone 1 Fare	2.74%
Express Service Base Fare	
Daily FastPass	31.92%
3-Day Pass	
7-Day FastPass	5.91%
31-Day Pass	
31-Day FastPass	12.38%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	3.79%
Student 7-Day FastPass	2.76%
Student 31-Day FastPass	0.25%
Senior Citizens Base Fare	4.13%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	2.43%
Senior/Disability Daily FastPass	3.65%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	54.76%
1	21.91%
2	20.43%
3	0.85%
4+	2.05%

Annual Income

< $6,000	23.86%
$6,000 - $18,000	47.81%
$18,001 - $30,000	12.25%
$30,001 - $42,000	6.43%
$42,001 - $60,000	7.39%
$60,001 - $90,000	2.27%
> $90,000	

Age

Under 16	2.45%
16 - 18	5.52%
19 - 24	13.31%
25 - 34	14.02%
35 - 49	32.30%
50 - 64	30.19%
65 and over	2.21%

Gender

Female	42.22%
Male	57.78%

Licensed Drivers

Yes	52.38%
No	47.62%

Race

Black/African American	864
White	46
Native American	4
Asian	22
Pacific Islander	
Other	

Hispanic

Mexican American	10
Puerto Rican	
Cuban	
Other Hispanic	

Route 004

Boardings
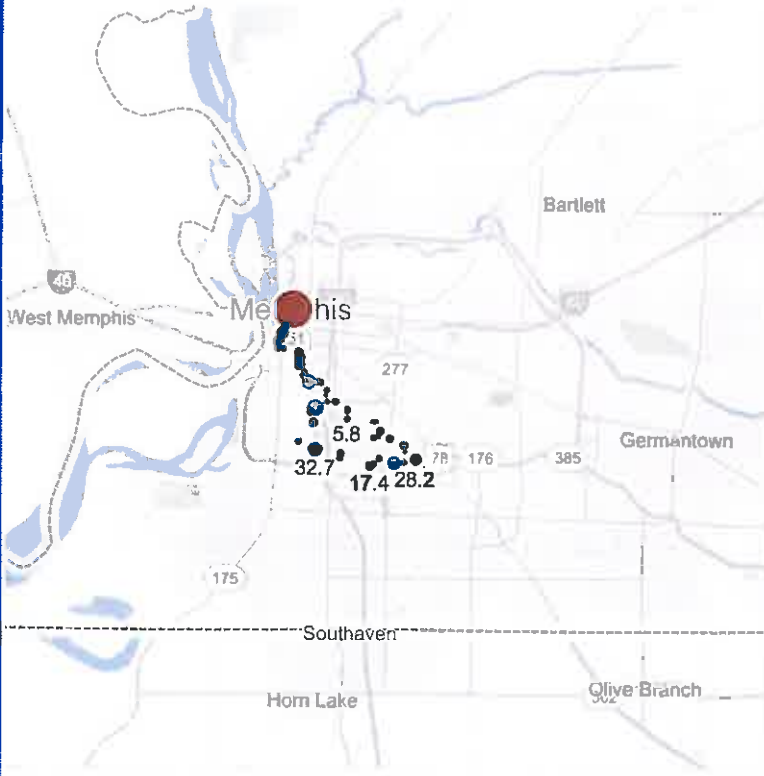
Alightings
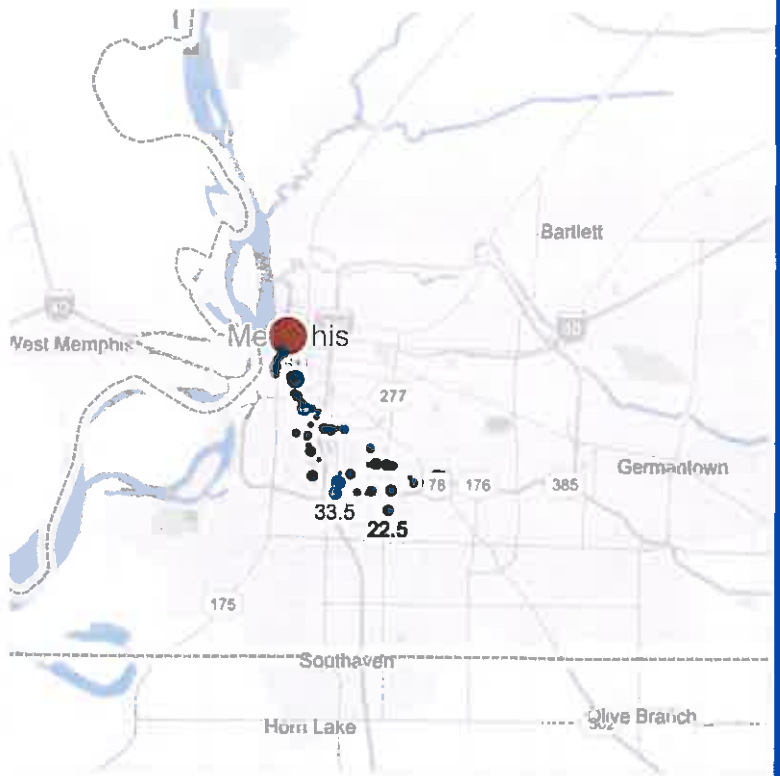
Route No
004
☐ Show History

Boardings/Alightings	
0.0	250.0

Weekday Riders

1,162

Time Period

AM Early	1.37%
AM Peak	34.93%
Midday	39.79%
PM Peak	17.71%
PM Late	6.20%

Trip Purpose

JTW	41.46%
HBO	26.16%
HBU	9.90%
NHBW	7.92%
NHB	5.30%
HBSch	5.04%
HBShop	1.62%
HBSocRec	1.85%
HBAir	0.75%

Fare Payment

Adult Base Fare	57.60%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	1.50%
Daily FastPass	16.85%
3-Day Pass	
7-Day FastPass	6.57%
31-Day Pass	
31-Day FastPass	8.04%
31-Day Express FastPass	0.41%
6-Month Pass	
City Student Base Fare	2.05%
County Student Base Fare	
Student Daily FastPass	0.95%
Student 7-Day FastPass	0.95%
Student 31-Day FastPass	0.43%
Senior Citizens Base Fare	0.43%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	4.24%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	63.72%
1	27.33%
2	7.33%
3	1.61%
4+	

Annual Income

< $6,000	45.50%
$6,000 - $18,000	34.28%
$18,001 - $30,000	13.91%
$30,001 - $42,000	2.66%
$42,001 - $60,000	3.02%
$60,001 - $90,000	0.62%
> $90,000	

Age

Under 16	1.19%
16 - 18	6.58%
19 - 24	19.59%
25 - 34	18.51%
35 - 49	20.32%
50 - 64	32.07%
65 and over	1.75%

Gender

Female	63.43%
Male	36.57%

Licensed Drivers

Yes	38.81%
No	61.19%

Race

Black/African American	1,027
White	3
Native American	6
Asian	
Pacific Islander	
Other	9

Hispanic

Mexican American	10
Puerto Rican	
Cuban	
Other Hispanic	

Route 005

Boardings

2.3 9.8 14.9 5.4

Alightings

6.9 15.2 11.3
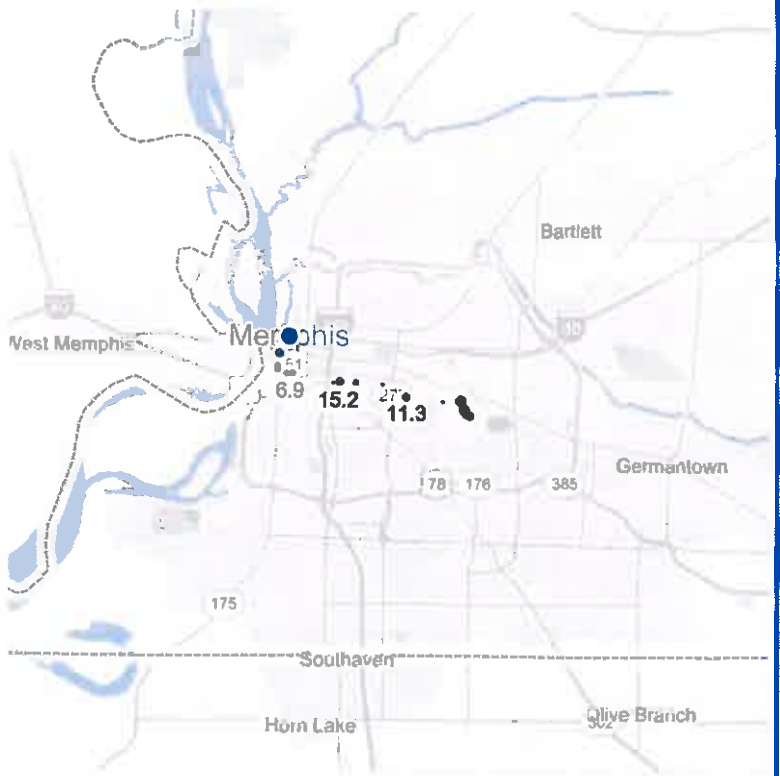
Route No
005
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

215

Time Period

AM Early	
AM Peak	29.41%
Midday	43.32%
PM Peak	27.27%
PM Late	

Trip Purpose

JTW	39.35%
HBO	4.55%
HBU	31.77%
NHBW	18.25%
NHB	6.08%
HBSch	
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	32.40%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	22.26%
3-Day Pass	
7-Day FastPass	12.26%
31-Day Pass	
31-Day FastPass	21.14%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	11.94%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	60.79%
1	36.72%
2	2.49%
3	
4+	

Annual Income

< $6,000	27.65%
$6,000 - $18,000	32.47%
$18,001 - $30,000	24.23%
$30,001 - $42,000	3.87%
$42,001 - $60,000	3.48%
$60,001 - $90,000	4.85%
> $90,000	3.44%

Age

Under 16	
16 - 18	6.45%
19 - 24	35.72%
25 - 34	4.53%
35 - 49	35.42%
50 - 64	9.44%
65 and over	8.44%

Gender

Female	54.58%
Male	45.42%

Licensed Drivers

Yes	47.13%
No	52.87%

Race

Black/African American	136
White	44
Native American	
Asian	8
Pacific Islander	
Other	

Hispanic

Mexican American	9
Puerto Rican	
Cuban	
Other Hispanic	

Route 006

Boardings

5.2

20.6

Bartlett

West Memphis

Memphis
51

277

78 176 385

Germantown

175

Southaven

Horn Lake

Olive Branch

Alightings

20.6

20.1

Bartlett

West Memphis

Memphis
51

277

78 176 385

Germantown

175

Southaven

Horn Lake

Olive Branch
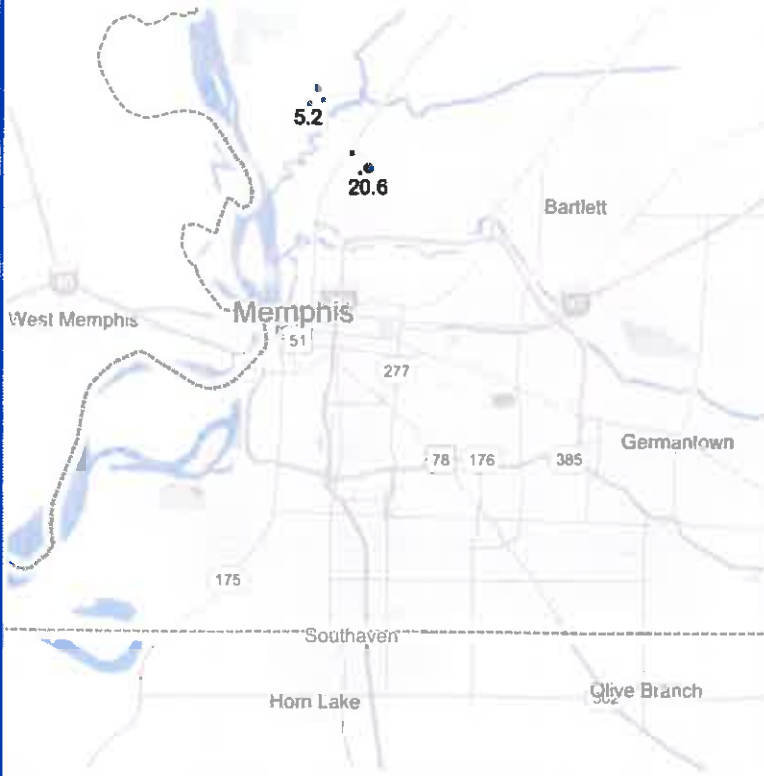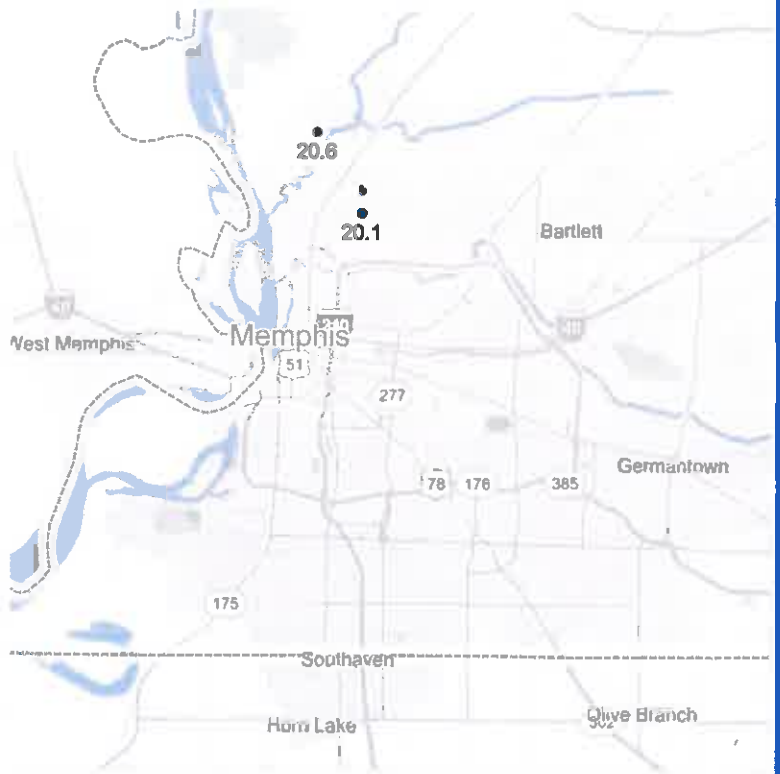
Route No
006
☐ Show History

Boardings/Alightings
0.0 ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ 250.0

Weekday Riders

55

Time Period

AM Early	25.00%
AM Peak	37.50%
Midday	
PM Peak	37.50%
PM Late	

Trip Purpose

JTW	47.17%
HBO	
HBU	
NHBW	
NHB	9.38%
HBSch	43.45%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	27.45%
Trolley Base Fare	
Zone 1 Fare	12.09%
Express Service Base Fare	
Daily FastPass	12.09%
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	48.37%
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	45.98%
1	16.52%
2	37.50%
3	
4+	

Annual Income

< $6,000	11.07%
$6,000 - $18,000	37.61%
$18,001 - $30,000	7.03%
$30,001 - $42,000	44.29%
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	

Age

Under 16	
16 - 18	51.32%
19 - 24	11.07%
25 - 34	8.44%
35 - 49	29.17%
50 - 64	
65 and over	

Gender

Female	22.50%
Male	77.50%

Licensed Drivers

Yes	33.86%
No	66.14%

Race

Black/African American	38
White	3
Native American	
Asian	
Pacific Islander	5
Other	

Hispanic

Mexican American	9
Puerto Rican	
Cuban	
Other Hispanic	

Route 007

Boardings
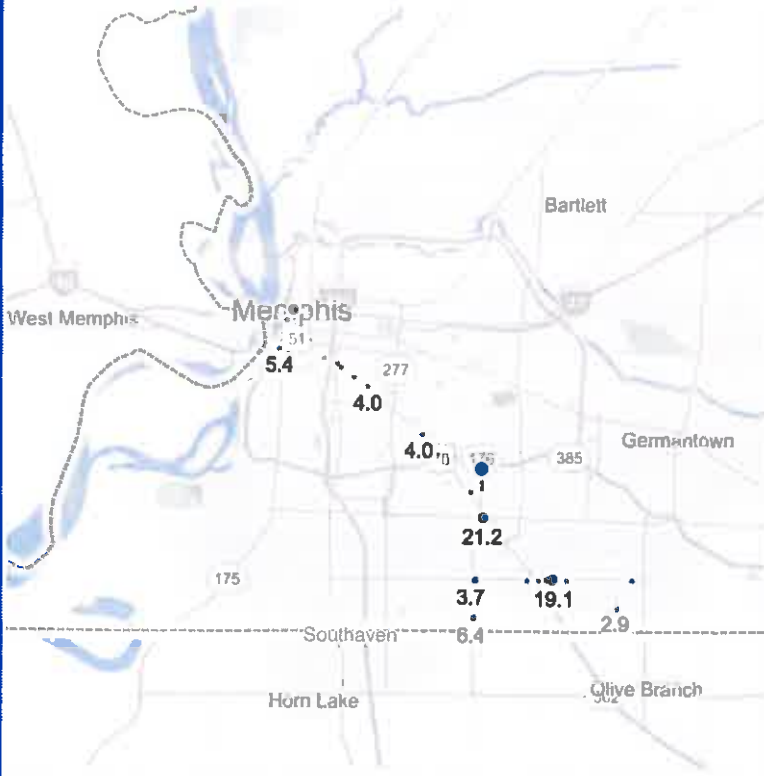
Alightings
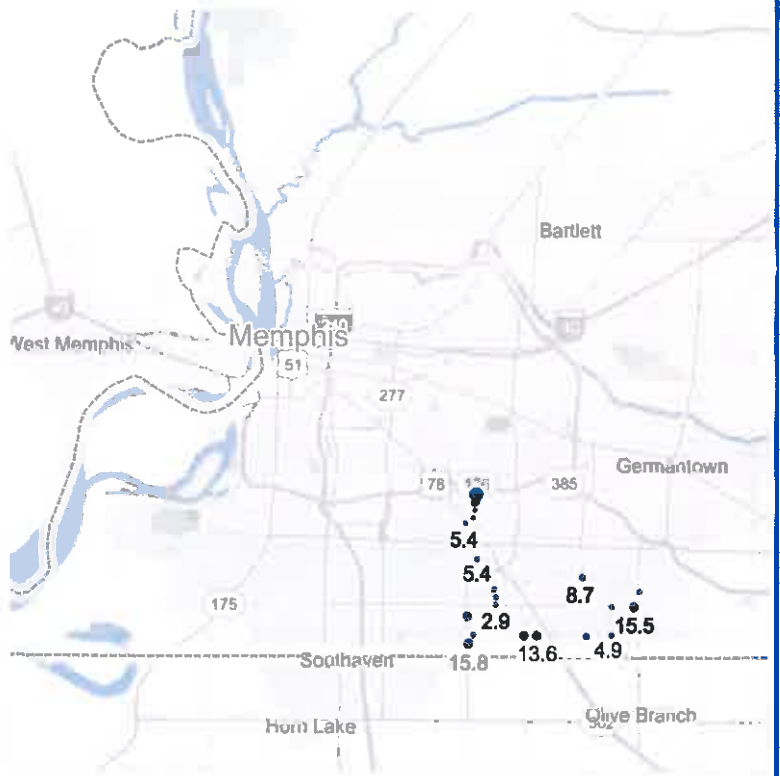
Route No
007
☐ Show History

Boardings/Alightings
0.0 ——————————————————— 250.0

Weekday Riders

179

Time Period

AM Early	53.85%
AM Peak	20.12%
Midday	
PM Peak	26.04%
PM Late	

Trip Purpose

JTW	87.90%
HBO	4.26%
HBU	2.04%
NHBW	3.03%
NHB	
HBSch	2.76%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	53.22%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	30.06%
3-Day Pass	
7-Day FastPass	9.68%
31-Day Pass	
31-Day FastPass	2.71%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	4.33%
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	50.57%
1	32.26%
2	14.99%
3	2.17%
4+	

Annual Income

< $6,000	18.01%
$6,000 - $18,000	34.51%
$18,001 - $30,000	25.11%
$30,001 - $42,000	5.27%
$42,001 - $60,000	10.80%
$60,001 - $90,000	4.33%
> $90,000	1.97%

Age

Under 16	2.97%
16 - 18	
19 - 24	14.19%
25 - 34	24.30%
35 - 49	34.48%
50 - 64	24.06%
65 and over	

Gender

Female	35.72%
Male	64.28%

Licensed Drivers

Yes	53.65%
No	46.35%

Race

Black/African American	149
White	18
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	9
Puerto Rican	
Cuban	
Other Hispanic	

Route 008

Boardings

12.6   19.3
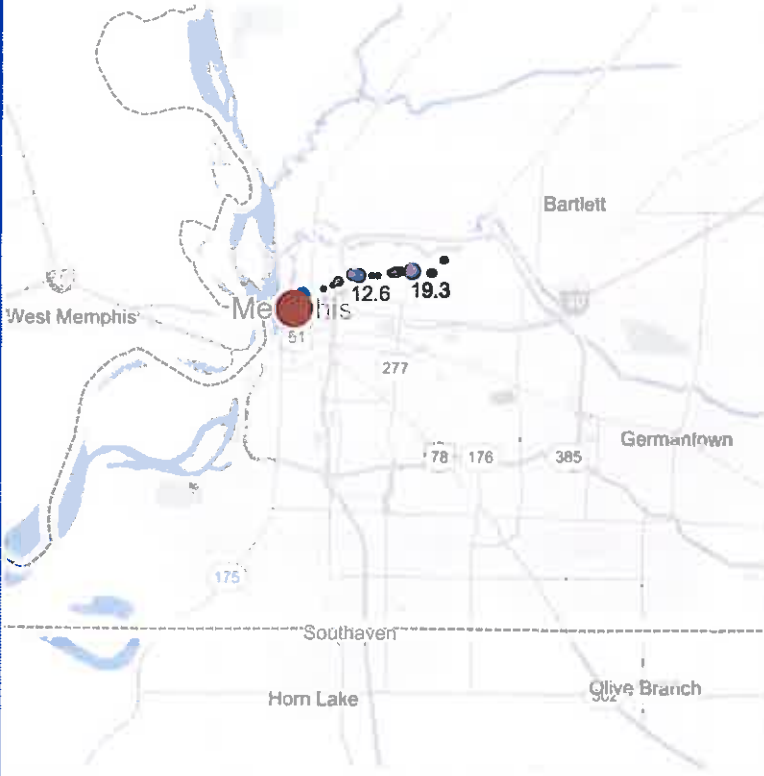
Alightings
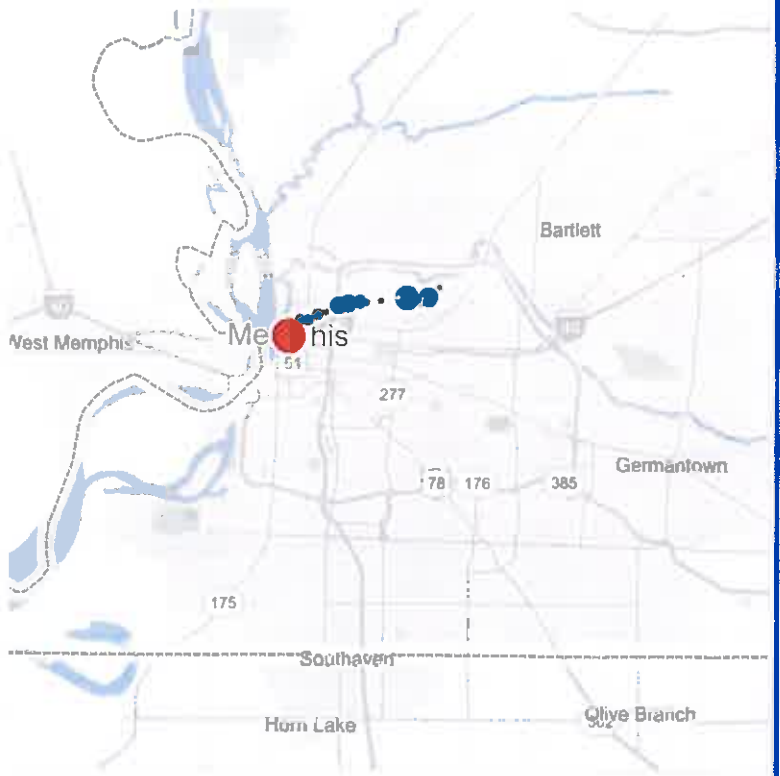
Route No
008
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

