

For Immediate Release November 6, 2023 Contact: Mia Harvey 901.273.6366 <u>mharvey@matatransit.com</u>

MATA Will Operate Regular Weekday Service on Veterans Day

Free Rides for Veterans and Active Military Members Who Show Military Identification

MEMPHIS, Tenn. – In observance of the Veterans Day holiday that is being observed on Friday, November 10, the Memphis Area Transit Authority (MATA) will operate service on all modes on a regular weekday schedule. In addition, free rides will be offered on any MATA vehicle to veterans and active military members who present a veteran identification card or any other military identification.

The following is a summary of service on Veterans Day:

- Fixed route and MATAplus bus service will operate as normal.
- Main Street, Riverfront and Madison Trolley lines will operate as normal.
- Ready service will operate as normal and live calls will be answered from 6 a.m. 7 p.m.
- MATA's Customer Information automated line (901. 274.MATA) will be available and live calls to 901.274.MATA in the MATA Customer Call Center will be answered during normal operating hours from 6 a.m.-6 p.m.
- All live calls to MATAplus Reservations at 901.722.7171 (prompt #2) will be answered from 8 a.m.-4 p.m.
- The customer service counters at Airways Transit Center (3033 Airways Boulevard), American Way Transit Center (3921 American Way), and the William Hudson Transit Center (444 North Main Street) will remain open during normal operating hours.
- The MATA Administrative Offices will be closed.

About MATA

The Memphis Area Transit Authority (MATA) is the public transportation provider for the Memphis area. As one of the largest transit operators in the state of Tennessee, MATA transports customers in the City of Memphis and parts of Shelby County on fixed-route buses, paratransit vehicles and vintage rail trolleys. For more information, visit www.matatransit.com.