



## Thanksgiving Holiday Service Schedule

In observance of the Thanksgiving holidays, MATA will operate on the following schedule:

### Thursday, November 24, 2022

- Fixed Route and MATApplus will run on a Sunday schedule
- Trolley services will not be in operation
- *Ready!* will operate from 7 a.m. to 5:30 p.m. with booking closing at 5:30 p.m.
- Groove On-Demand will operate its normal hours
- The MATA Call Center line at 901-274-MATA will be closed
- All live calls to *Ready!* at 901-322-0466 (prompt #1) will be answered from 7 a.m. to 6:30 p.m.
- All live calls to *Ready!* Dispatch will be answered from 7 a.m. to 7:00p.m.
- All live calls to MATApplus Dispatch will be answered from 7 a.m. to 7:30 p.m.
- All live calls to MATApplus Reservations will be answered 8 a.m. to 4 p.m.
- The customer service counters at all transit centers will be closed
- MATA Administrative Offices located at 1370 Levee Road will be closed

### Friday, November 25, 2022

- Fixed Route, Trolley, and MATApplus will run on a Saturday schedule
- *Ready!* and Groove On-Demand will operate on a regular schedule
- The MATA Call Center line at 901-274-MATA will be available from 7:30 a.m. to 4:30 p.m.
- All live calls to MATApplus Reservations will be answered 8 a.m. to 4 p.m.
- All live calls to *Ready!* will be answered from 6 a.m. to 6:30 p.m.
- All live calls to *Ready!* Dispatch will be answered from 6 a.m. to 7:00p.m.
- All live calls to MATApplus Dispatch will be answered from 5 a.m. to 11 p.m.
- The customer service counter at the William Hudson Transit Center (444 North Main Street) will be open from 8 a.m.-4 p.m. All other transit center customer service counters will be closed
- MATA Administrative Offices located at 1370 Levee Road will be closed