816

Fare Payment

Adult Base Fare	32.97%
Trolley Base Fare	
Zone 1 Fare	1.00%
Express Service Base Fare	3.00%
Daily FastPass	37.61%
3-Day Pass	
7-Day FastPass	10.12%
31-Day Pass	
31-Day FastPass	4.31%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	2.96%
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	0.71%
Student 31-Day FastPass	
Senior Citizens Base Fare	1.29%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	4.73%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	1.30%

Time Period

AM Early	0.72%
AM Peak	22.91%
Midday	45.82%
PM Peak	22.91%
PM Late	7.64%

Trip Purpose

JTW	53.88%
HBO	23.53%
HBU	7.71%
NHBW	3.91%
NHB	0.37%
HBSch	4.76%
HBShop	5.84%
HBSocRec	
HBAir	

Vehicles in Household

0	82.19%
1	12.50%
2	5.31%
3	
4+	

Annual Income

< $6,000	28.96%
$6,000 - $18,000	49.82%
$18,001 - $30,000	11.56%
$30,001 - $42,000	8.80%
$42,001 - $60,000	0.86%
$60,001 - $90,000	
> $90,000	

Age

Under 16	2.58%
16 - 18	6.42%
19 - 24	16.27%
25 - 34	25.57%
35 - 49	21.70%
50 - 64	22.46%
65 and over	4.99%

Gender

Female	68.49%
Male	31.51%

Licensed Drivers

Yes	43.60%
No	56.40%

Race

Black/African American	684
White	17
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	5
Puerto Rican	
Cuban	
Other Hispanic	

Route 009

Boardings

4.0
4.0

Bartlett

5.6 8.5

West Memphis

Memphis
51

277

5.6
4.6

78

27.1

Germantown

385

175

Southaven

Horn Lake

Olive Branch

Alightings

13.8

Bartlett

West Memphis

Memphis
51

277

4.6

14.4

5.3

78

385

Germantown

9.6

175

Southaven

Horn Lake

Olive Branch
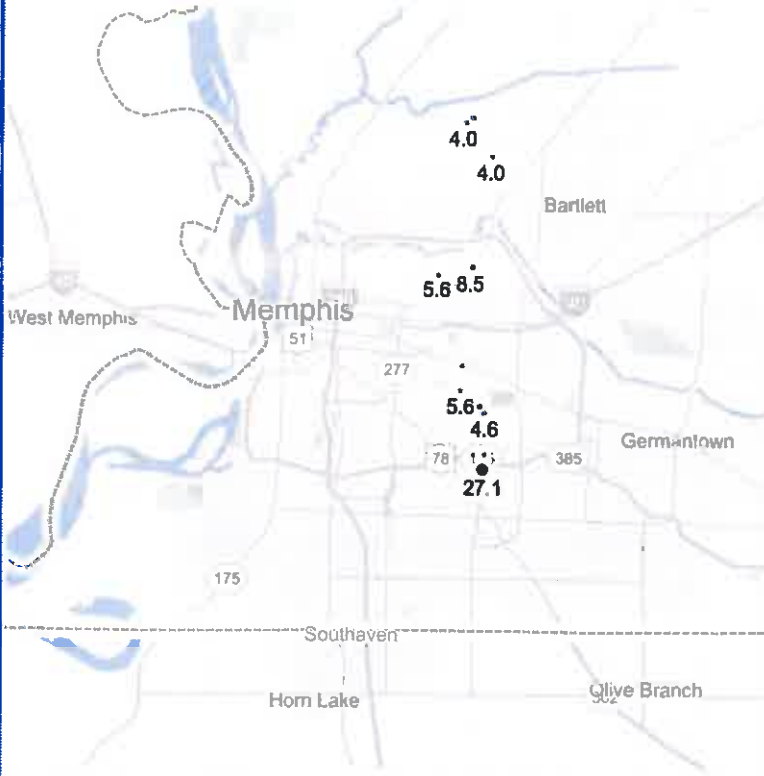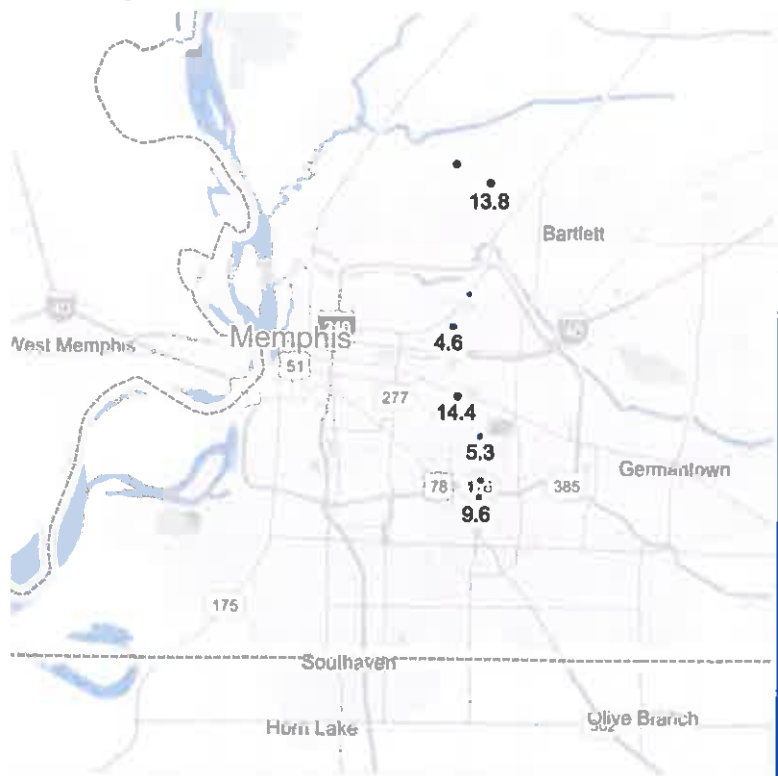
Route No
009
☐ Show History

Boardings/Alightings

0.0 ———————————————————— 250.0

Weekday Riders

83

Time Period

AM Early	
AM Peak	50.00%
Midday	
PM Peak	50.00%
PM Late	

Trip Purpose

JTW	63.75%
HBO	16.35%
HBU	
NHBW	10.29%
NHB	
HBSch	9.62%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	31.79%
Trolley Base Fare	
Zone 1 Fare	6.26%
Express Service Base Fare	
Daily FastPass	51.14%
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	10.82%
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	79.27%
1	20.73%
2	
3	
4+	

Annual Income

< $6,000	20.08%
$6,000 - $18,000	40.79%
$18,001 - $30,000	39.13%
$30,001 - $42,000	
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	

Age

Under 16	
16 - 18	10.18%
19 - 24	5.09%
25 - 34	38.47%
35 - 49	28.60%
50 - 64	17.66%
65 and over	

Gender

Female	43.51%
Male	56.49%

Licensed Drivers

Yes	53.01%
No	46.99%

Race

Black/African American	59
White	14
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	5
Puerto Rican	
Cuban	
Other Hispanic	

Route 011

Boardings

6.9 18.4 21.1
71.5
Bartlett
West Memphis
Memphis
51
277
78 176 385
Germantown
175
Southaven
Horn Lake Olive Branch

Alightings

36.9 Bartlett
West Memphis
Memphis
51
277
78 176 385
Germantown
175
Southaven
Horn Lake Olive Branch
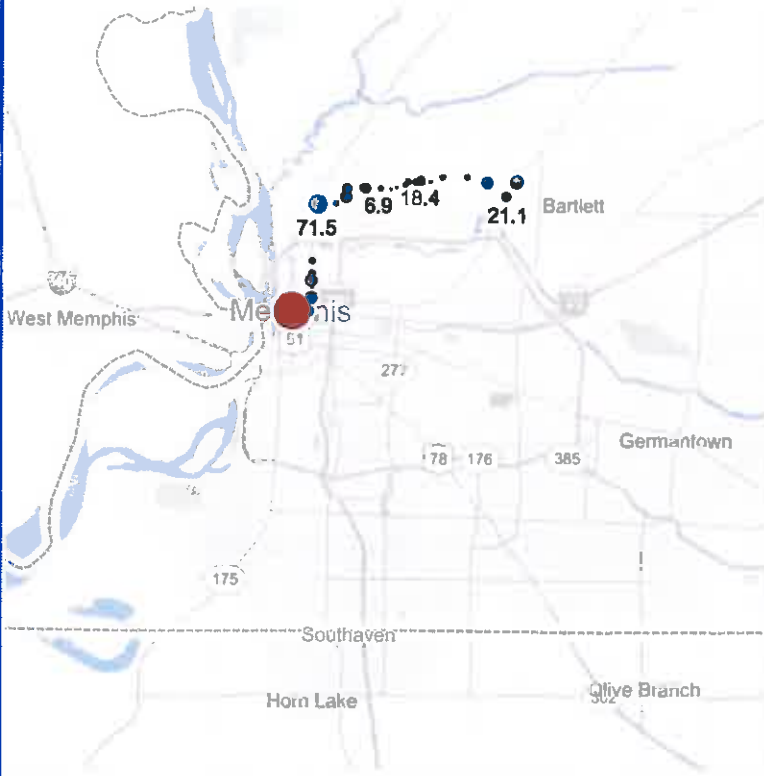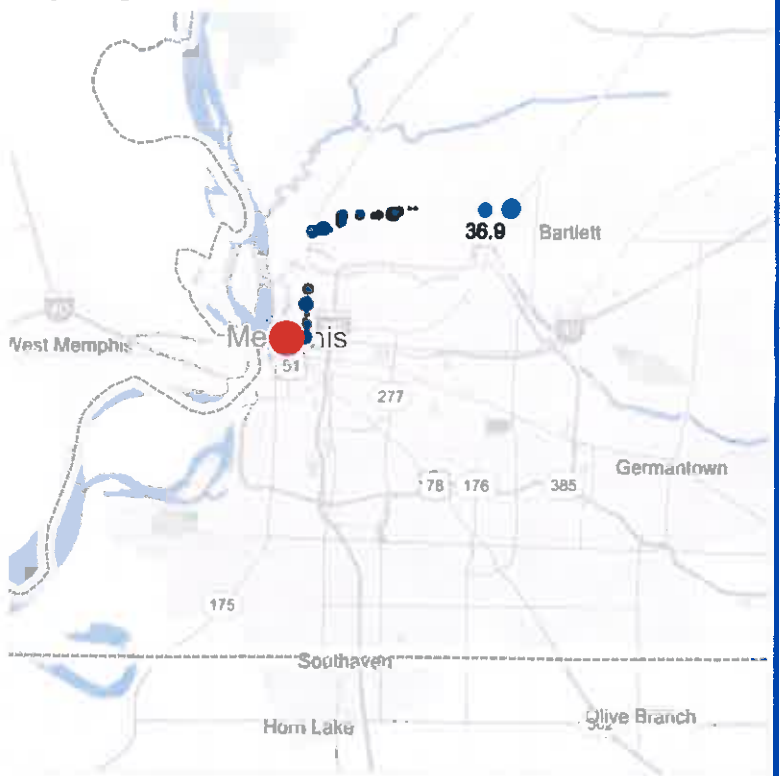
Route No
011
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

922

Time Period

AM Early	1.78%
AM Peak	28.06%
Midday	33.67%
PM Peak	30.87%
PM Late	5.61%

Trip Purpose

JTW	38.26%
HBO	28.29%
HBU	8.61%
NHBW	1.59%
NHB	7.56%
HBSch	8.43%
HBShop	2.99%
HBSocRec	4.27%
HBAir	

Fare Payment

Adult Base Fare	55.37%
Trolley Base Fare	
Zone 1 Fare	1.00%
Express Service Base Fare	
Daily FastPass	12.40%
3-Day Pass	
7-Day FastPass	10.24%
31-Day Pass	
31-Day FastPass	5.32%
31-Day Express FastPass	1.00%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	0.51%
Student Daily FastPass	5.43%
Student 7-Day FastPass	1.86%
Student 31-Day FastPass	
Senior Citizens Base Fare	3.58%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	1.44%
Senior/Disability Daily FastPass	1.85%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	55.09%
1	28.13%
2	16.77%
3	
4+	

Annual Income

< $6,000	25.28%
$6,000 - $18,000	37.05%
$18,001 - $30,000	13.15%
$30,001 - $42,000	10.33%
$42,001 - $60,000	9.21%
$60,001 - $90,000	1.02%
> $90,000	3.97%

Age

Under 16	
16 - 18	17.16%
19 - 24	21.49%
25 - 34	17.85%
35 - 49	28.31%
50 - 64	11.35%
65 and over	3.84%

Gender

Female	44.33%
Male	55.67%

Licensed Drivers

Yes	28.99%
No	71.01%

Race

Black/African American	680
White	29
Native American	
Asian	
Pacific Islander	
Other	10

Hispanic

Mexican American	
Puerto Rican	4
Cuban	
Other Hispanic	

Route 012

Boardings
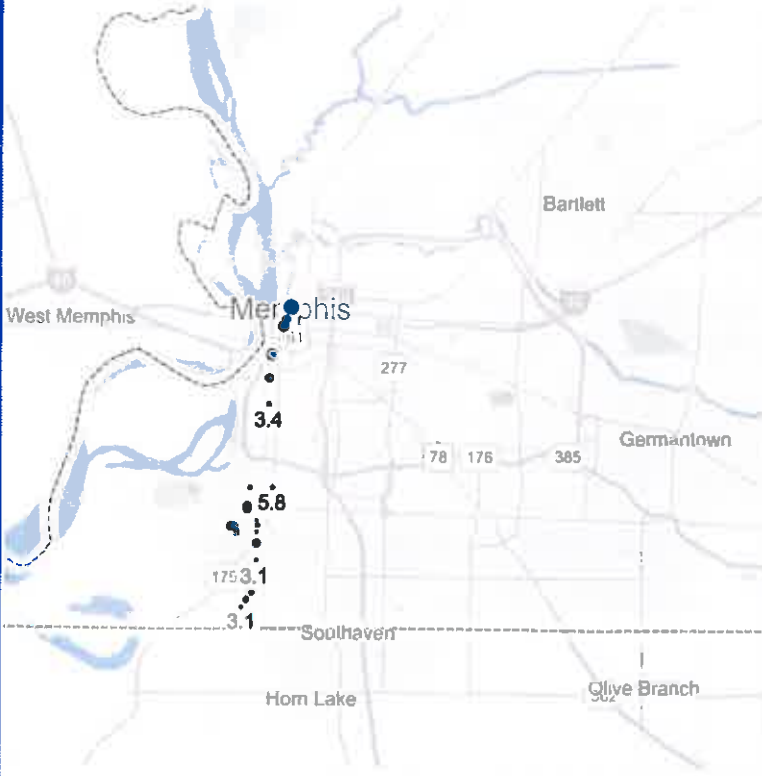
Alightings
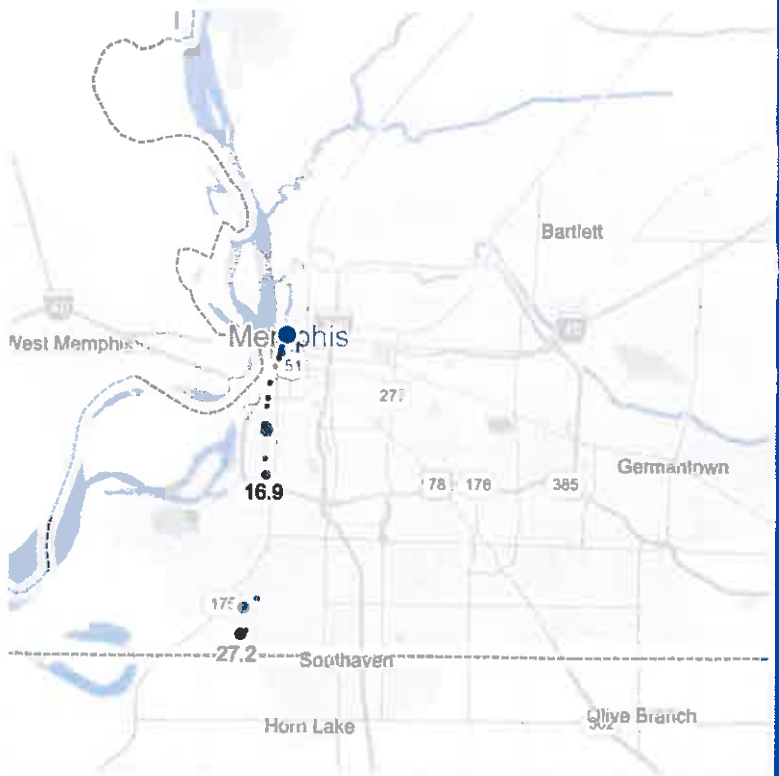
Route No
012
☐ Show History

Boardings/Alightings
0.0 ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮ 250.0

Weekday Riders

277

Time Period

AM Early	
AM Peak	35.29%
Midday	35.29%
PM Peak	29.41%
PM Late	

Trip Purpose

JTW	41.61%
HBO	15.08%
HBU	20.91%
NHBW	12.98%
NHB	
HBSch	7.85%
HBShop	
HBSocRec	1.56%
HBAir	

Fare Payment

Adult Base Fare	70.94%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	6.79%
3-Day Pass	
7-Day FastPass	1.60%
31-Day Pass	
31-Day FastPass	9.77%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	2.98%
County Student Base Fare	2.98%
Student Daily FastPass	4.93%
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	39.11%
1	40.95%
2	17.83%
3	2.11%
4+	

Annual Income

< $6,000	21.13%
$6,000 - $18,000	32.45%
$18,001 - $30,000	36.22%
$30,001 - $42,000	6.54%
$42,001 - $60,000	3.66%
$60,001 - $90,000	
> $90,000	

Age

Under 16	2.54%
16 - 18	11.00%
19 - 24	13.76%
25 - 34	28.00%
35 - 49	18.85%
50 - 64	9.46%
65 and over	16.38%

Gender

Female	52.77%
Male	47.23%

Licensed Drivers

Yes	60.30%
No	39.70%

Race

Black/African American	214
White	6
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	
Cuban	
Other Hispanic	27

Route 013

Boardings

7.9

Alightings

4.5

78.6
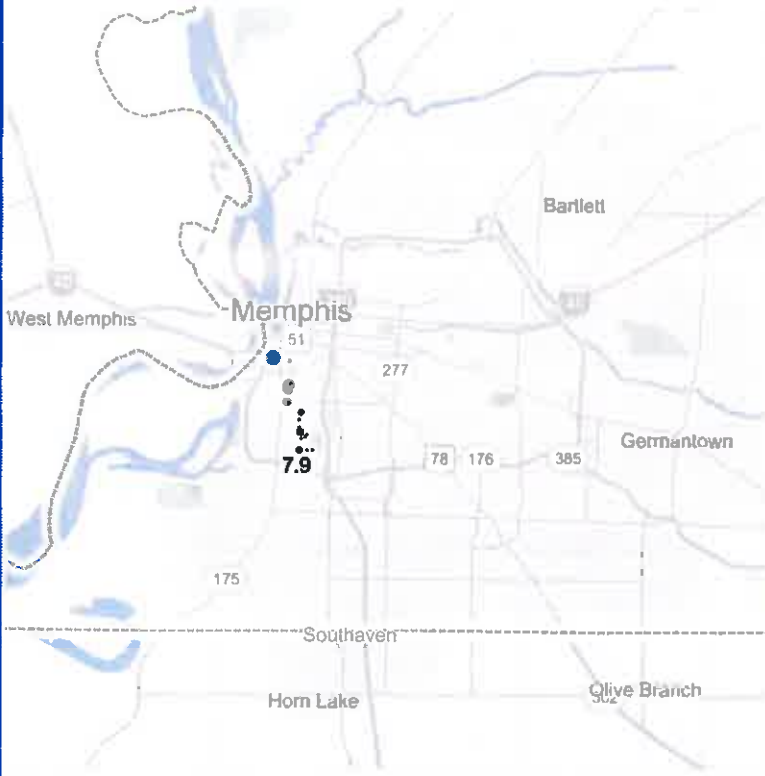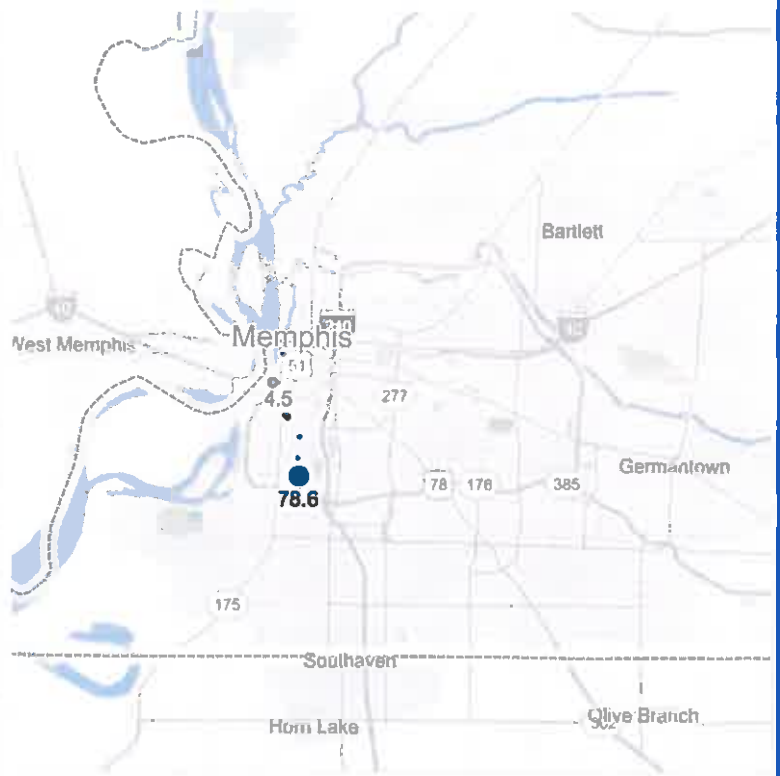
Route No
013
☐ Show History

Boardings/Alightings

0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

149

Time Period

AM Early	
AM Peak	23.16%
Midday	54.04%
PM Peak	22.81%
PM Late	

Trip Purpose

JTW	65.23%
HBO	27.44%
HBU	
NHBW	
NHB	
HBSch	3.51%
HBShop	
HBSocRec	3.82%
HBAir	

Fare Payment

Adult Base Fare	59.64%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	20.52%
3-Day Pass	
7-Day FastPass	3.27%
31-Day Pass	
31-Day FastPass	4.26%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	12.31%
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	74.80%
1	11.02%
2	10.05%
3	4.13%
4+	

Annual Income

< $6,000	16.17%
$6,000 - $18,000	40.53%
$18,001 - $30,000	26.42%
$30,001 - $42,000	10.75%
$42,001 - $60,000	6.13%
$60,001 - $90,000	
> $90,000	

Age

Under 16	3.92%
16 - 18	2.88%
19 - 24	19.79%
25 - 34	15.56%
35 - 49	40.89%
50 - 64	14.03%
65 and over	2.92%

Gender

Female	60.08%
Male	39.92%

Licensed Drivers

Yes	45.31%
No	54.69%

Race

Black/African American	130
White	
Native American	
Asian	
Pacific Islander	
Other	4

Hispanic

Mexican American	
Puerto Rican	
Cuban	
Other Hispanic	27

Route 015

Boardings

16.1
4.9

Alightings

2.1
14.0
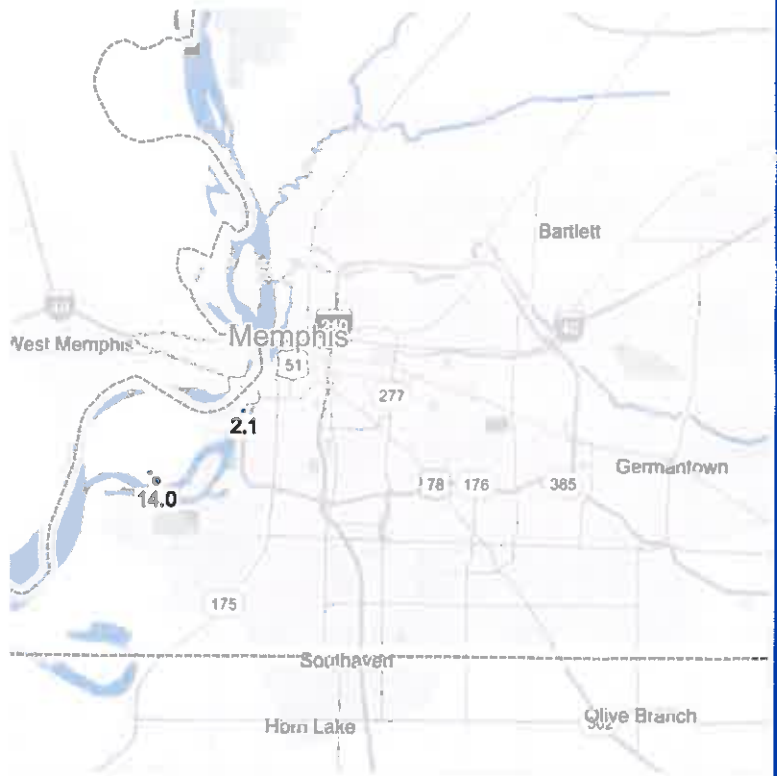
Route No
015
☐ Show History

Weekday Riders

21

Time Period

AM Early	
AM Peak	33.33%
Midday	
PM Peak	66.67%
PM Late	

Trip Purpose

JTW	100.00%
HBO	
HBU	
NHBW	
NHB	
HBSch	
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	70.00%
Daily FastPass	
3-Day Pass	
7-Day FastPass	30.00%
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	76.67%
1	
2	23.33%
3	
4+	

Annual Income

< $6,000	
$6,000 - $18,000	
$18,001 - $30,000	
$30,001 - $42,000	30.00%
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	70.00%

Age

Under 16	
16 - 18	
19 - 24	
25 - 34	23.33%
35 - 49	76.67%
50 - 64	
65 and over	

Gender

Female	
Male	100.00%

Licensed Drivers

Yes	10.00%
No	90.00%

Race

Black/African American	21
White	
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	
Cuban	
Other Hispanic	27

Route 017

Boardings

3.4
4.2
11.7
122.5

Alightings

28.1
10.1
68.7
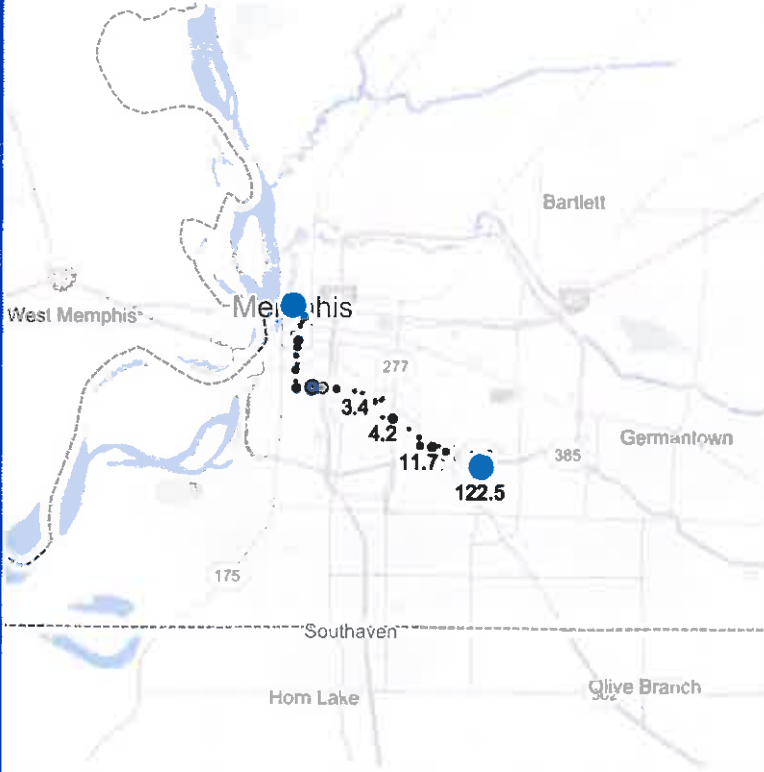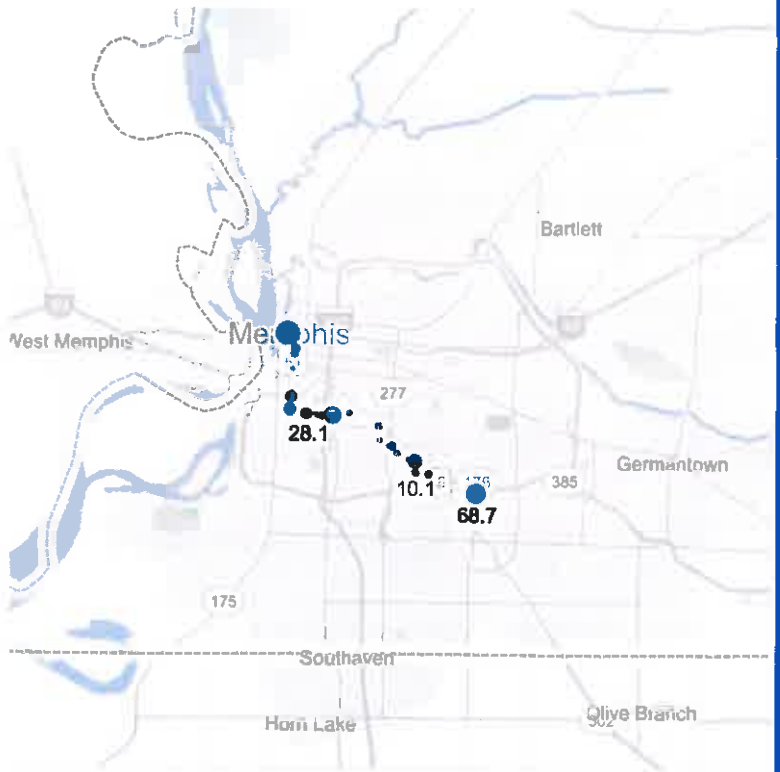
Route No
017
☐ Show History

Boardings/Alightings

0.0 ———————————————— 250.0

Weekday Riders

593

Time Period

AM Early	
AM Peak	26.67%
Midday	46.67%
PM Peak	26.67%
PM Late	

Trip Purpose

JTW	36.19%
HBO	18.63%
HBU	4.46%
NHBW	2.11%
NHB	7.56%
HBSch	19.16%
HBShop	5.72%
HBSocRec	6.17%
HBAir	

Fare Payment

Adult Base Fare	57.54%
Trolley Base Fare	
Zone 1 Fare	0.43%
Express Service Base Fare	
Daily FastPass	13.25%
3-Day Pass	
7-Day FastPass	4.45%
31-Day Pass	
31-Day FastPass	3.72%
31-Day Express FastPass	0.97%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	13.33%
Student 7-Day FastPass	0.42%
Student 31-Day FastPass	
Senior Citizens Base Fare	0.79%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	2.21%
Senior/Disability 7-Day FastPass	2.08%
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	0.79%

Vehicles in Household

0	60.19%
1	32.66%
2	6.57%
3	0.57%
4+	

Annual Income

< $6,000	51.44%
$6,000 - $18,000	31.90%
$18,001 - $30,000	3.27%
$30,001 - $42,000	7.58%
$42,001 - $60,000	5.81%
$60,001 - $90,000	
> $90,000	

Age

Under 16	0.49%
16 - 18	28.54%
19 - 24	7.89%
25 - 34	25.43%
35 - 49	15.55%
50 - 64	20.22%
65 and over	1.88%

Gender

Female	64.32%
Male	35.68%

Licensed Drivers

Yes	45.83%
No	54.17%

Race

Black/African American	479
White	3
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	
Cuban	
Other Hispanic	27

Route 019

Boardings

17.8
6.7
6.8
20.5

Alightings

54.9
57.7
6.8
15.9
4.1
16.0
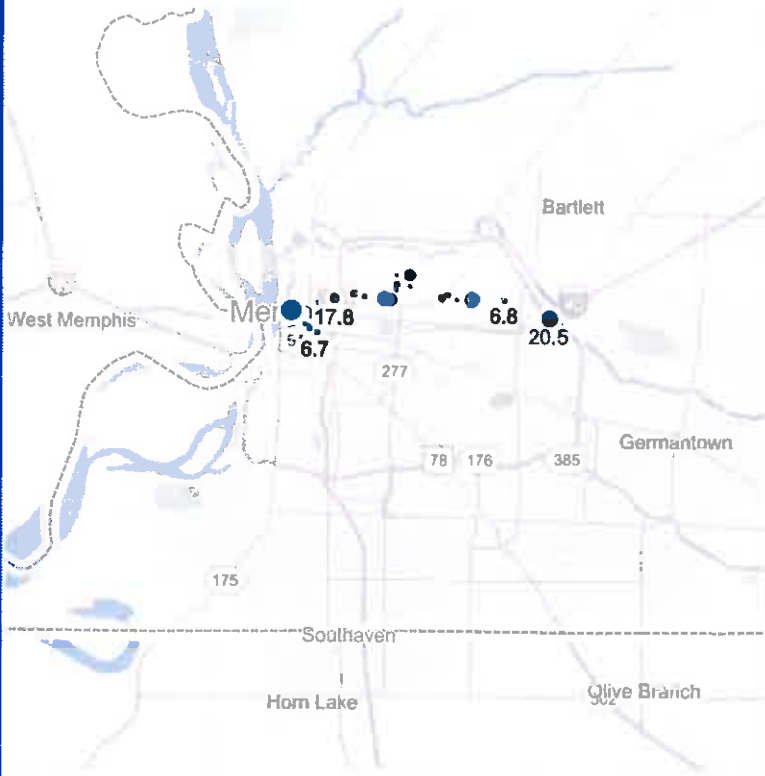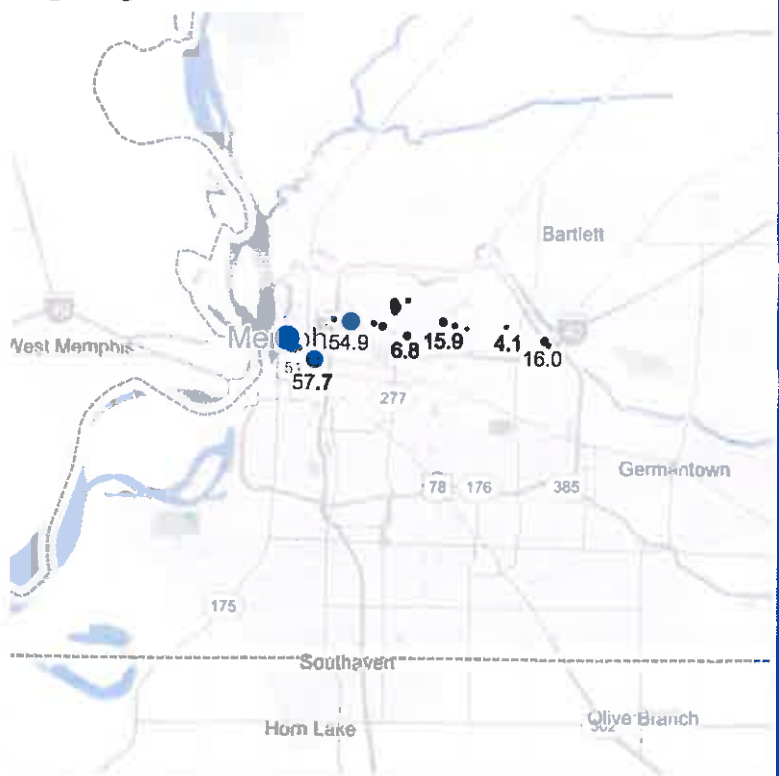
Route No
019
☐ Show History

Boardings/Alightings
0.0 ——————————— 250.0

Weekday Riders

443

Time Period

AM Early	5.43%
AM Peak	22.70%
Midday	45.40%
PM Peak	26.48%
PM Late	

Trip Purpose

JTW	53.90%
HBO	20.28%
HBU	7.07%
NHBW	3.60%
NHB	1.01%
HBSch	
HBShop	10.12%
HBSocRec	4.02%
HBAir	

Fare Payment

Adult Base Fare	38.20%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	38.92%
3-Day Pass	
7-Day FastPass	2.81%
31-Day Pass	
31-Day FastPass	7.95%
31-Day Express FastPass	1.14%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	2.22%
Senior Citizens Base Fare	5.79%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	2.96%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	73.01%
1	19.64%
2	7.35%
3	
4+	

Annual Income

< $6,000	20.97%
$6,000 - $18,000	55.57%
$18,001 - $30,000	10.13%
$30,001 - $42,000	7.66%
$42,001 - $60,000	5.66%
$60,001 - $90,000	
> $90,000	

Age

Under 16	
16 - 18	
19 - 24	23.86%
25 - 34	13.57%
35 - 49	30.32%
50 - 64	26.42%
65 and over	5.83%

Gender

Female	63.56%
Male	36.44%

Licensed Drivers

Yes	67.39%
No	32.61%

Race

Black/African American	345
White	4
Native American	48
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	
Cuban	7
Other Hispanic	

Route 020

Boardings

83.4
0.7
1.4 14.8 21.2
11.8

Alightings

17.6
1.4
11.9 13.9 9.3
14.3
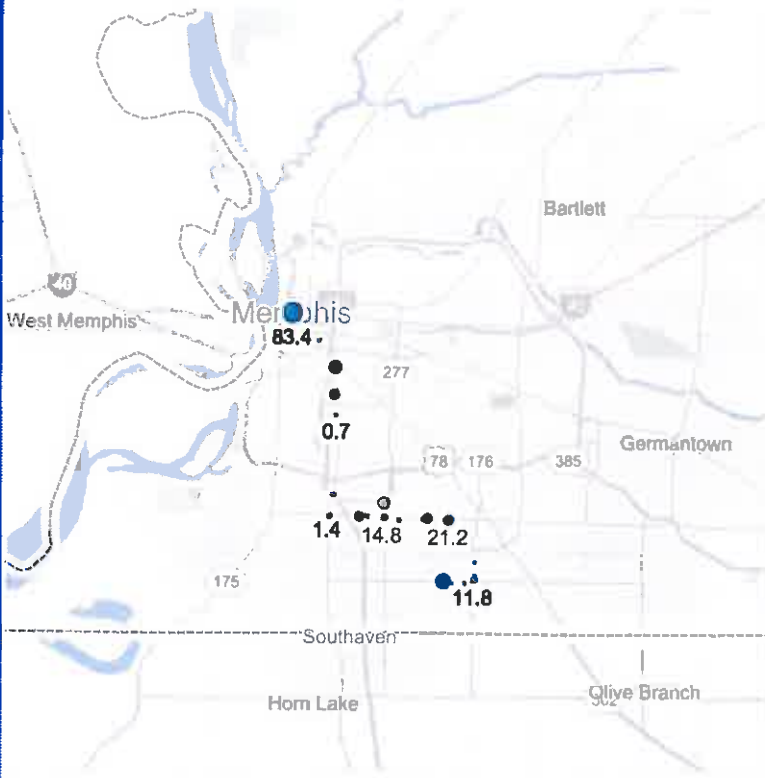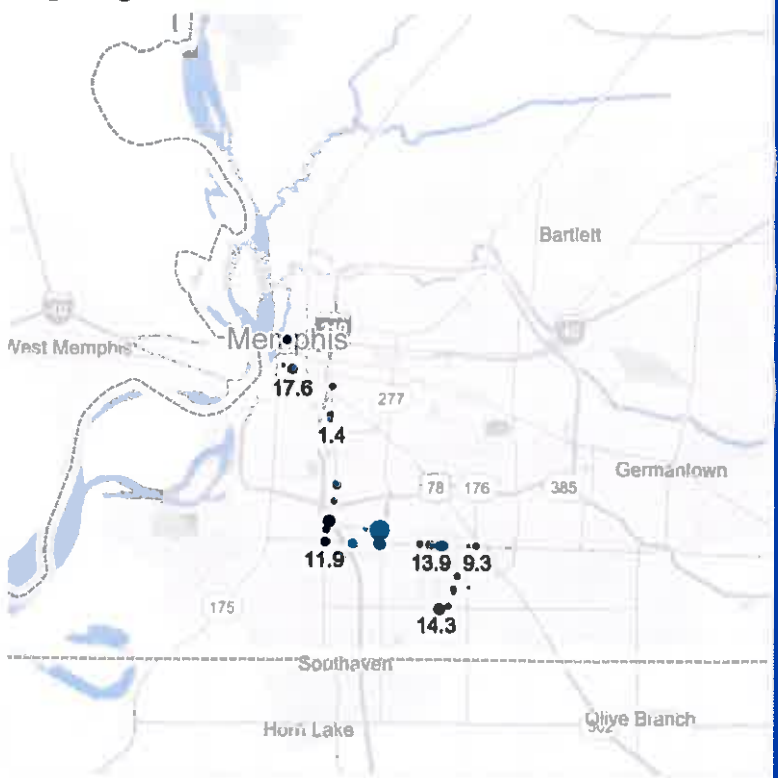
Route No
020
☐ Show History

Boardings/Alightings

0.0 ————————————————— 250.0

Weekday Riders

401

Time Period

AM Early	8.48%
AM Peak	24.41%
Midday	39.66%
PM Peak	21.36%
PM Late	6.10%

Trip Purpose

JTW	56.44%
HBO	17.06%
HBU	9.10%
NHBW	1.37%
NHB	5.84%
HBSch	8.02%
HBShop	
HBSocRec	2.18%
HBAir	

Fare Payment

Adult Base Fare	54.26%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	12.88%
3-Day Pass	
7-Day FastPass	6.09%
31-Day Pass	
31-Day FastPass	8.58%
31-Day Express FastPass	4.64%
6-Month Pass	
City Student Base Fare	2.88%
County Student Base Fare	
Student Daily FastPass	1.99%
Student 7-Day FastPass	4.32%
Student 31-Day FastPass	
Senior Citizens Base Fare	2.02%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	2.35%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	55.15%
1	22.76%
2	12.02%
3	2.40%
4+	7.67%

Annual Income

< $6,000	33.31%
$6,000 - $18,000	24.97%
$18,001 - $30,000	22.39%
$30,001 - $42,000	1.36%
$42,001 - $60,000	4.48%
$60,001 - $90,000	9.77%
> $90,000	3.71%

Age

Under 16	6.57%
16 - 18	4.92%
19 - 24	15.47%
25 - 34	28.80%
35 - 49	16.18%
50 - 64	28.07%
65 and over	

Gender

Female	32.20%
Male	67.80%

Licensed Drivers

Yes	32.33%
No	67.67%

Race

Black/African American	326
White	23
Native American	15
Asian	
Pacific Islander	
Other	9

Hispanic

Mexican American	14
Puerto Rican	
Cuban	
Other Hispanic	

Route 030

Boardings
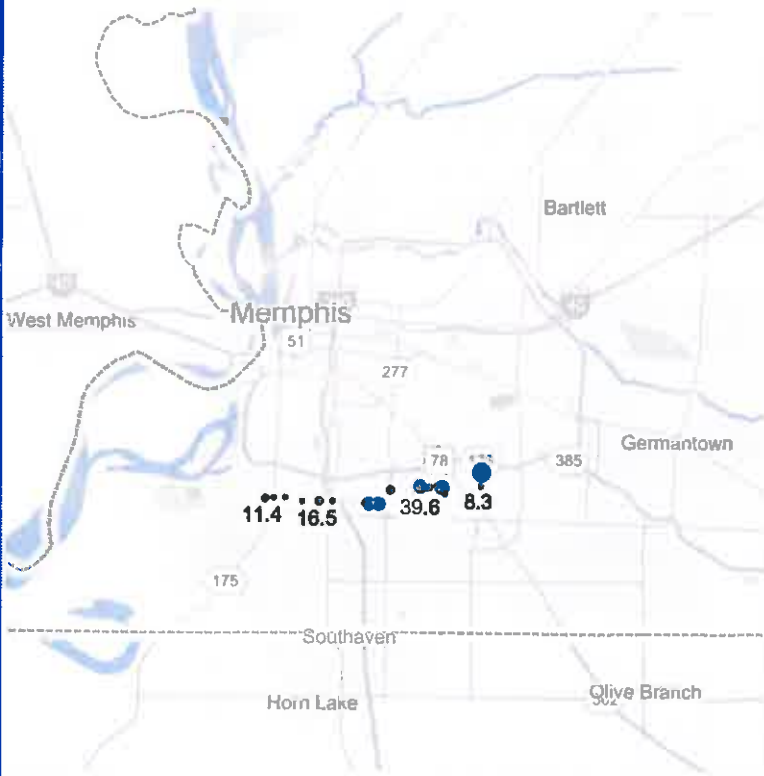
Alightings
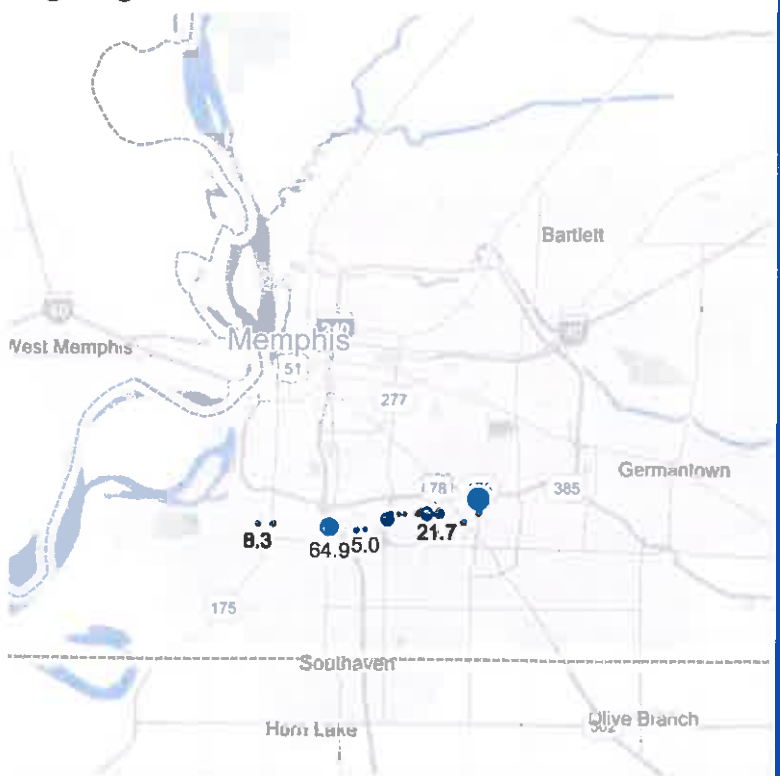
Route No
030
☐ Show History

Weekday Riders

355

Fare Payment

Adult Base Fare	25.57%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	23.28%
3-Day Pass	
7-Day FastPass	37.70%
31-Day Pass	
31-Day FastPass	8.11%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	2.21%
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	3.12%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Time Period

AM Early	
AM Peak	38.46%
Midday	34.62%
PM Peak	26.92%
PM Late	

Trip Purpose

JTW	81.78%
HBO	1.40%
HBU	12.17%
NHBW	
NHB	4.65%
HBSch	
HBShop	
HBSocRec	
HBAir	

Vehicles in Household

0	60.73%
1	25.27%
2	14.01%
3	
4+	

Annual Income

< $6,000	36.76%
$6,000 - $18,000	29.61%
$18,001 - $30,000	26.76%
$30,001 - $42,000	4.09%
$42,001 - $60,000	
$60,001 - $90,000	2.76%
> $90,000	

Age

Under 16	
16 - 18	
19 - 24	20.54%
25 - 34	31.81%
35 - 49	28.31%
50 - 64	15.86%
65 and over	3.48%

Gender

Female	56.26%
Male	43.74%

Licensed Drivers

Yes	50.20%
No	49.80%

Race

Black/African American	206
White	21
Native American	4
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	14
Puerto Rican	
Cuban	
Other Hispanic	

Route 032

Boardings

Alightings
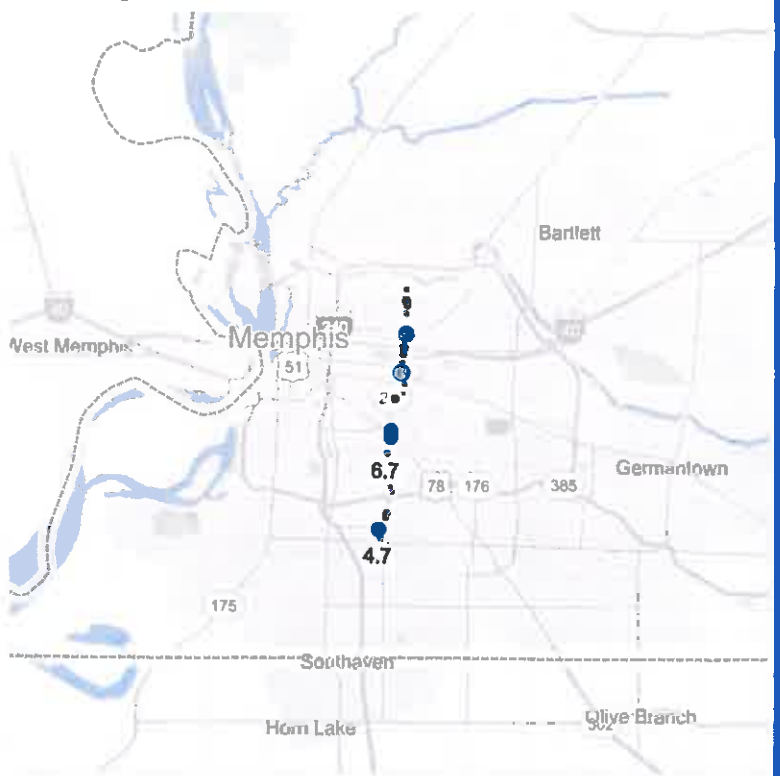
Route No
032
☐ Show History

Weekday Riders

454

Time Period

AM Early	
AM Peak	24.32%
Midday	43.24%
PM Peak	21.62%
PM Late	10.81%

Trip Purpose

JTW	76.43%
HBO	10.69%
HBU	1.47%
NHBW	2.69%
NHB	3.87%
HBSch	4.85%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	59.55%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	13.33%
3-Day Pass	
7-Day FastPass	9.72%
31-Day Pass	
31-Day FastPass	4.69%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	4.24%
County Student Base Fare	
Student Daily FastPass	1.19%
Student 7-Day FastPass	4.68%
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	2.61%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	40.46%
1	29.27%
2	27.58%
3	
4+	2.69%

Annual Income

< $6,000	34.70%
$6,000 - $18,000	40.54%
$18,001 - $30,000	8.47%
$30,001 - $42,000	13.92%
$42,001 - $60,000	1.13%
$60,001 - $90,000	1.25%
> $90,000	

Age

Under 16	
16 - 18	5.35%
19 - 24	2.91%
25 - 34	30.58%
35 - 49	35.77%
50 - 64	25.38%
65 and over	

Gender

Female	28.75%
Male	71.25%

Licensed Drivers

Yes	58.53%
No	41.47%

Race

Black/African American	401
White	36
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	14
Puerto Rican	
Cuban	
Other Hispanic	

Route 034

Boardings

16.4 8.4 24.3 2.5 15.4 11.7

Alightings

1.6 9.7 7.9 1.9 2.8 4.3 57.5
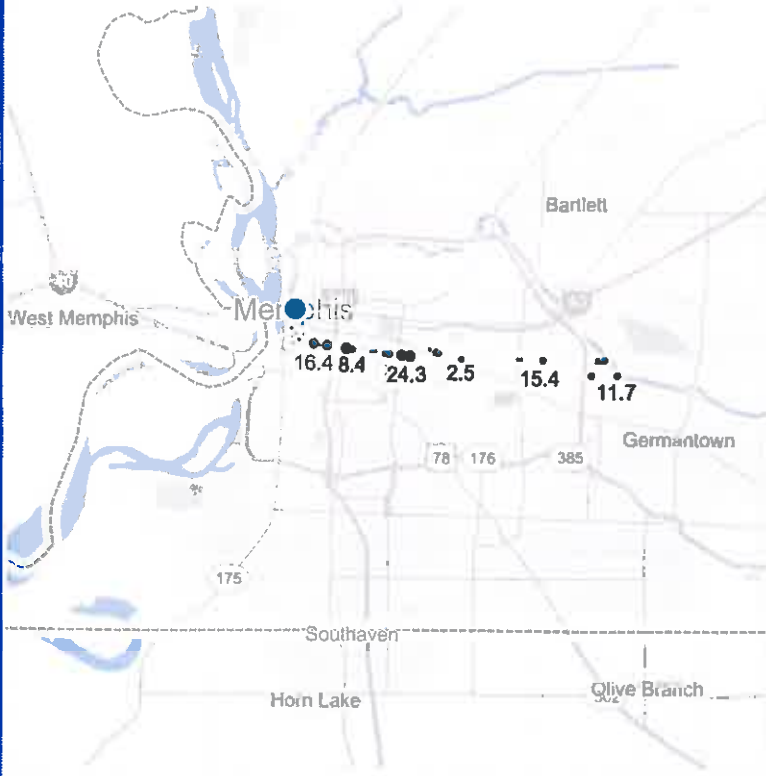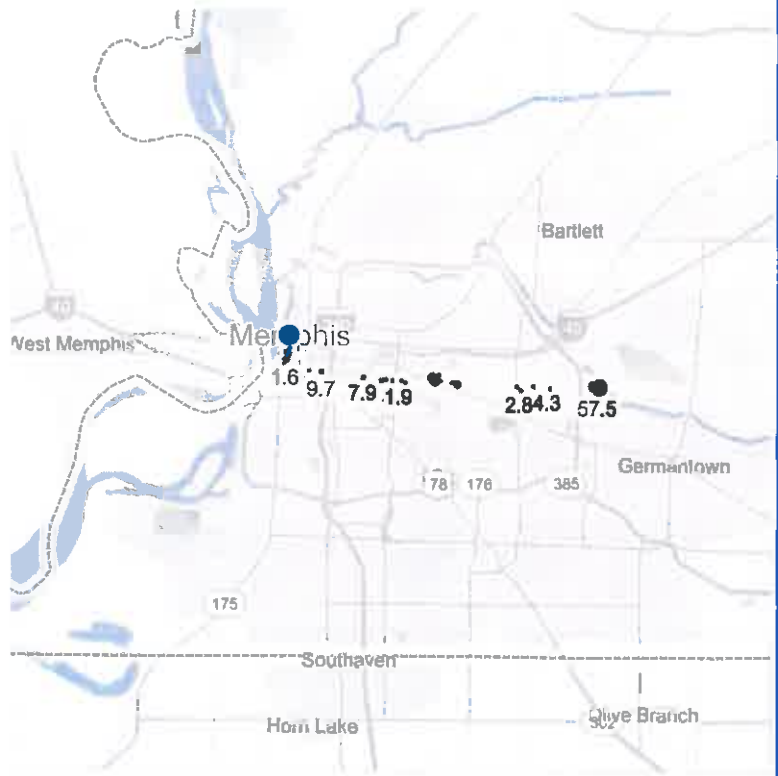
Route No
034
☐ Show History

Boardings/Alightings

0.0 ──────────────────── 250.0

Weekday Riders

346

Time Period

AM Early	6.78%
AM Peak	25.42%
Midday	42.37%
PM Peak	25.42%
PM Late	

Trip Purpose

JTW	56.82%
HBO	15.70%
HBU	10.84%
NHBW	11.56%
NHB	
HBSch	0.54%
HBShop	
HBSocRec	4.54%
HBAir	

Fare Payment

Adult Base Fare	39.07%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	19.27%
3-Day Pass	
7-Day FastPass	12.22%
31-Day Pass	
31-Day FastPass	12.99%
31-Day Express FastPass	2.39%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	4.29%
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	6.62%
Senior/Disability Daily FastPass	3.15%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	67.99%
1	19.51%
2	4.90%
3	7.06%
4+	0.53%

Annual Income

< $6,000	32.08%
$6,000 - $18,000	33.99%
$18,001 - $30,000	24.51%
$30,001 - $42,000	1.77%
$42,001 - $60,000	1.03%
$60,001 - $90,000	
> $90,000	6.62%

Age

Under 16	
16 - 18	0.23%
19 - 24	2.97%
25 - 34	23.22%
35 - 49	32.66%
50 - 64	32.35%
65 and over	8.57%

Gender

Female	71.46%
Male	28.54%

Licensed Drivers

Yes	50.95%
No	49.05%

Race

Black/African American	282
White	25
Native American	
Asian	3
Pacific Islander	
Other	9

Hispanic

Mexican American	1
Puerto Rican	
Cuban	
Other Hispanic	2

Route 035

Boardings
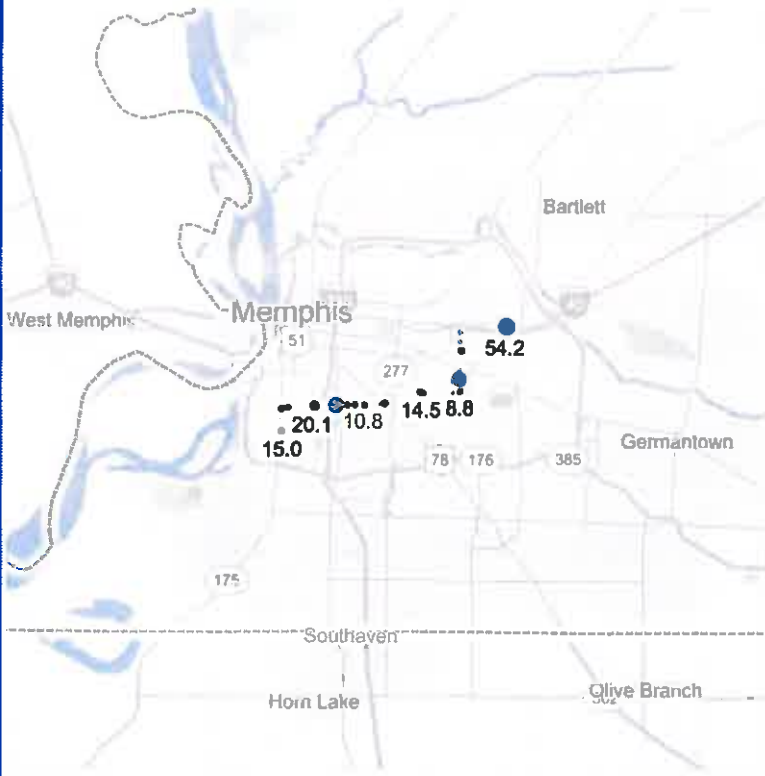
Alightings
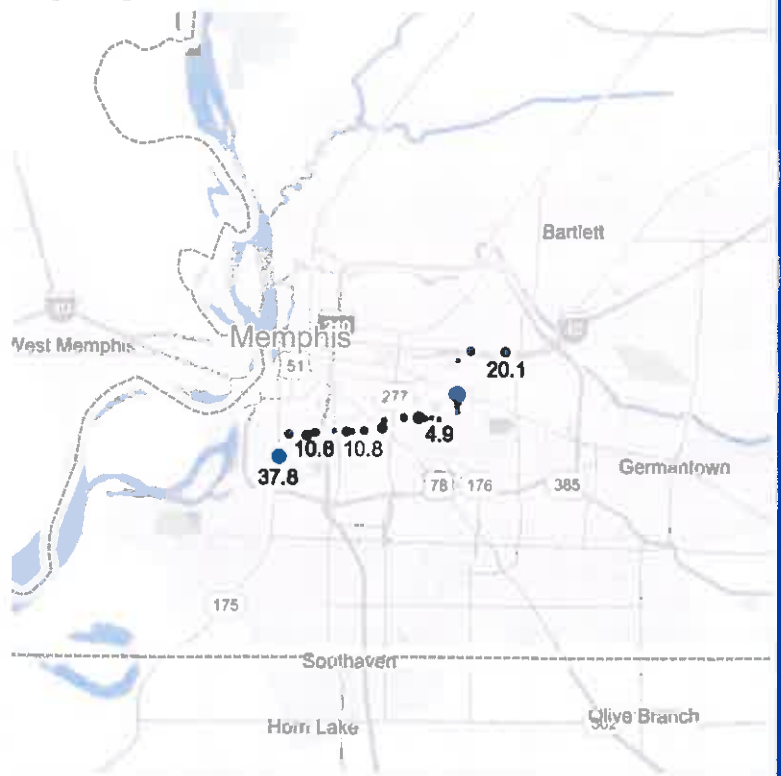
Route No
035
☐ Show History

Boardings/Alightings

0.0 ———————————— 250.0

Weekday Riders

340

Time Period

AM Early	8.87%
AM Peak	24.85%
Midday	45.57%
PM Peak	20.71%
PM Late	

Trip Purpose

JTW	69.95%
HBO	15.05%
HBU	3.20%
NHBW	8.61%
NHB	
HBSch	3.19%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	33.34%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	19.98%
3-Day Pass	
7-Day FastPass	6.93%
31-Day Pass	
31-Day FastPass	10.31%
31-Day Express FastPass	6.16%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	4.10%
Student 7-Day FastPass	7.45%
Student 31-Day FastPass	0.84%
Senior Citizens Base Fare	2.14%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	6.88%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	1.86%

Vehicles in Household

0	64.03%
1	20.00%
2	13.75%
3	2.22%
4+	

Annual Income

< $6,000	19.73%
$6,000 - $18,000	41.17%
$18,001 - $30,000	27.35%
$30,001 - $42,000	6.62%
$42,001 - $60,000	5.13%
$60,001 - $90,000	
> $90,000	

Age

Under 16	3.90%
16 - 18	
19 - 24	11.02%
25 - 34	9.76%
35 - 49	24.27%
50 - 64	51.05%
65 and over	

Gender

Female	56.90%
Male	43.10%

Licensed Drivers

Yes	38.72%
No	61.28%

Race

Black/African American	253
White	23
Native American	
Asian	
Pacific Islander	
Other	2

Hispanic

Mexican American	
Puerto Rican	2
Cuban	2
Other Hispanic	

Route 036

Boardings
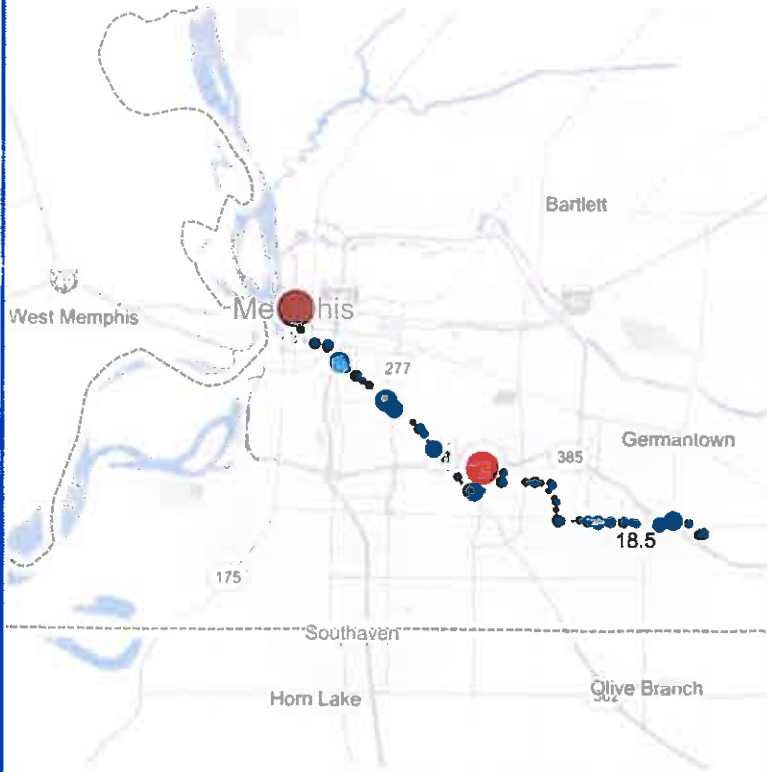
Alightings

Route No
036
☐ Show History

Boardings/Alightings

0.0	250.0

Weekday Riders

2,257

Fare Payment

Adult Base Fare	55.76%
Trolley Base Fare	
Zone 1 Fare	0.46%
Express Service Base Fare	0.25%
Daily FastPass	23.33%
3-Day Pass	
7-Day FastPass	7.85%
31-Day Pass	
31-Day FastPass	5.33%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	0.33%
County Student Base Fare	
Student Daily FastPass	1.12%
Student 7-Day FastPass	2.15%
Student 31-Day FastPass	0.57%
Senior Citizens Base Fare	0.59%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	0.67%
Senior/Disability Daily FastPass	1.58%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Time Period

AM Early	3.82%
AM Peak	24.95%
Midday	47.48%
PM Peak	21.56%
PM Late	2.20%

Trip Purpose

JTW	49.57%
HBO	15.39%
HBU	6.02%
NHBW	9.97%
NHB	6.38%
HBSch	4.93%
HBShop	6.09%
HBSocRec	1.53%
HBAir	0.10%

Vehicles in Household

0	62.26%
1	23.46%
2	12.31%
3	1.86%
4+	0.10%

Annual Income

< $6,000	25.04%
$6,000 - $18,000	35.89%
$18,001 - $30,000	21.91%
$30,001 - $42,000	8.38%
$42,001 - $60,000	3.73%
$60,001 - $90,000	4.31%
> $90,000	0.73%

Age

Under 16	2.21%
16 - 18	6.11%
19 - 24	21.56%
25 - 34	17.67%
35 - 49	34.12%
50 - 64	16.23%
65 and over	2.10%

Gender

Female	48.84%
Male	51.16%

Licensed Drivers

Yes	56.24%
No	43.76%

Race

Black/African American	1,786
White	122
Native American	16
Asian	
Pacific Islander	
Other	27

Hispanic

Mexican American	12
Puerto Rican	5
Cuban	
Other Hispanic	9

Route 037

Boardings

13.9 Bartlett
15.1
29.1
16.9
103.2

Alightings

3.1 Bartlett
17.0
46.1
2.5
107.1
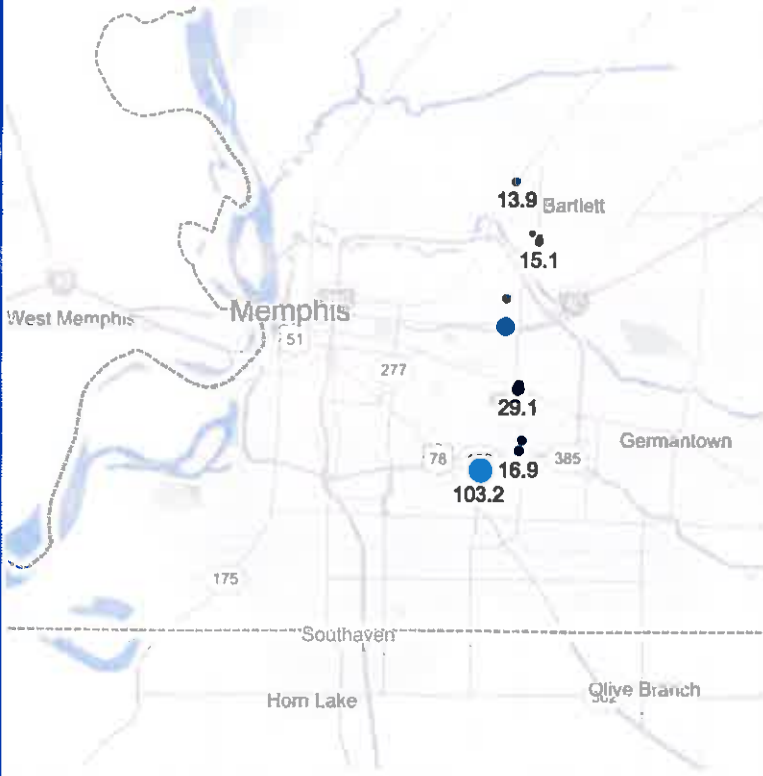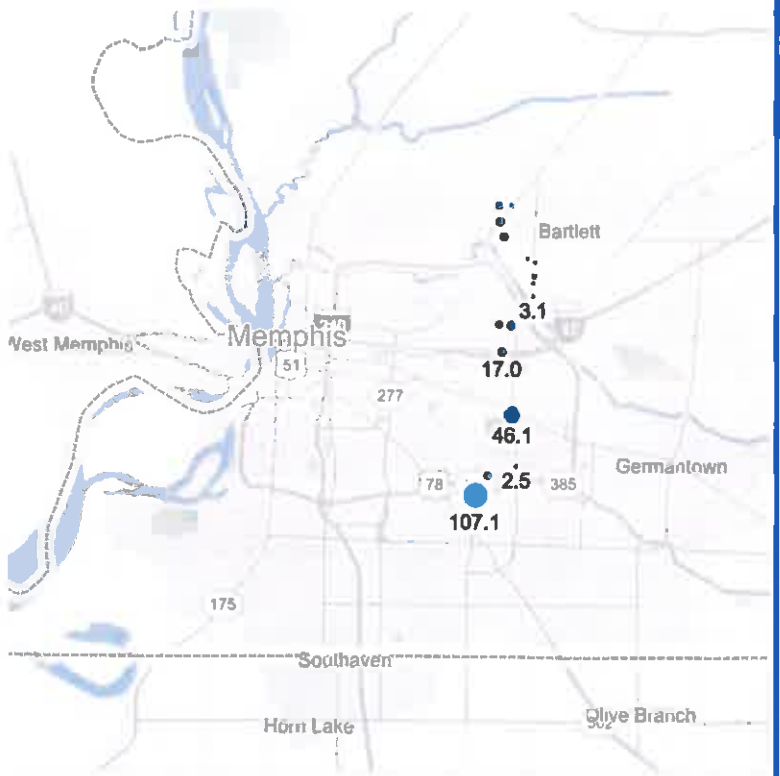
Route No
037
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

317

Time Period

AM Early	
AM Peak	38.77%
Midday	39.36%
PM Peak	21.87%
PM Late	

Trip Purpose

JTW	49.38%
HBO	9.11%
HBU	12.71%
NHBW	7.95%
NHB	8.08%
HBSch	6.68%
HBShop	1.31%
HBSocRec	4.77%
HBAir	

Fare Payment

Adult Base Fare	45.33%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	21.57%
3-Day Pass	
7-Day FastPass	11.69%
31-Day Pass	
31-Day FastPass	14.84%
31-Day Express FastPass	1.71%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	4.86%
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	54.26%
1	37.31%
2	7.12%
3	1.31%
4+	

Annual Income

< $6,000	16.35%
$6,000 - $16,000	46.72%
$18,001 - $30,000	20.90%
$30,001 - $42,000	12.67%
$42,001 - $60,000	3.35%
$60,001 - $90,000	
> $90,000	

Age

Under 16	
16 - 18	7.53%
19 - 24	22.58%
25 - 34	22.19%
35 - 49	23.91%
50 - 64	23.78%
65 and over	

Gender

Female	51.37%
Male	48.63%

Licensed Drivers

Yes	52.09%
No	47.91%

Race

Black/African American	239
White	25
Native American	
Asian	
Pacific Islander	
Other	31

Hispanic

Mexican American	
Puerto Rican	14
Cuban	
Other Hispanic	

Route 038

Boardings

28.6   16.1
58.5

Alightings

6.8
3.0   16.1
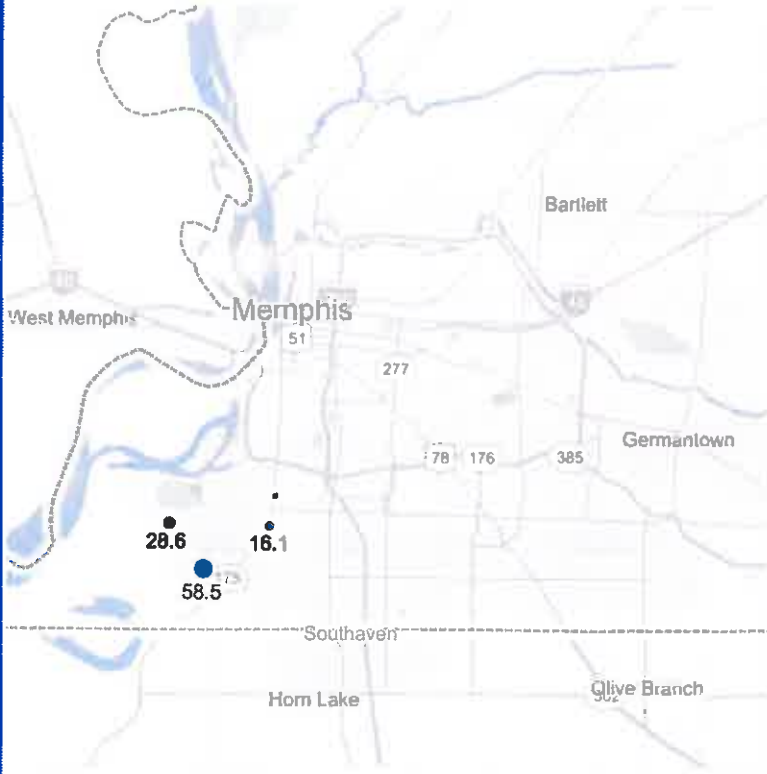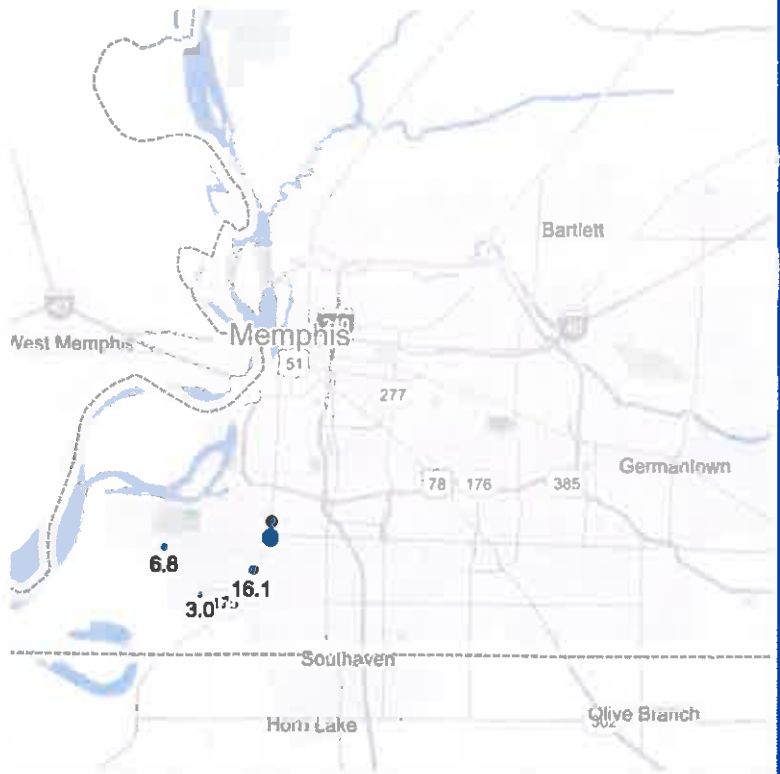
Route No
038
☐ Show History

Boardings/Alightings

0.0 ———————————————— 250.0

Weekday Riders

113

Time Period

AM Early	2.68%
AM Peak	25.31%
Midday	63.29%
PM Peak	6.03%
PM Late	2.68%

Trip Purpose

JTW	54.43%
HBO	45.57%
HBU	
NHBW	
NHB	
HBSch	
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	10.53%
Trolley Base Fare	
Zone 1 Fare	61.55%
Express Service Base Fare	
Daily FastPass	
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	27.92%
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	68.65%
1	31.35%
2	
3	
4+	

Annual Income

< $6,000	38.45%
$6,000 - $18,000	
$18,001 - $30,000	61.55%
$30,001 - $42,000	
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	

Age

Under 16	
16 - 18	
19 - 24	
25 - 34	
35 - 49	10.53%
50 - 64	27.92%
65 and over	61.55%

Gender

Female	27.92%
Male	72.08%

Licensed Drivers

Yes	
No	100.00%

Race

Black/African American	58
White	
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	14
Cuban	
Other Hispanic	

Route 039

Boardings
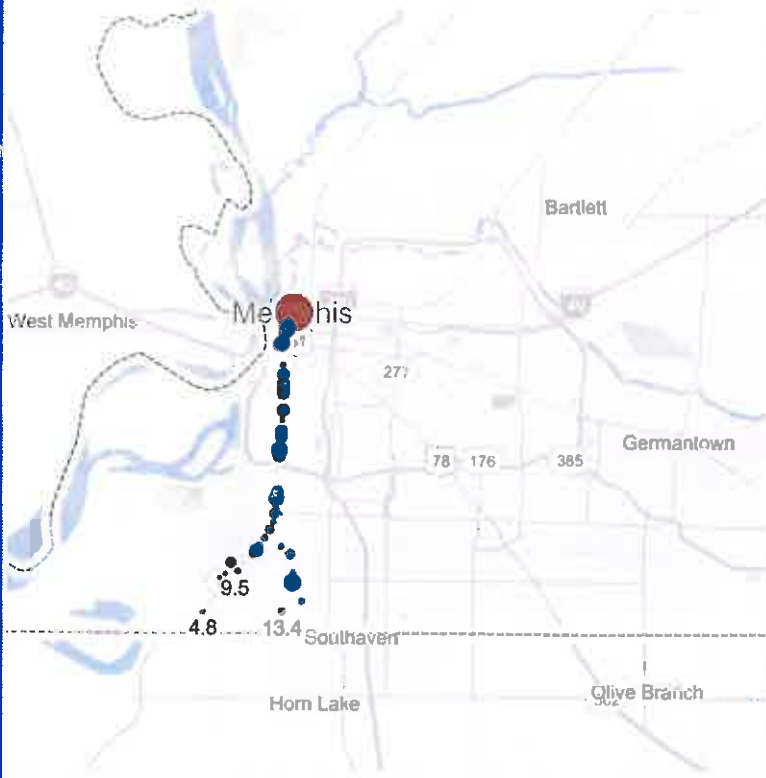
Alightings
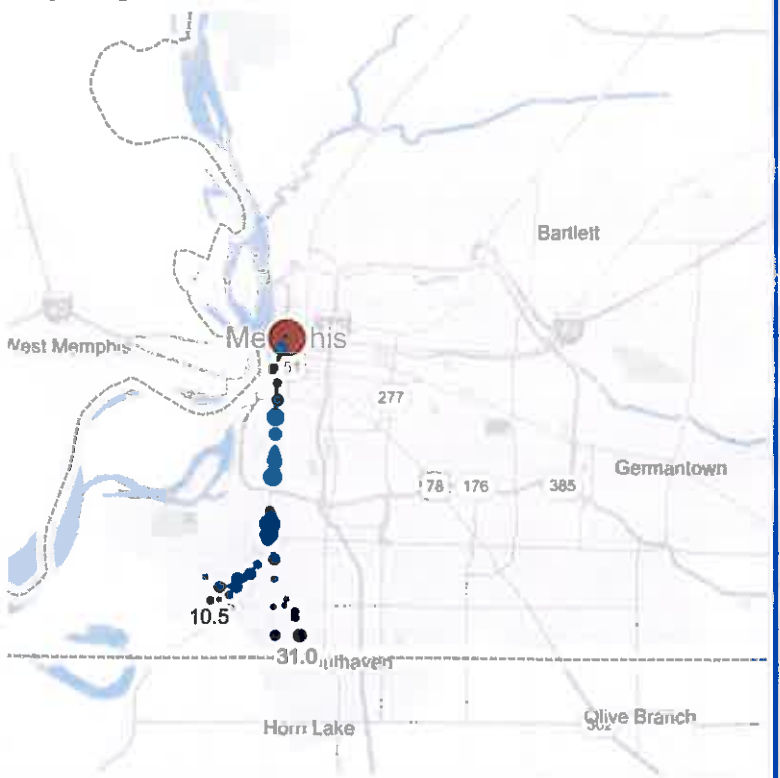
Route No
039
☐ Show History

Boardings/Alightings
0.0 ———————————— 250.0

Weekday Riders

1,551

Time Period

AM Early	1.71%
AM Peak	31.51%
Midday	44.96%
PM Peak	18.99%
PM Late	2.83%

Trip Purpose

JTW	44.71%
HBO	27.56%
HBU	7.58%
NHBW	7.46%
NHB	0.87%
HBSch	6.16%
HBShop	3.89%
HBSocRec	1.76%
HBAir	

Fare Payment

Adult Base Fare	40.19%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	26.21%
3-Day Pass	
7-Day FastPass	8.66%
31-Day Pass	
31-Day FastPass	7.22%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	3.90%
County Student Base Fare	
Student Daily FastPass	3.95%
Student 7-Day FastPass	0.30%
Student 31-Day FastPass	1.39%
Senior Citizens Base Fare	1.68%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	3.49%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	3.01%

Vehicles in Household

0	62.46%
1	28.52%
2	5.88%
3	2.83%
4+	0.31%

Annual Income

< $6,000	36.08%
$6,000 - $18,000	30.80%
$18,001 - $30,000	24.63%
$30,001 - $42,000	5.80%
$42,001 - $60,000	0.75%
$60,001 - $90,000	1.24%
> $90,000	0.69%

Age

Under 16	4.00%
16 - 18	5.34%
19 - 24	11.15%
25 - 34	22.67%
35 - 49	25.38%
50 - 64	29.96%
65 and over	1.52%

Gender

Female	44.09%
Male	55.91%

Licensed Drivers

Yes	33.39%
No	66.61%

Race

Black/African American	1,228
White	70
Native American	9
Asian	
Pacific Islander	
Other	11

Hispanic

Mexican American	11
Puerto Rican	
Cuban	9
Other Hispanic	42

Route 040

Boardings
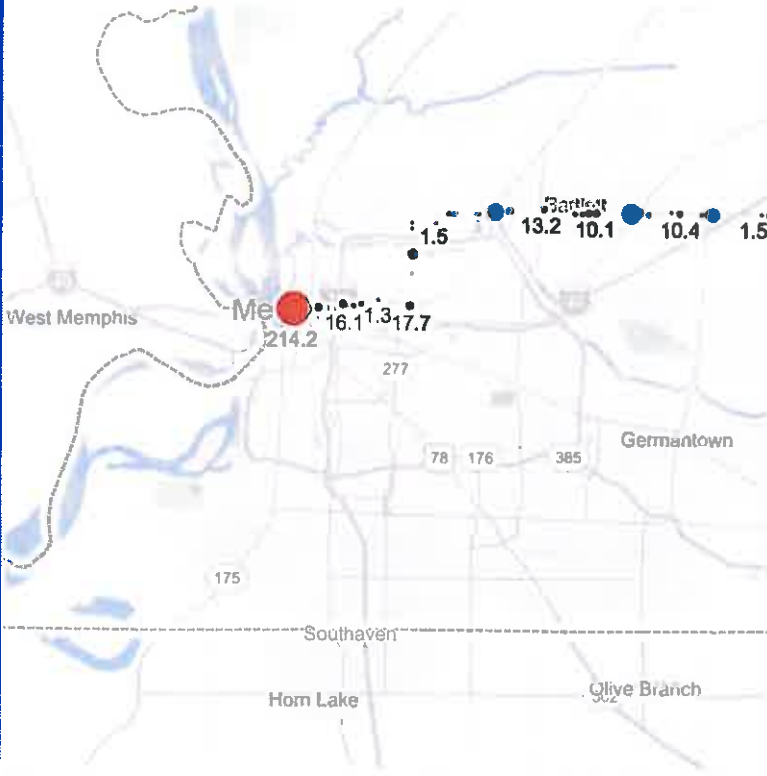
Alightings
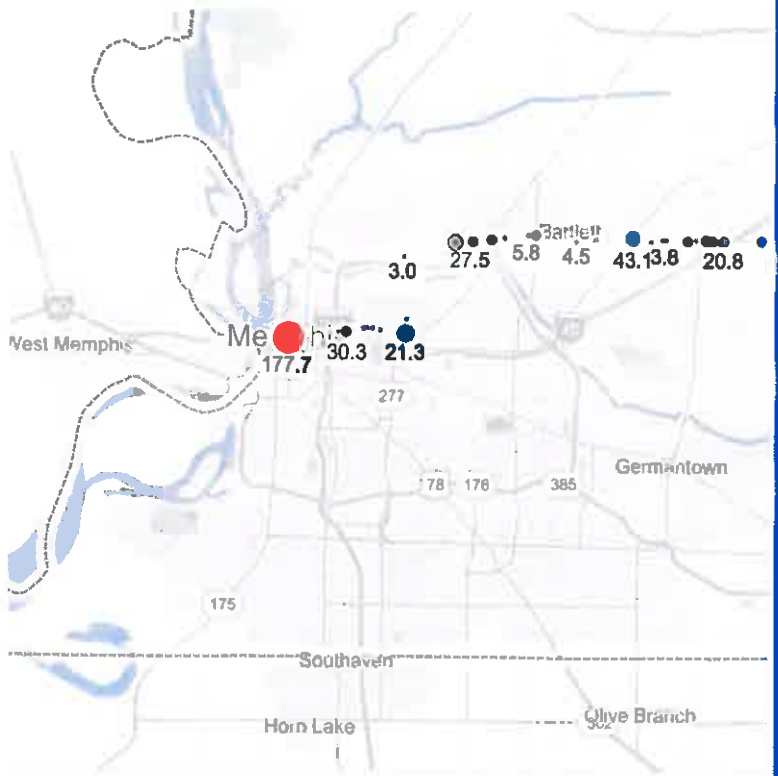
Route No
040
☐ Show History

Boardings/Alightings

0.0		250.0

Weekday Riders

691

Time Period

AM Early	2.79%
AM Peak	11.02%
Midday	53.78%
PM Peak	25.18%
PM Late	7.23%

Trip Purpose

JTW	58.79%
HBO	18.24%
HBU	4.43%
NHBW	3.82%
NHB	
HBSch	4.79%
HBShop	5.31%
HBSocRec	3.66%
HBAir	0.96%

Fare Payment

Adult Base Fare	27.71%
Trolley Base Fare	
Zone 1 Fare	0.57%
Express Service Base Fare	7.20%
Daily FastPass	36.62%
3-Day Pass	
7-Day FastPass	10.69%
31-Day Pass	
31-Day FastPass	4.76%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	5.26%
Student Daily FastPass	1.77%
Student 7-Day FastPass	1.55%
Student 31-Day FastPass	1.81%
Senior Citizens Base Fare	0.28%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	1.77%

Vehicles in Household

0	59.79%
1	30.02%
2	8.25%
3	1.93%
4+	

Annual Income

< $6,000	23.16%
$6,000 - $18,000	24.01%
$18,001 - $30,000	27.79%
$30,001 - $42,000	17.54%
$42,001 - $60,000	2.82%
$60,001 - $90,000	4.68%
> $90,000	

Age

Under 16	2.46%
16 - 18	4.21%
19 - 24	19.27%
25 - 34	29.70%
35 - 49	25.95%
50 - 64	13.14%
65 and over	5.27%

Gender

Female	62.52%
Male	37.48%

Licensed Drivers

Yes	55.85%
No	44.15%

Race

Black/African American	476
White	28
Native American	2
Asian	
Pacific Islander	
Other	136

Hispanic

Mexican American	7
Puerto Rican	
Cuban	
Other Hispanic	38

Route 042

Boardings
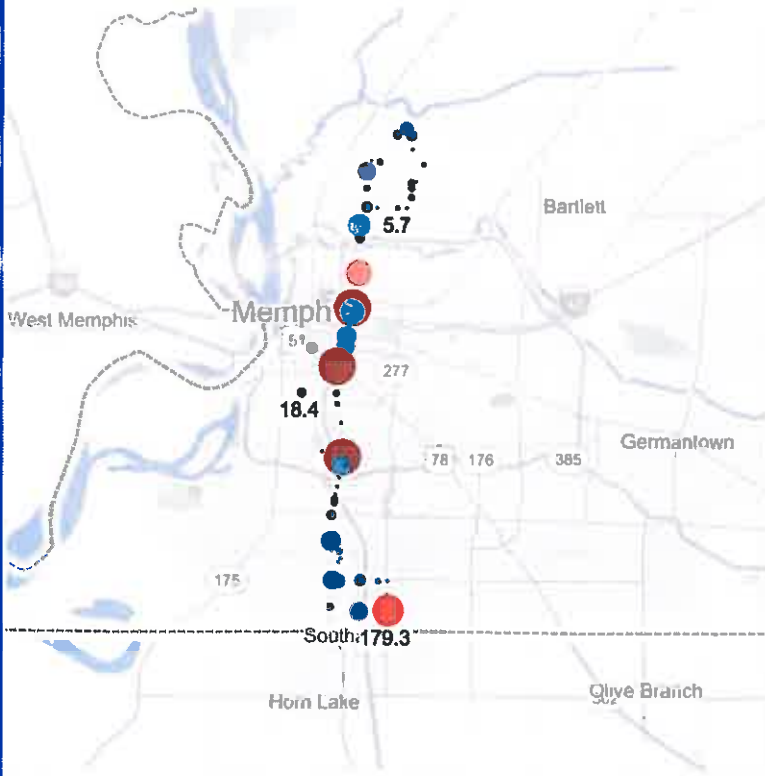
Alightings
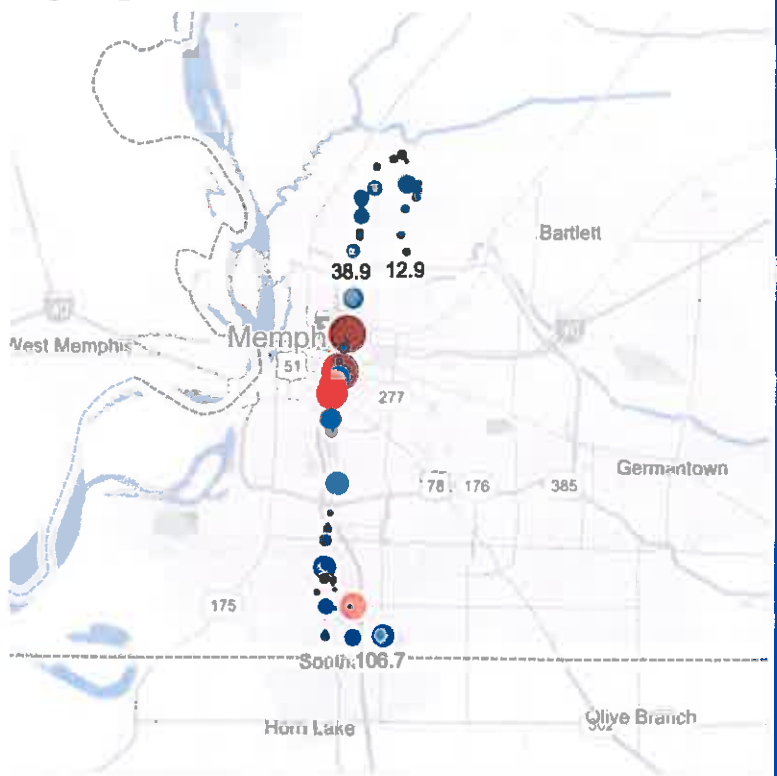
Route No
042
☐ Show History

Boardings/Alightings

0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

2,650

Time Period

AM Early	9.24%
AM Peak	19.82%
Midday	37.74%
PM Peak	31.21%
PM Late	1.99%

Trip Purpose

JTW	52.47%
HBO	20.91%
HBU	7.98%
NHBW	1.12%
NHB	2.87%
HBSch	5.62%
HBShop	5.71%
HBSocRec	3.32%
HBAir	

Fare Payment

Adult Base Fare	46.45%
Trolley Base Fare	
Zone 1 Fare	0.06%
Express Service Base Fare	
Daily FastPass	24.86%
3-Day Pass	
7-Day FastPass	4.72%
31-Day Pass	
31-Day FastPass	2.04%
31-Day Express FastPass	1.04%
6-Month Pass	
City Student Base Fare	4.73%
County Student Base Fare	
Student Daily FastPass	2.89%
Student 7-Day FastPass	6.95%
Student 31-Day FastPass	0.69%
Senior Citizens Base Fare	1.87%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	0.70%
Senior/Disability Daily FastPass	2.93%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	0.06%

Vehicles in Household

0	49.56%
1	33.87%
2	10.87%
3	4.60%
4+	1.10%

Annual Income

< $6,000	21.38%
$6,000 - $16,000	33.95%
$18,001 - $30,000	21.40%
$30,001 - $42,000	15.73%
$42,001 - $60,000	4.59%
$60,001 - $90,000	0.06%
> $90,000	2.89%

Age

Under 16	0.93%
16 - 18	5.37%
19 - 24	12.81%
25 - 34	16.83%
35 - 49	35.39%
50 - 64	22.65%
65 and over	6.03%

Gender

Female	59.24%
Male	40.76%

Licensed Drivers

Yes	38.45%
No	61.55%

Race

Black/African American	2,049
White	198
Native American	1
Asian	
Pacific Islander	12
Other	42

Hispanic

Mexican American	1
Puerto Rican	1
Cuban	
Other Hispanic	6

Route 046

Boardings
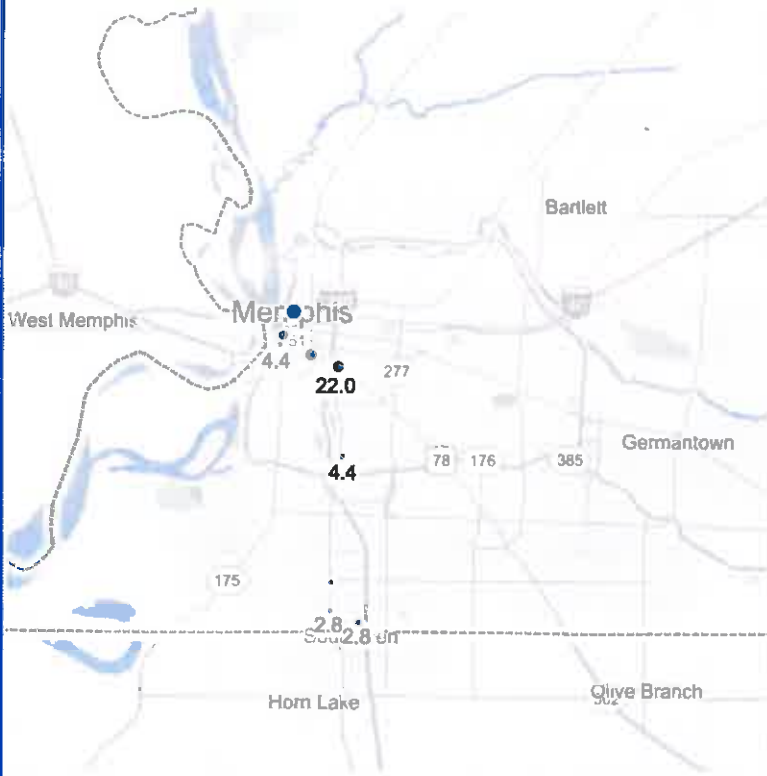
Alightings

Route No
046
☐ Show History

Weekday Riders

109

Time Period

AM Early	
AM Peak	33.33%
Midday	33.33%
PM Peak	33.33%
PM Late	

Trip Purpose

JTW	74.24%
HBO	3.03%
HBU	
NHBW	
NHB	11.11%
HBSch	2.53%
HBShop	6.06%
HBSocRec	3.03%
HBAir	

Fare Payment

Adult Base Fare	52.93%
Trolley Base Fare	
Zone 1 Fare	11.70%
Express Service Base Fare	
Daily FastPass	11.70%
3-Day Pass	
7-Day FastPass	5.85%
31-Day Pass	
31-Day FastPass	17.82%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	69.70%
1	24.24%
2	6.06%
3	
4+	

Annual Income

< $6,000	33.78%
$6,000 - $18,000	19.15%
$18,001 - $30,000	47.07%
$30,001 - $42,000	
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	

Age

Under 16	5.56%
16 - 18	3.03%
19 - 24	11.11%
25 - 34	32.07%
35 - 49	12.63%
50 - 64	24.49%
65 and over	11.11%

Gender

Female	80.30%
Male	19.70%

Licensed Drivers

Yes	37.12%
No	62.88%

Race

Black/African American	83
White	23
Native American	
Asian	
Pacific Islander	
Other	3

Hispanic

Mexican American	1
Puerto Rican	1
Cuban	
Other Hispanic	6

Route 050

Boardings
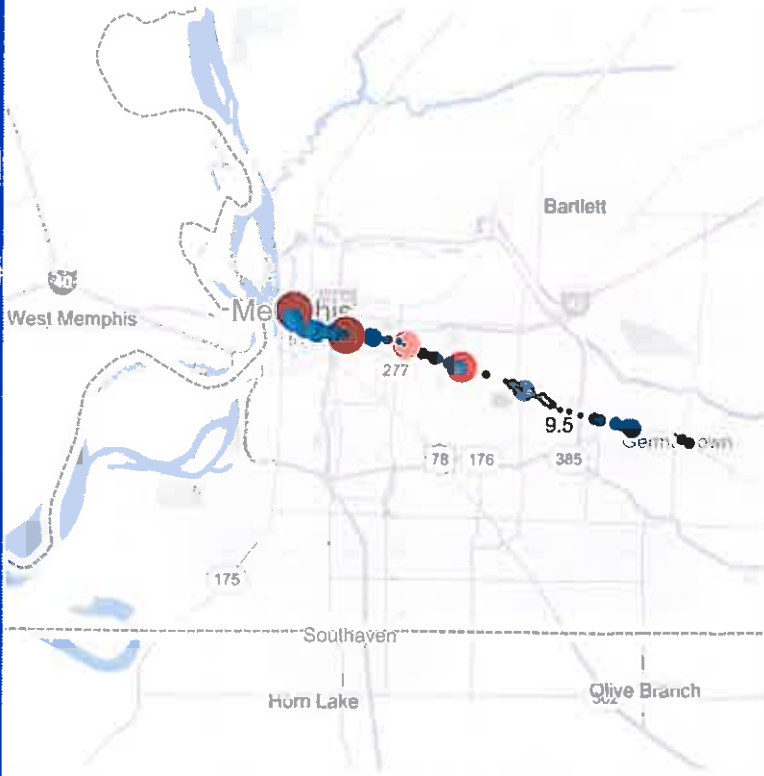
Alightings

Route No
050
☐ Show History

Weekday Riders

3,166

Time Period

AM Early	2.54%
AM Peak	24.22%
Midday	43.09%
PM Peak	25.27%
PM Late	4.88%

Trip Purpose

JTW	52.20%
HBO	15.17%
HBU	7.71%
NHBW	8.67%
NHB	3.94%
HBSch	2.54%
HBShop	5.46%
HBSocRec	4.32%
HBAlr	

Fare Payment

Adult Base Fare	45.08%
Trolley Base Fare	
Zone 1 Fare	2.22%
Express Service Base Fare	
Daily FastPass	25.31%
3-Day Pass	
7-Day FastPass	4.50%
31-Day Pass	
31-Day FastPass	11.64%
31-Day Express FastPass	1.22%
6-Month Pass	
City Student Base Fare	0.60%
County Student Base Fare	
Student Daily FastPass	0.51%
Student 7-Day FastPass	
Student 31-Day FastPass	1.57%
Senior Citizens Base Fare	1.16%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	0.91%
Senior/Disability Daily FastPass	4.10%
Senior/Disability 7-Day FastPass	0.32%
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	0.87%

Vehicles in Household

0	63.60%
1	25.64%
2	7.96%
3	1.80%
4+	0.99%

Annual Income

< $6,000	24.34%
$6,000 - $18,000	32.82%
$18,001 - $30,000	24.23%
$30,001 - $42,000	10.38%
$42,001 - $60,000	4.34%
$60,001 - $90,000	2.02%
> $90,000	1.87%

Age

Under 16	1.55%
16 - 18	2.74%
19 - 24	14.29%
25 - 34	26.42%
35 - 49	26.00%
50 - 64	27.17%
65 and over	1.83%

Gender

Female	56.84%
Male	43.16%

Licensed Drivers

Yes	49.64%
No	50.36%

Race

Black/African American	2,195
White	540
Native American	33
Asian	22
Pacific Islander	21
Other	103

Hispanic

Mexican American	14
Puerto Rican	46
Cuban	7
Other Hispanic	4

Route 052

Boardings
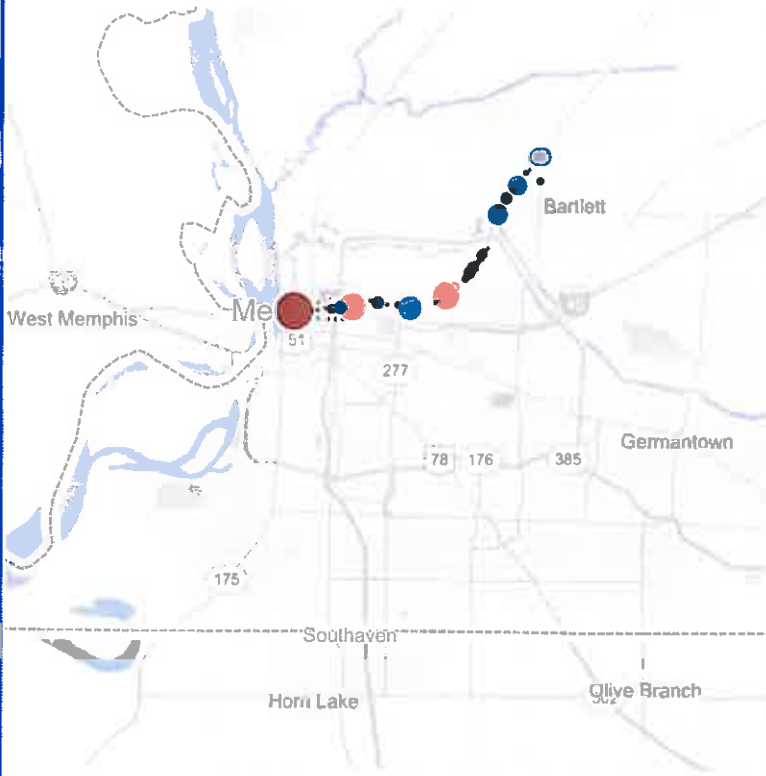
Alightings
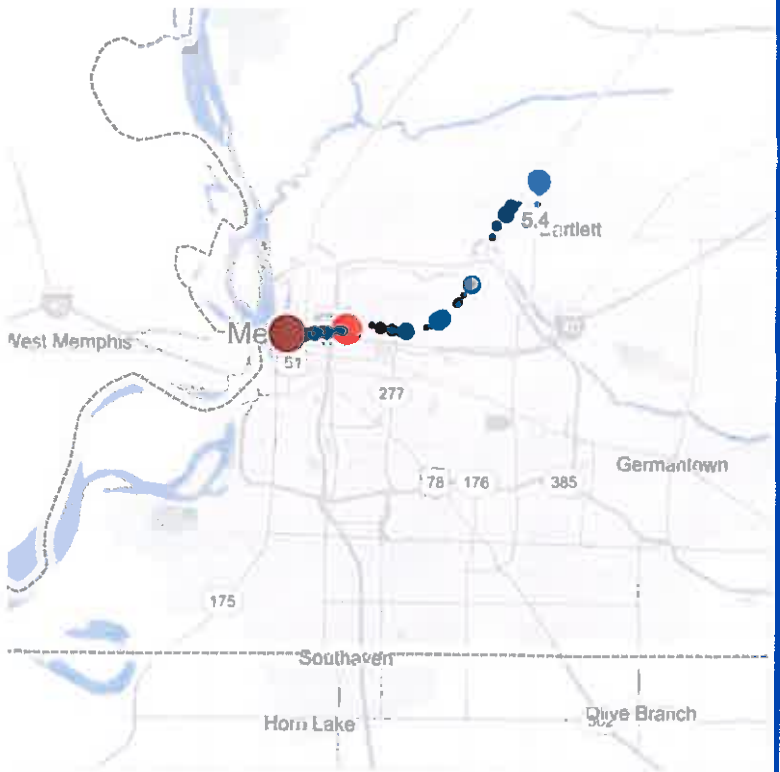
Route No
052
☐ Show History

Weekday Riders

1,622

Time Period

AM Early	1.04%
AM Peak	32.63%
Midday	39.62%
PM Peak	21.40%
PM Late	5.30%

Trip Purpose

JTW	53.51%
HBO	15.52%
HBU	7.39%
NHBW	6.09%
NHB	3.95%
HBSch	1.85%
HBShop	5.73%
HBSocRec	5.46%
HBAir	0.50%

Fare Payment

Adult Base Fare	53.40%
Trolley Base Fare	
Zone 1 Fare	1.10%
Express Service Base Fare	0.30%
Daily FastPass	17.90%
3-Day Pass	
7-Day FastPass	8.17%
31-Day Pass	
31-Day FastPass	10.35%
31-Day Express FastPass	0.12%
6-Month Pass	
City Student Base Fare	1.78%
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	1.91%
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	0.60%
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	4.36%

Vehicles in Household

0	59.98%
1	27.66%
2	8.31%
3	4.05%
4+	

Annual Income

< $6,000	35.50%
$6,000 - $18,000	30.07%
$18,001 - $30,000	16.03%
$30,001 - $42,000	7.42%
$42,001 - $60,000	3.75%
$60,001 - $90,000	2.31%
> $90,000	4.94%

Age

Under 16	1.28%
16 - 18	3.24%
19 - 24	14.27%
25 - 34	18.77%
35 - 49	36.34%
50 - 64	25.39%
65 and over	0.71%

Gender

Female	58.38%
Male	41.62%

Licensed Drivers

Yes	44.93%
No	55.07%

Race

Black/African American	1,263
White	187
Native American	5
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	14
Puerto Rican	46
Cuban	7
Other Hispanic	4

Route 053

Boardings
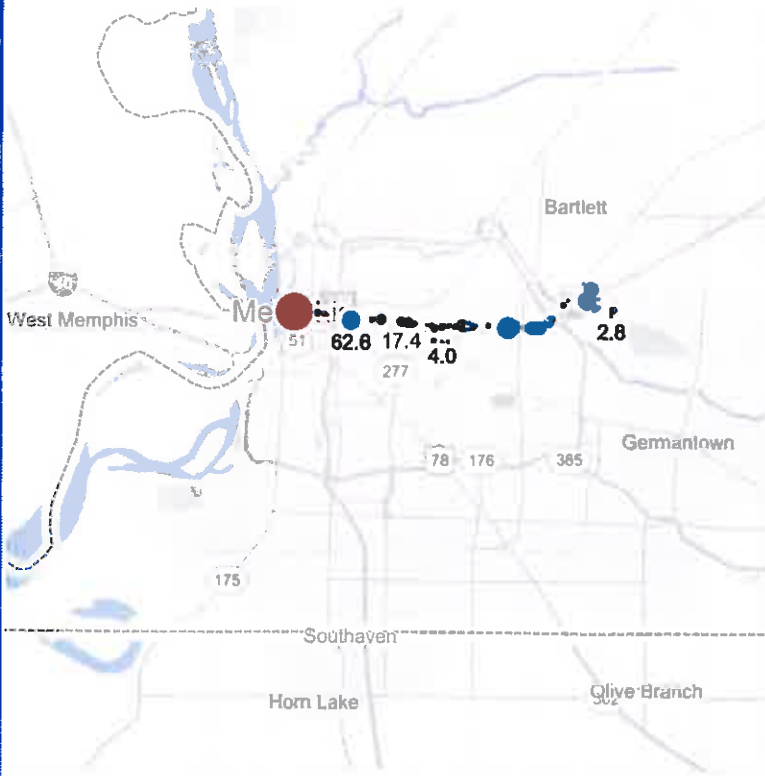
Alightings
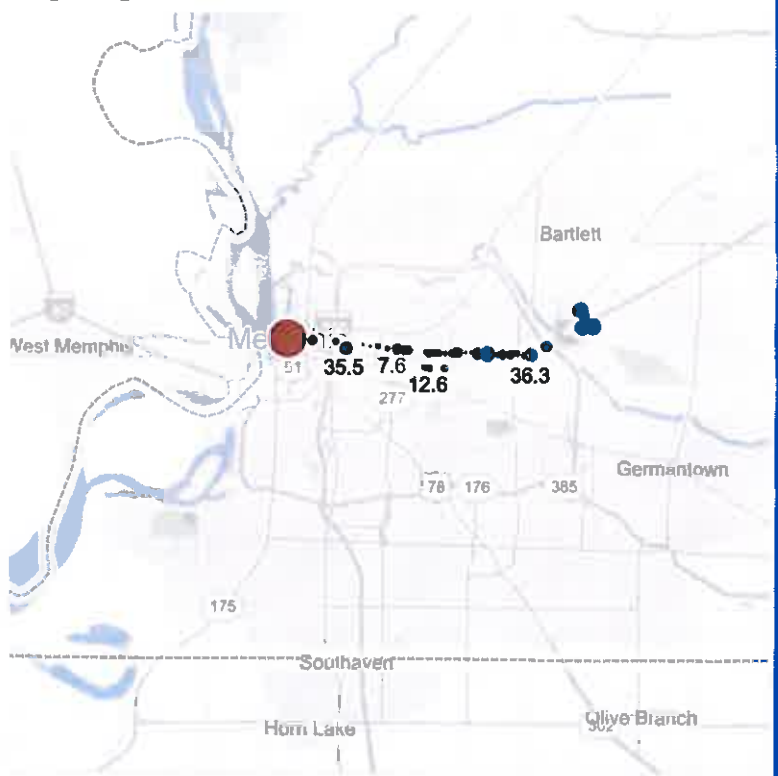
Route No
053
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬ 250.0

Weekday Riders

1,109

Time Period

AM Early	0.93%
AM Peak	26.42%
Midday	30.82%
PM Peak	33.02%
PM Late	8.81%

Trip Purpose

JTW	42.83%
HBO	14.87%
HBU	18.67%
NHBW	2.62%
NHB	4.08%
HBSch	2.28%
HBShop	12.94%
HBSocRec	1.53%
HBAir	0.19%

Fare Payment

Adult Base Fare	44.88%
Trolley Base Fare	
Zone 1 Fare	2.42%
Express Service Base Fare	
Daily FastPass	25.63%
3-Day Pass	
7-Day FastPass	7.01%
31-Day Pass	
31-Day FastPass	9.61%
31-Day Express FastPass	0.85%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	2.55%
Student 31-Day FastPass	
Senior Citizens Base Fare	0.22%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	0.64%
Senior/Disability Daily FastPass	5.13%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	1.05%

Vehicles in Household

0	66.20%
1	25.19%
2	6.21%
3	1.75%
4+	0.65%

Annual Income

< $6,000	28.06%
$6,000 - $18,000	41.77%
$18,001 - $30,000	18.54%
$30,001 - $42,000	4.90%
$42,001 - $60,000	4.24%
$60,001 - $90,000	0.97%
> $90,000	1.52%

Age

Under 16	
16 - 18	4.25%
19 - 24	14.94%
25 - 34	20.23%
35 - 49	32.64%
50 - 64	26.68%
65 and over	1.27%

Gender

Female	48.28%
Male	51.72%

Licensed Drivers

Yes	51.55%
No	48.45%

Race

Black/African American	746
White	231
Native American	
Asian	
Pacific Islander	
Other	15

Hispanic

Mexican American	14
Puerto Rican	46
Cuban	7
Other Hispanic	4

Route 056

Boardings
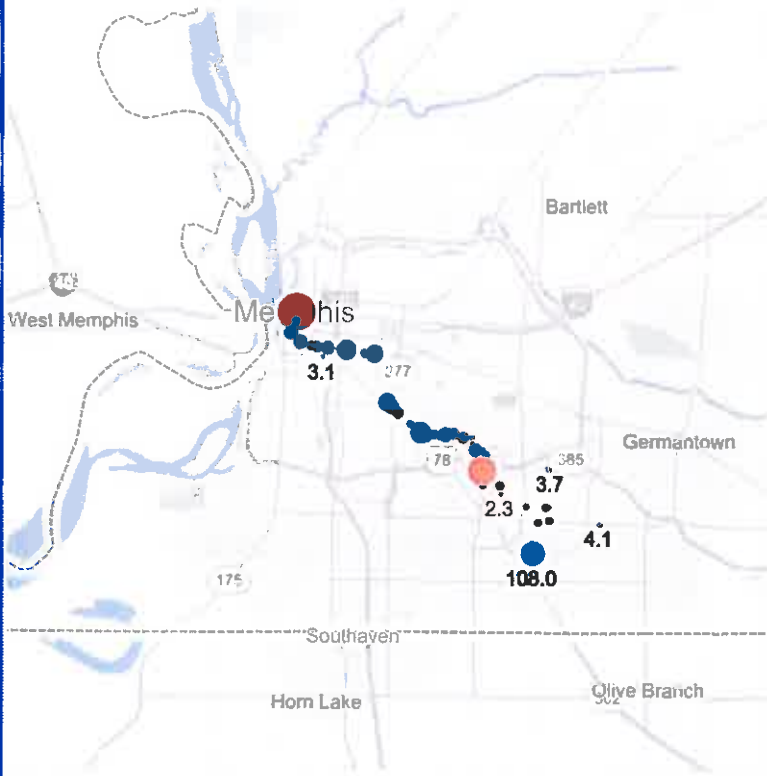
Alightings
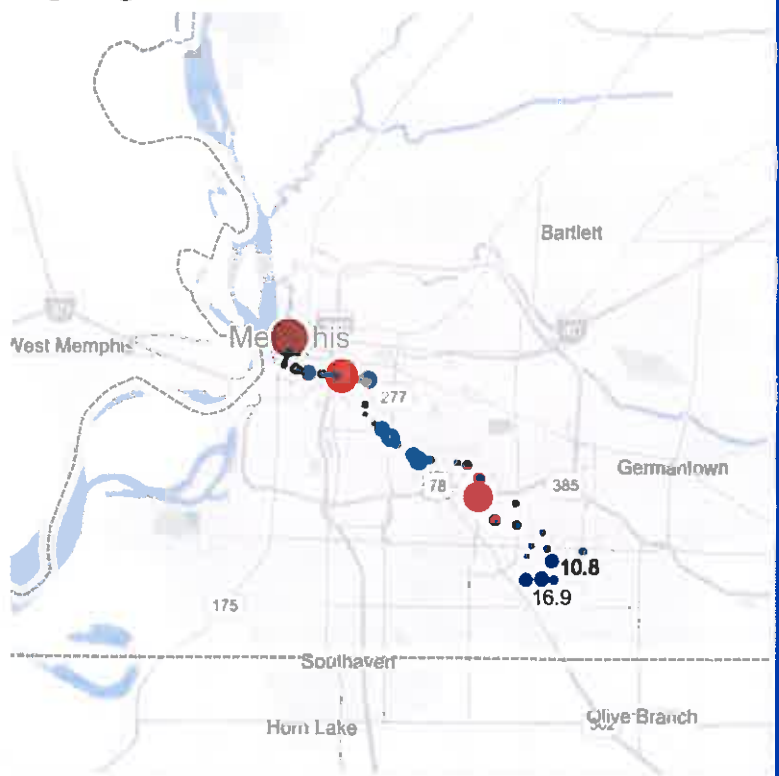
Route No
056
☐ Show History

Boardings/Alightings

0.0 ———————— 250.0

Weekday Riders

1,864

Time Period

AM Early	
AM Peak	26.87%
Midday	48.59%
PM Peak	19.69%
PM Late	4.86%

Trip Purpose

JTW	54.79%
HBO	20.46%
HBU	6.83%
NHBW	3.20%
NHB	4.46%
HBSch	3.26%
HBShop	5.10%
HBSocRec	1.90%
HBAir	

Fare Payment

Adult Base Fare	42.77%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	0.64%
Daily FastPass	28.23%
3-Day Pass	
7-Day FastPass	7.12%
31-Day Pass	
31-Day FastPase	7.56%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	1.69%
Student 7-Day FastPass	6.60%
Student 31-Day FastPass	0.60%
Senior Citizens Base Fare	3.79%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	0.70%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	0.31%

Vehicles in Household

0	67.15%
1	23.09%
2	8.12%
3	0.69%
4+	0.95%

Annual Income

< $6,000	23.69%
$6,000 - $18,000	43.43%
$18,001 - $30,000	21.30%
$30,001 - $42,000	5.12%
$42,001 - $60,000	5.12%
$60,001 - $90,000	1.33%
> $90,000	

Age

Under 16	0.16%
16 - 18	3.24%
19 - 24	17.42%
25 - 34	25.54%
35 - 49	34.69%
50 - 64	15.39%
65 and over	3.56%

Gender

Female	68.42%
Male	31.58%

Licensed Drivers

Yes	49.34%
No	50.66%

Race

Black/African American	1,511
White	70
Native American	
Asian	
Pacific Islander	8
Other	33

Hispanic

Mexican American	31
Puerto Rican	
Cuban	
Other Hispanic	

Route 057

Boardings
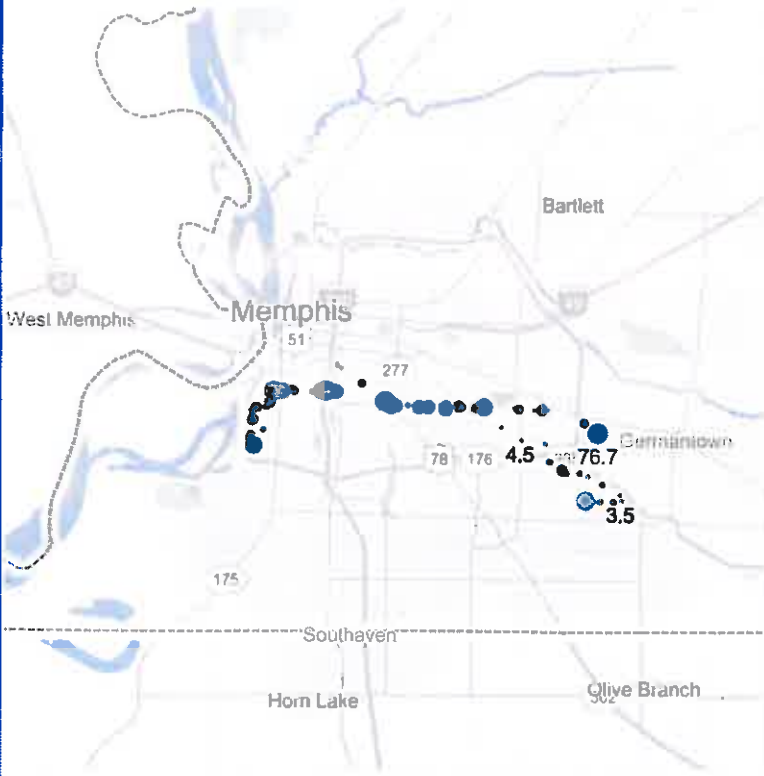
Alightings
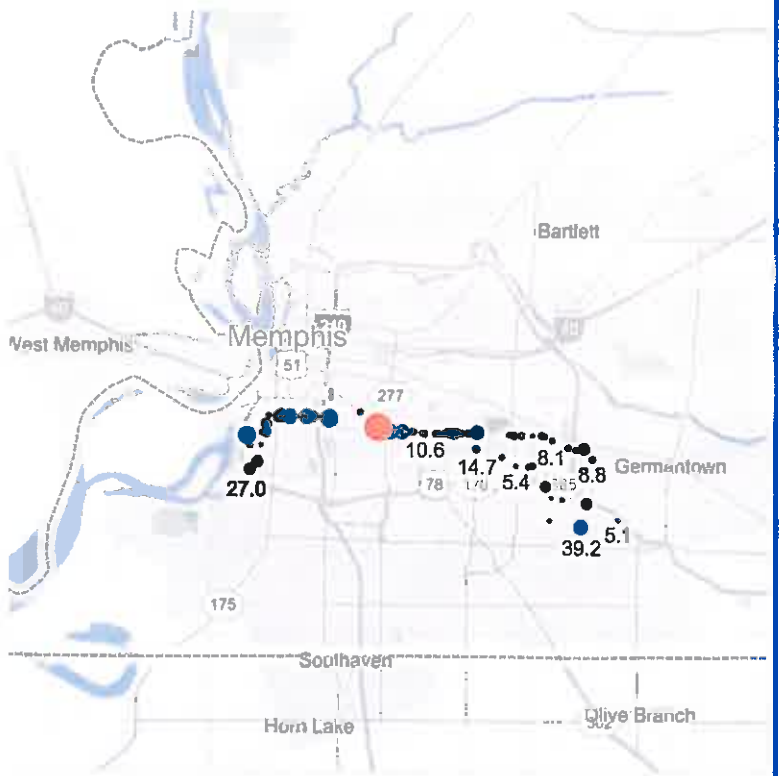
Route No
057
☐ Show History

Boardings/Alightings

0.0 ━━━━━━━━━━━━━━━━━━━ 250.0

Weekday Riders

1,787

Time Period

AM Early	2.67%
AM Peak	28.84%
Midday	41.17%
PM Peak	25.23%
PM Late	2.09%

Trip Purpose

JTW	45.20%
HBO	23.72%
HBU	5.51%
NHBW	3.56%
NHB	2.86%
HBSch	10.21%
HBShop	6.25%
HBSocRec	2.69%
HBAir	

Fare Payment

Adult Base Fare	42.78%
Trolley Base Fare	
Zone 1 Fare	0.61%
Express Service Base Fare	
Daily FastPass	21.23%
3-Day Pass	
7-Day FastPass	8.81%
31-Day Pass	
31-Day FastPass	11.88%
31-Day Express FastPass	1.07%
6-Month Pass	
City Student Base Fare	0.92%
County Student Base Fare	
Student Daily FastPass	1.64%
Student 7-Day FastPass	0.10%
Student 31-Day FastPass	0.74%
Senior Citizens Base Fare	5.82%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	3.39%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	1.01%

Vehicles in Household

0	55.03%
1	36.84%
2	7.29%
3	0.83%
4+	

Annual Income

< $6,000	36.91%
$6,000 - $18,000	35.70%
$18,001 - $30,000	14.76%
$30,001 - $42,000	9.70%
$42,001 - $60,000	2.36%
$60,001 - $90,000	0.26%
> $90,000	0.32%

Age

Under 16	5.12%
16 - 18	5.21%
19 - 24	12.60%
25 - 34	17.81%
35 - 49	19.63%
50 - 64	34.34%
65 and over	5.30%

Gender

Female	55.51%
Male	44.49%

Licensed Drivers

Yes	47.60%
No	52.40%

Race

Black/African American	1,375
White	28
Native American	13
Asian	
Pacific Islander	
Other	10

Hispanic

Mexican American	5
Puerto Rican	
Cuban	12
Other Hispanic	

Route 069

Boardings

2.8 4.5
5.2 9.7
22.5 6.5 7.4
7.0

Alightings

3.7 6.1
7.0 8.7 20.5 27.1
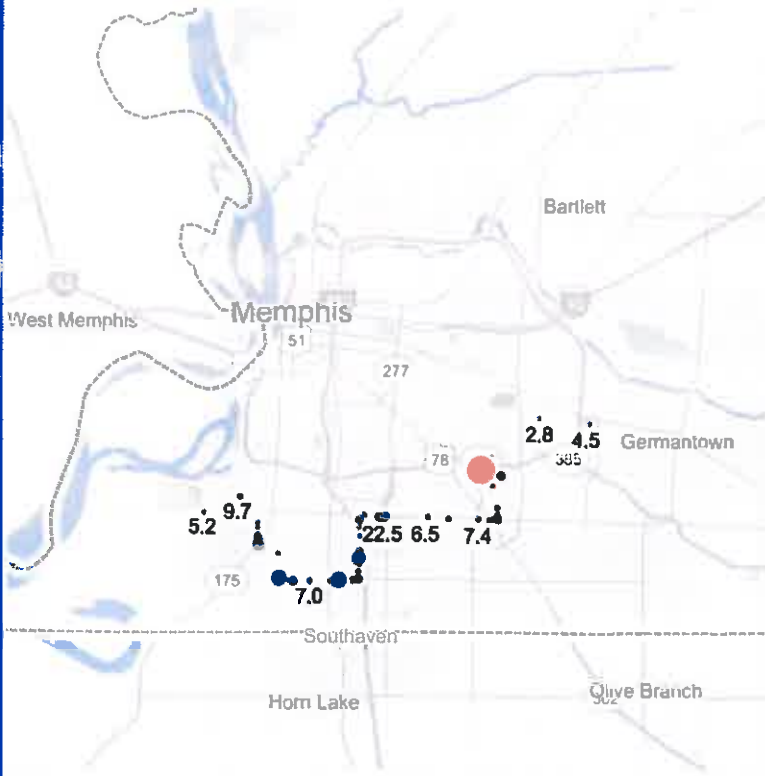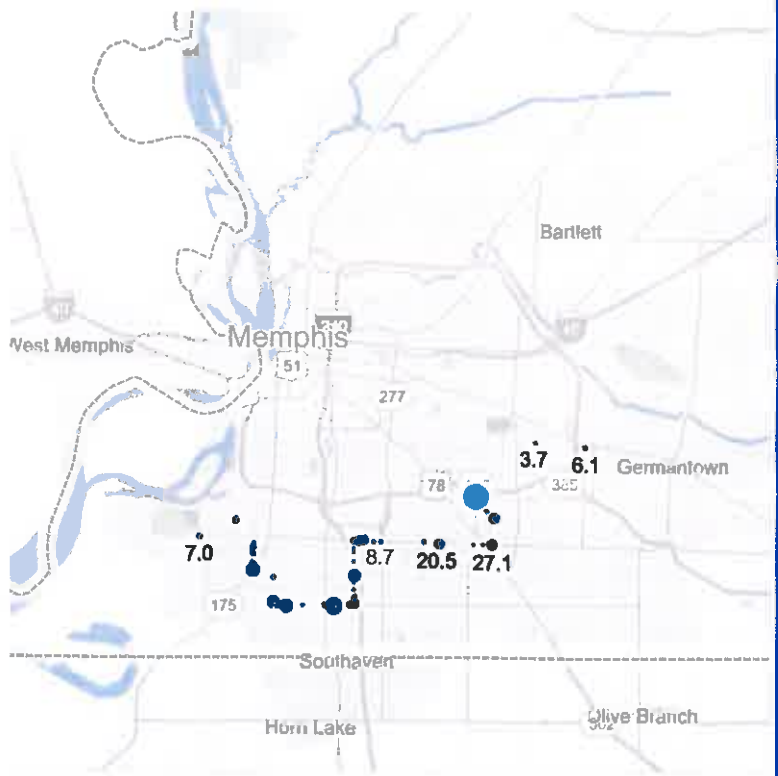
Route No
069
☐ Show History

Boardings/Alightings

0.0		250.0

Weekday Riders

735

Time Period

AM Early	
AM Peak	29.02%
Midday	48.45%
PM Peak	21.77%
PM Late	0.76%

Trip Purpose

JTW	51.90%
HBO	21.75%
HBU	3.51%
NHBW	11.19%
NHB	
HBSch	2.86%
HBShop	7.78%
HBSocRec	1.01%
HBAir	

Fare Payment

Adult Base Fare	55.94%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	13.00%
3-Day Pass	
7-Day FastPass	11.65%
31-Day Pass	
31-Day FastPass	6.27%
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	3.43%
Student 7-Day FastPass	2.77%
Student 31-Day FastPass	
Senior Citizens Base Fare	6.94%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	54.69%
1	21.65%
2	19.62%
3	0.93%
4+	3.10%

Annual Income

< $6,000	32.76%
$6,000 - $18,000	19.27%
$18,001 - $30,000	25.13%
$30,001 - $42,000	19.44%
$42,001 - $60,000	2.12%
$60,001 - $90,000	1.27%
> $90,000	

Age

Under 16	
16 - 18	3.56%
19 - 24	12.69%
25 - 34	22.31%
35 - 49	32.42%
50 - 64	22.72%
65 and over	6.31%

Gender

Female	47.18%
Male	52.82%

Licensed Drivers

Yes	55.84%
No	44.16%

Race

Black/African American	572
White	17
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	5
Puerto Rican	
Cuban	12
Other Hispanic	

Route 075

Boardings

10.8 16.5

Alightings

26.9 32.5
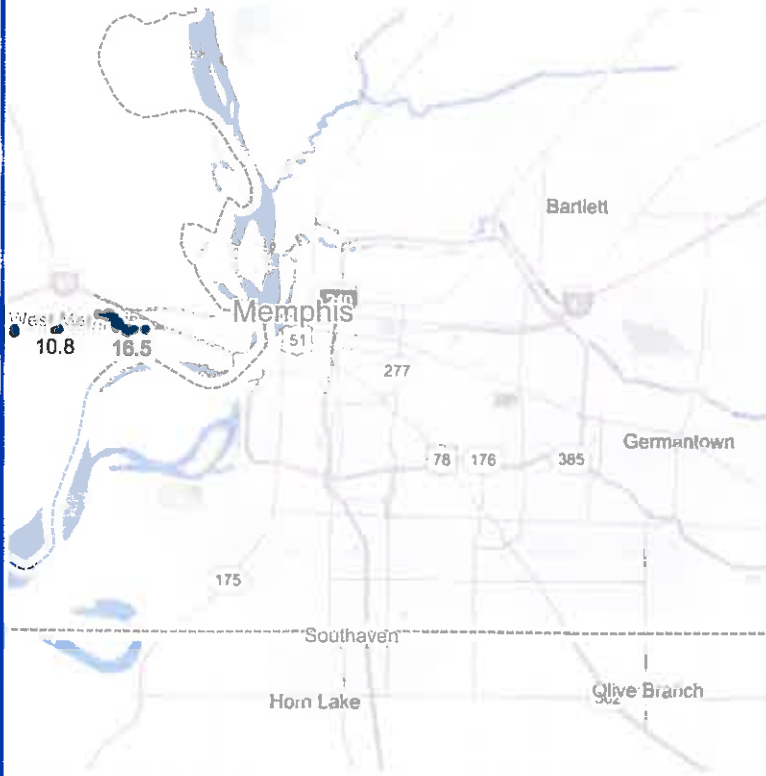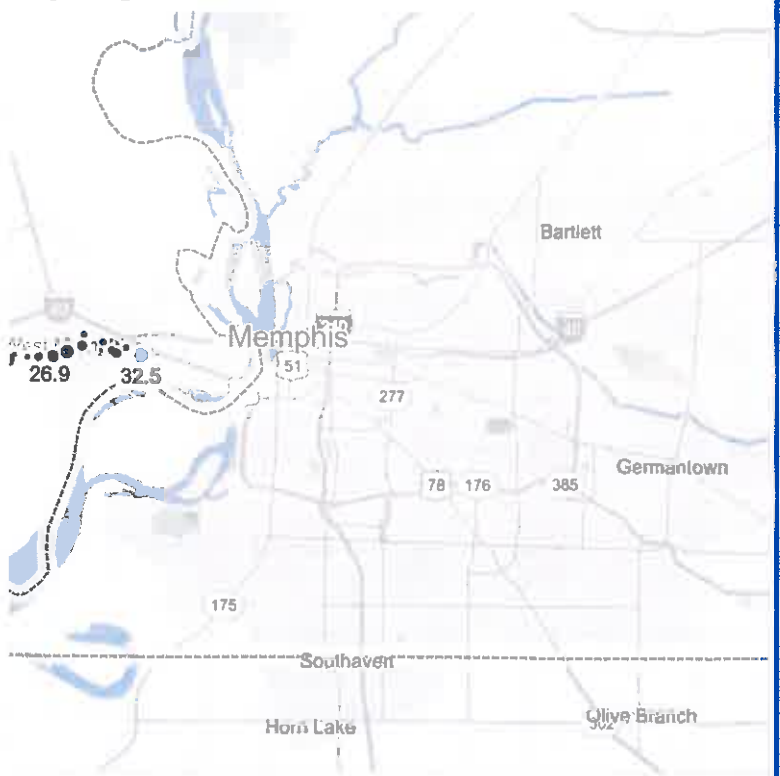
Route No
075
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

238

Fare Payment

Adult Base Fare	30.64%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	29.20%
County Student Base Fare	9.89%
Student Daily FastPass	9.89%
Student 7-Day FastPass	
Student 31-Day FastPass	20.39%
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Time Period

AM Early	
AM Peak	27.27%
Midday	54.55%
PM Peak	18.18%
PM Late	

Trip Purpose

JTW	13.88%
HBO	17.29%
HBU	19.35%
NHBW	10.25%
NHB	6.94%
HBSch	32.29%
HBShop	
HBSocRec	
HBAir	

Vehicles in Household

0	68.01%
1	12.58%
2	12.46%
3	6.94%
4+	

Annual Income

< $6,000	56.30%
$6,000 - $18,000	30.35%
$18,001 - $30,000	
$30,001 - $42,000	9.05%
$42,001 - $60,000	4.31%
$60,001 - $90,000	
> $90,000	

Age

Under 16	5.40%
16 - 18	34.53%
19 - 24	16.11%
25 - 34	20.04%
35 - 49	8.25%
50 - 64	3.35%
65 and over	12.30%

Gender

Female	56.89%
Male	43.11%

Licensed Drivers

Yes	18.26%
No	81.74%

Race

Black/African American	193
White	24
Native American	
Asian	
Pacific Islander	
Other	7

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 077

Boardings
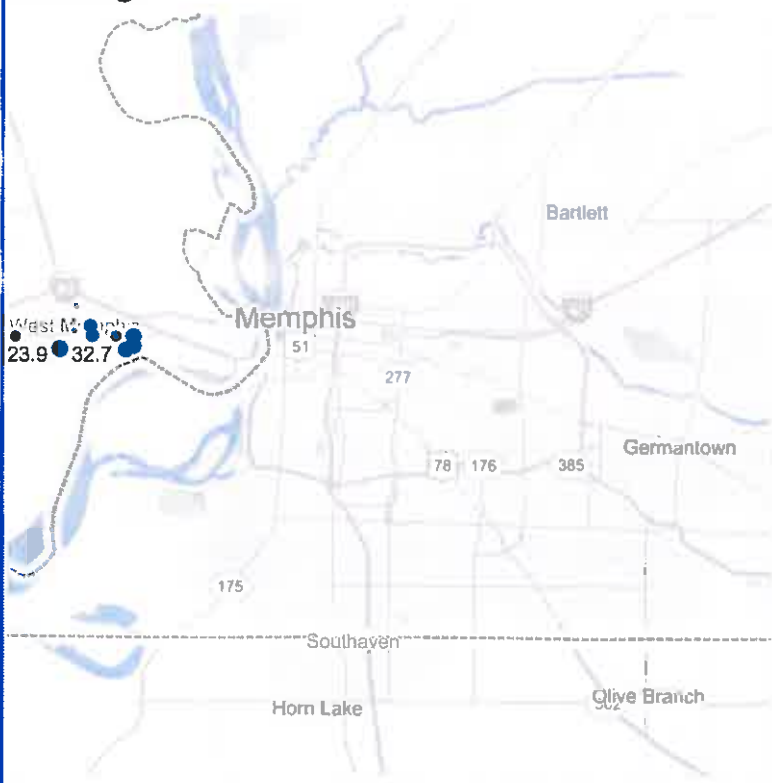
Alightings

Route No
077
☐ Show History

Boardings/Alightings

0.0 ▮▮▮▮▮▮▮▮▮▮▮▮▮ 250.0

Weekday Riders

316

Time Period

AM Early	
AM Peak	22.73%
Midday	54.55%
PM Peak	22.73%
PM Late	

Trip Purpose

JTW	32.08%
HBO	37.17%
HBU	7.58%
NHBW	8.02%
NHB	8.46%
HBSch	6.68%
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	44.31%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	32.15%
Student Daily FastPass	23.54%
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	60.35%
1	32.97%
2	6.68%
3	
4+	

Annual Income

< $6,000	30.20%
$6,000 - $18,000	52.54%
$18,001 - $30,000	17.26%
$30,001 - $42,000	
$42,001 - $60,000	
$60,001 - $90,000	
> $90,000	

Age

Under 16	7.96%
16 - 18	
19 - 24	7.96%
25 - 34	9.02%
35 - 49	36.32%
50 - 64	28.66%
65 and over	10.08%

Gender

Female	70.83%
Male	29.17%

Licensed Drivers

Yes	35.40%
No	64.60%

Race

Black/African American	240
White	25
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 078

Boardings
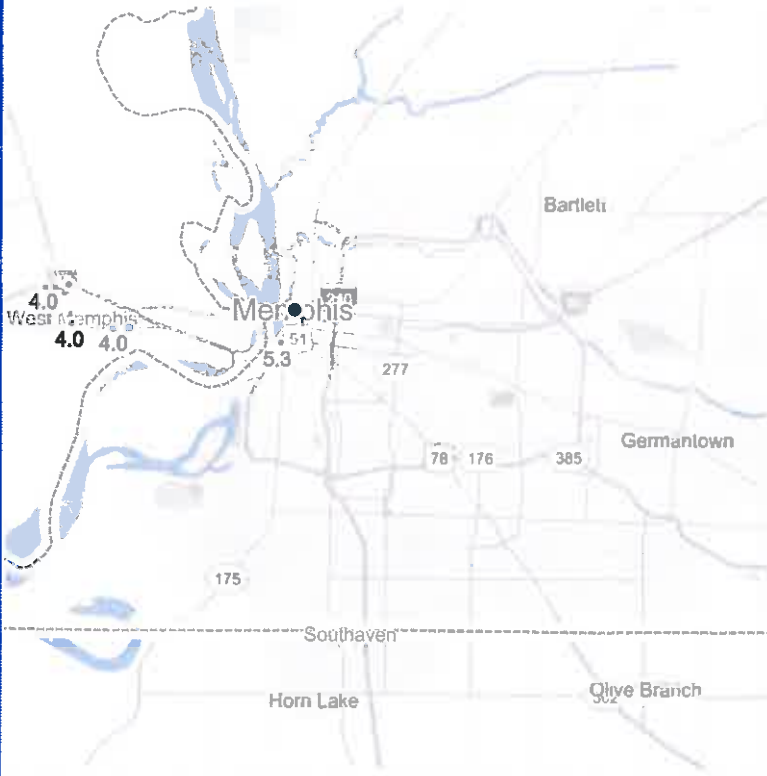
Alightings
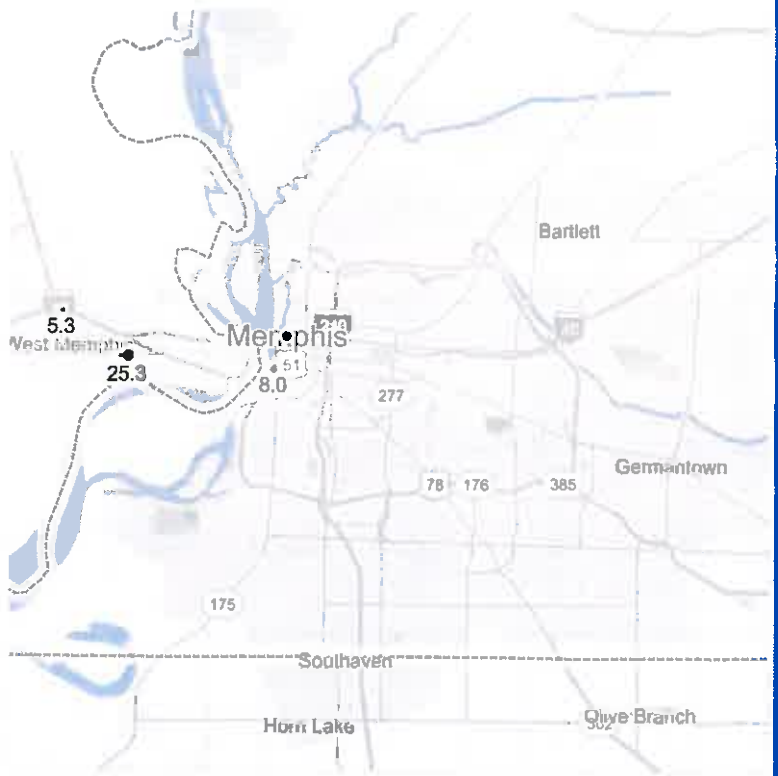
Route No
078
☐ Show History

Boardings/Alightings
0.0 ▬▬▬▬▬▬▬▬▬▬ 250.0

Weekday Riders

	64

Time Period

AM Early	
AM Peak	56.25%
Midday	
PM Peak	43.75%
PM Late	

Trip Purpose

JTW	33.33%
HBO	22.92%
HBU	
NHBW	
NHB	6.25%
HBSch	6.25%
HBShop	
HBSocRec	31.25%
HBAir	

Fare Payment

Adult Base Fare	62.50%
Trolley Base Fare	
Zone 1 Fare	
Express Service Base Fare	31.25%
Daily FastPass	
3-Day Pass	
7-Day FastPass	6.25%
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	58.33%
1	41.67%
2	
3	
4+	

Annual Income

< $6,000	14.58%
$6,000 - $18,000	43.75%
$18,001 - $30,000	29.17%
$30,001 - $42,000	6.25%
$42,001 - $60,000	
$60,001 - $90,000	6.25%
> $90,000	

Age

Under 16	15.63%
16 - 18	6.25%
19 - 24	8.33%
25 - 34	36.46%
35 - 49	6.25%
50 - 64	27.08%
65 and over	

Gender

Female	58.33%
Male	41.67%

Licensed Drivers

Yes	40.63%
No	59.37%

Race

Black/African American	60
White	4
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 082

Boardings

11.5
4.6
16.0

Bartlett
West Memphis
Memphis
51
277
78 176 385
Germantown
175
Southaven
Horn Lake
Olive Branch

Alightings

8.0
6.9

Bartlett
West Memphis
Memphis
51
277
78 176 385
Germantown
175
Southaven
Horn Lake
Olive Branch
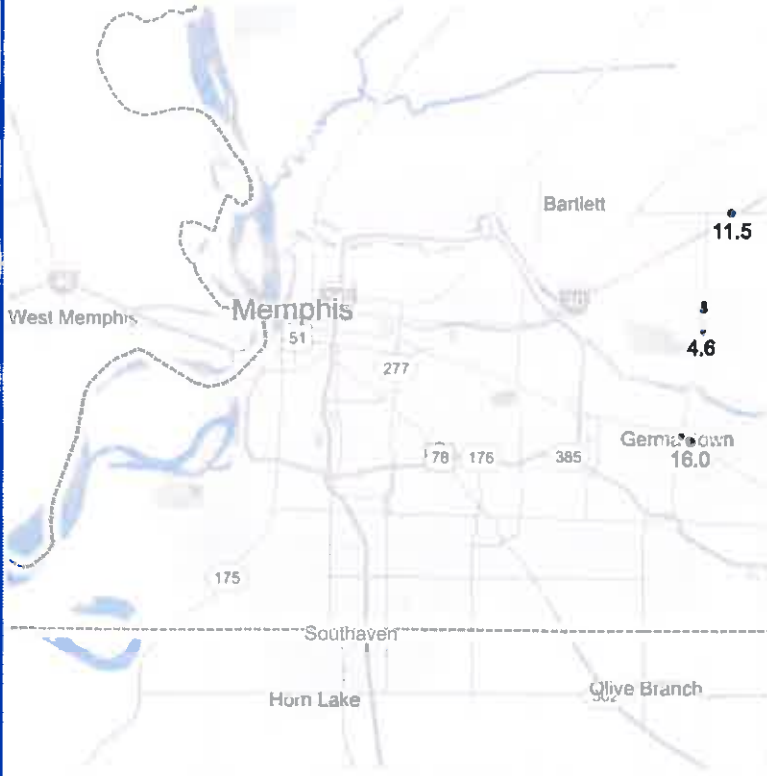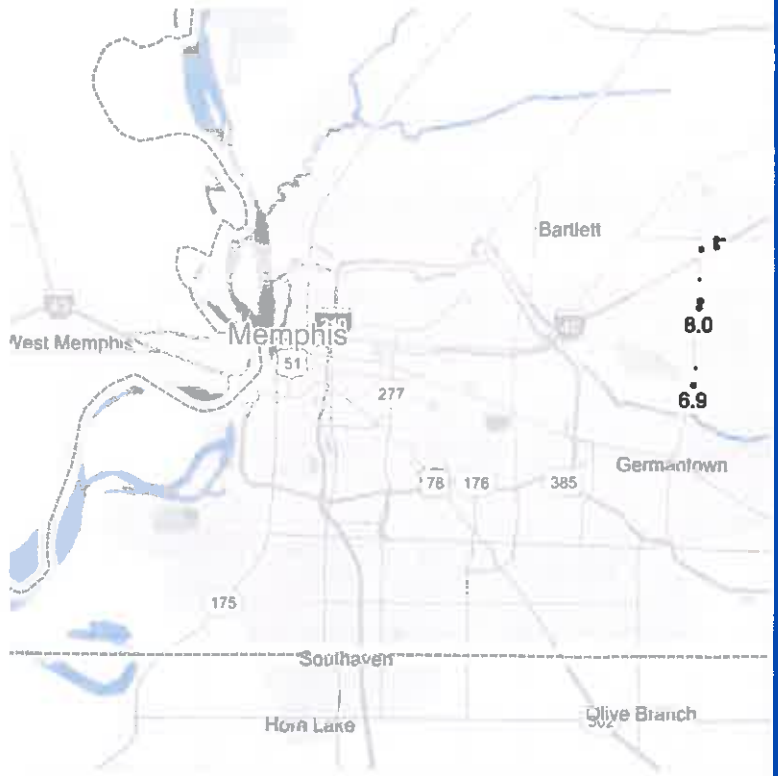
Route No
082
☐ Show History

Boardings/Alightings

0.0 ────────────────────────── 250.0

Weekday Riders

	63

Time Period

AM Early	
AM Peak	45.45%
Midday	14.55%
PM Peak	40.00%
PM Late	

Trip Purpose

JTW	70.91%
HBO	
HBU	16.36%
NHBW	12.73%
NHB	
HBSch	
HBShop	
HBSocRec	
HBAir	

Fare Payment

Adult Base Fare	43.14%
Trolley Base Fare	
Zone 1 Fare	11.76%
Express Service Base Fare	
Daily FastPass	7.84%
3-Day Pass	
7-Day FastPass	
31-Day Pass	
31-Day FastPass	17.65%
31-Day Express FastPass	17.65%
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	1.96%
Reduced Trolley Fare	
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	54.55%
1	38.18%
2	7.27%
3	
4+	

Annual Income

< $6,000	15.69%
$6,000 - $16,000	13.73%
$16,001 - $30,000	15.69%
$30,001 - $42,000	25.49%
$42,001 - $60,000	11.76%
$60,001 - $90,000	
> $90,000	17.65%

Age

Under 16	
16 - 18	
19 - 24	7.84%
25 - 34	29.41%
35 - 49	35.29%
50 - 64	25.49%
65 and over	1.96%

Gender

Female	49.02%
Male	50.98%

Licensed Drivers

Yes	81.82%
No	18.18%

Race

Black/African American	53
White	6
Native American	
Asian	
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 100

Boardings
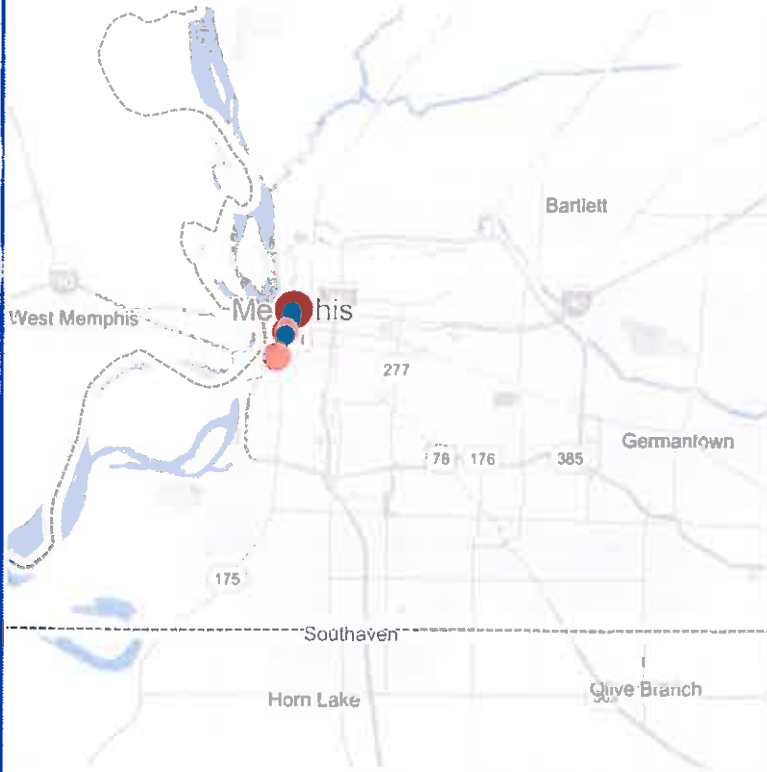
Alightings
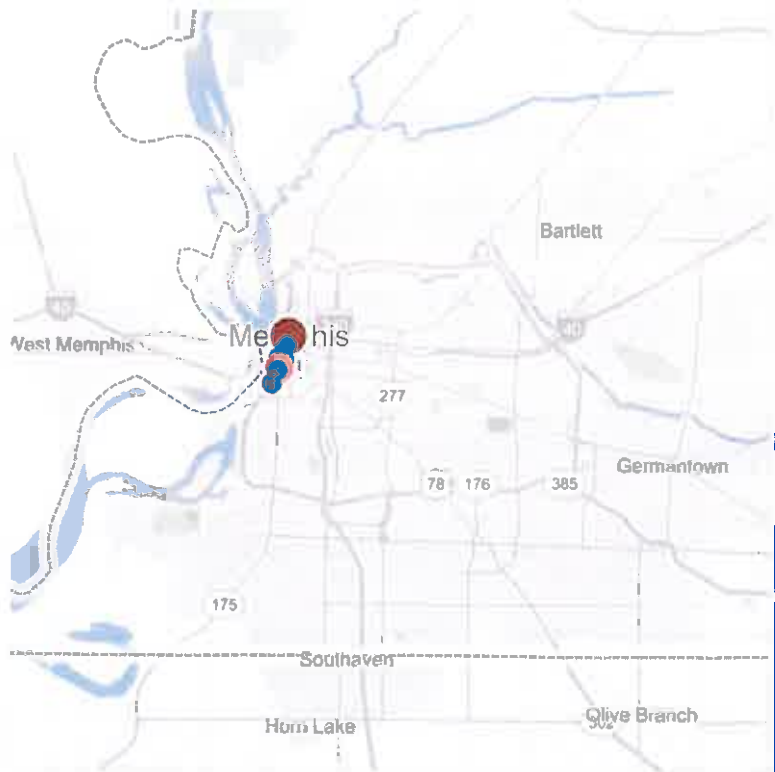
Route No
100
☐ Show History

Boardings/Alightings
0.0 ──────────────── 250.0

Weekday Riders

1,141

Time Period

AM Early	
AM Peak	17.82%
Midday	42.18%
PM Peak	24.85%
PM Late	15.15%

Trip Purpose

JTW	42.17%
HBO	13.55%
HBU	4.30%
NHBW	9.17%
NHB	20.86%
HBSch	
HBShop	0.53%
HBSocRec	9.42%
HBAir	

Fare Payment

Adult Base Fare	
Trolley Base Fare	42.44%
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	26.69%
3-Day Pass	4.36%
7-Day FastPass	3.10%
31-Day Pass	8.62%
31-Day FastPass	3.29%
31-Day Express FastPass	1.65%
6-Month Pass	4.85%
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	2.11%
Senior Citizens Base Fare	
Reduced Trolley Fare	1.39%
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	0.76%
Senior/Disability 7-Day FastPass	0.76%
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	35.64%
1	23.92%
2	25.19%
3	7.55%
4+	7.71%

Annual Income

< $6,000	15.59%
$6,000 - $18,000	21.85%
$18,001 - $30,000	16.98%
$30,001 - $42,000	12.02%
$42,001 - $60,000	1.51%
$60,001 - $90,000	11.71%
> $90,000	20.34%

Age

Under 16	
16 - 18	3.93%
19 - 24	2.61%
25 - 34	21.08%
35 - 49	42.47%
50 - 64	27.26%
65 and over	2.64%

Gender

Female	56.91%
Male	43.09%

Licensed Drivers

Yes	65.82%
No	34.18%

Race

Black/African American	535
White	316
Native American	7
Asian	12
Pacific Islander	
Other	28

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 101

Boardings
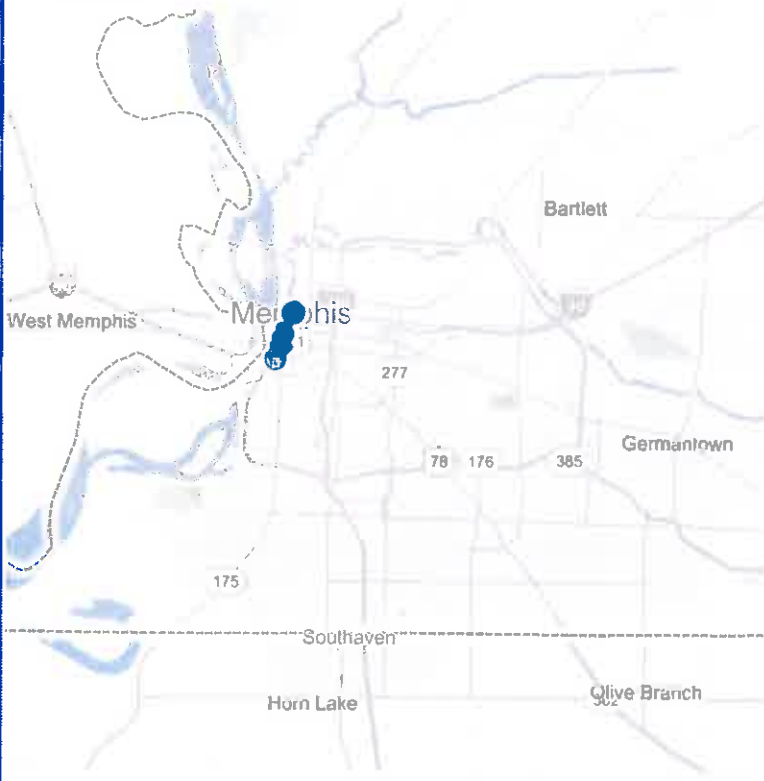
Alightings
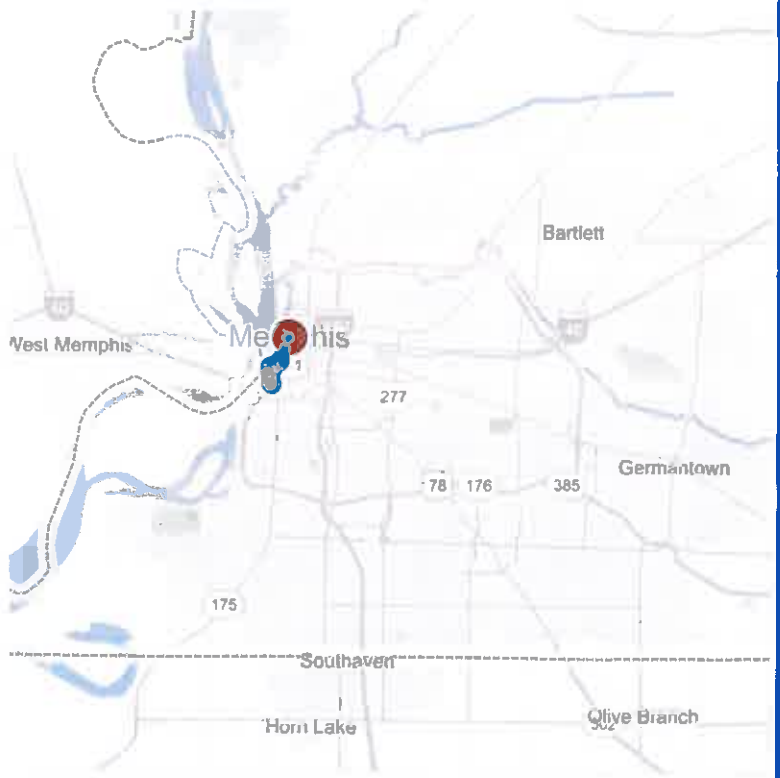
Route No
101
☐ Show History

Weekday Riders

798

Time Period

AM Early	
AM Peak	
Midday	43.44%
PM Peak	38.52%
PM Late	18.03%

Trip Purpose

JTW	24.48%
HBO	18.46%
HBU	4.19%
NHBW	13.32%
NHB	26.52%
HBSch	
HBShop	
HBSocRec	13.03%
HBAir	

Fare Payment

Adult Base Fare	
Trolley Base Fare	42.55%
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	38.92%
3-Day Pass	3.65%
7-Day FastPass	1.22%
31-Day Pass	3.22%
31-Day FastPass	1.22%
31-Day Express FastPass	
6-Month Pass	3.74%
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	1.74%
Senior Citizens Base Fare	
Reduced Trolley Fare	3.74%
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	42.55%
1	28.30%
2	19.50%
3	5.05%
4+	4.61%

Annual Income

< $6,000	14.10%
$6,000 - $18,000	26.41%
$18,001 - $30,000	17.02%
$30,001 - $42,000	2.93%
$42,001 - $60,000	9.80%
$60,001 - $90,000	5.94%
> $90,000	23.80%

Age

Under 16	
16 - 18	1.11%
19 - 24	3.40%
25 - 34	23.41%
35 - 49	33.15%
50 - 64	33.25%
65 and over	5.69%

Gender

Female	57.34%
Male	42.66%

Licensed Drivers

Yes	71.65%
No	28.35%

Race

Black/African American	389
White	269
Native American	
Asian	10
Pacific Islander	
Other	

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	

Route 102

Boardings

147.5 82.7 277

Alightings

34.7 277
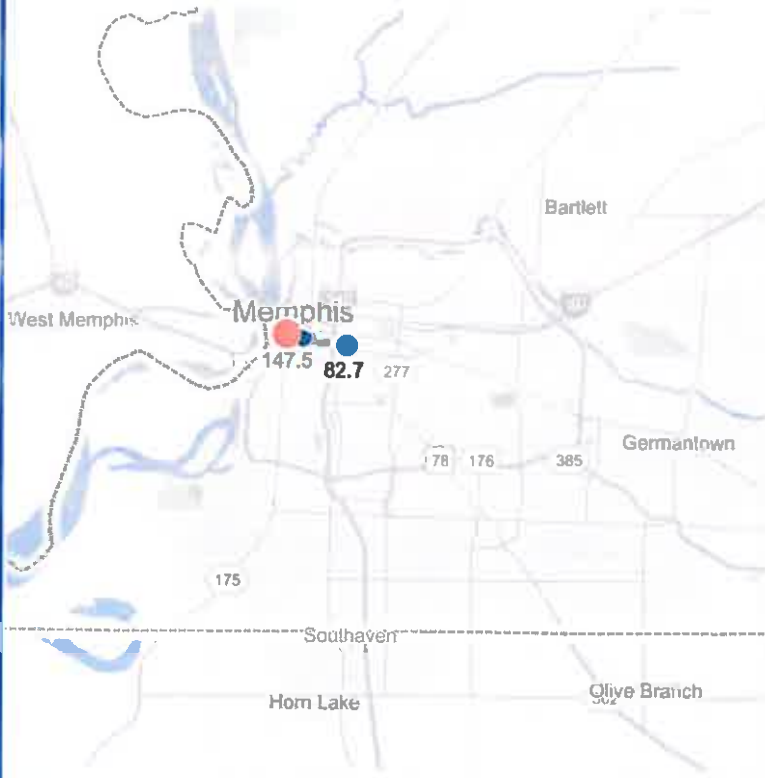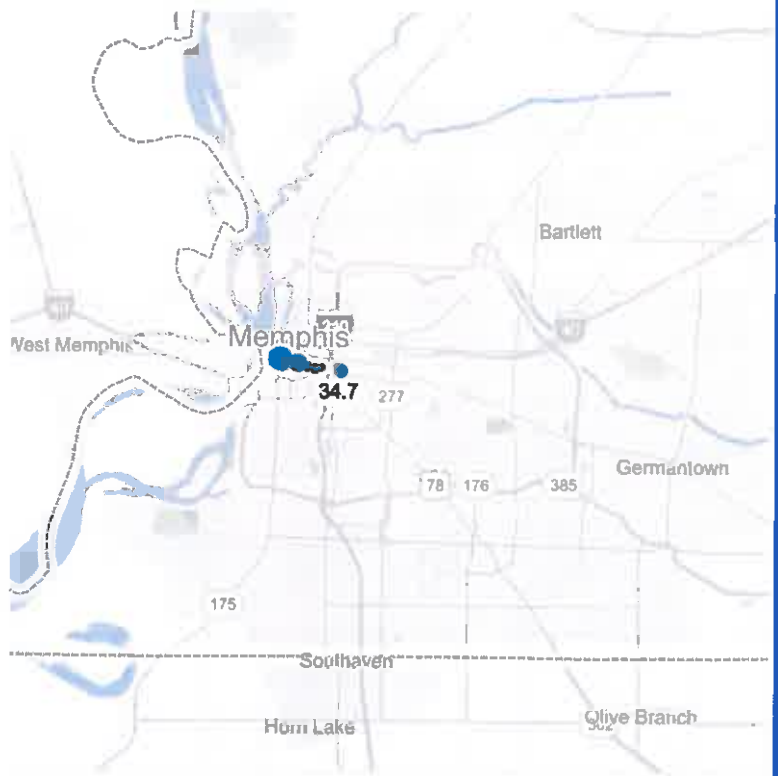
Route No
102
☐ Show History

Boardings/Alightings
0.0 ──────────────────────────── 250.0

Weekday Riders

341

Time Period

AM Early	
AM Peak	26.29%
Midday	56.70%
PM Peak	17.01%
PM Late	

Trip Purpose

JTW	35.60%
HBO	37.96%
HBU	
NHBW	5.11%
NHB	8.89%
HBSch	1.03%
HBShop	6.21%
HBSocRec	5.20%
HBAir	

Fare Payment

Adult Base Fare	
Trolley Base Fare	58.53%
Zone 1 Fare	
Express Service Base Fare	
Daily FastPass	18.09%
3-Day Pass	
7-Day FastPass	6.29%
31-Day Pass	
31-Day FastPass	
31-Day Express FastPass	
6-Month Pass	
City Student Base Fare	
County Student Base Fare	
Student Daily FastPass	
Student 7-Day FastPass	
Student 31-Day FastPass	
Senior Citizens Base Fare	
Reduced Trolley Fare	2.09%
Senior/Disability Zone 1 Fare	
Senior/Disability Daily FastPass	8.65%
Senior/Disability 7-Day FastPass	
Senior/Disability 31-Day Pass	6.36%
Senior/Disability 31-Day FastPass	

Vehicles in Household

0	62.64%
1	25.13%
2	6.18%
3	4.56%
4+	1.49%

Annual Income

< $6,000	15.61%
$6,000 - $18,000	32.27%
$18,001 - $30,000	28.29%
$30,001 - $42,000	2.84%
$42,001 - $60,000	12.13%
$60,001 - $90,000	6.29%
> $90,000	2.56%

Age

Under 16	1.88%
16 - 18	8.96%
19 - 24	4.49%
25 - 34	7.36%
35 - 49	42.80%
50 - 64	29.67%
65 and over	4.82%

Gender

Female	48.94%
Male	51.06%

Licensed Drivers

Yes	54.97%
No	45.03%

Race

Black/African American	183
White	85
Native American	
Asian	
Pacific Islander	
Other	2

Hispanic

Mexican American	
Puerto Rican	7
Cuban	
Other Hispanic	